



myQ X

MyQ Canon Embedded 8.2

Table of Contents

1	Release Notes	5
1.1	MyQ Canon Embedded Terminal 8.2 (patch 4).....	5
1.2	MyQ Canon Embedded Terminal 8.2 (patch 3).....	5
1.3	MyQ Canon Embedded Terminal 8.2 (patch 2).....	5
1.4	MyQ Canon Embedded Terminal 8.2 (patch 1).....	5
1.5	MyQ Canon Embedded Terminal 8.2 RTM.....	6
1.6	MyQ Canon Embedded Terminal 8.2 phase 3 RC.....	6
1.7	MyQ Canon Embedded Terminal 8.2 phase 3 BETA.....	7
1.8	MyQ Canon Embedded Terminal 8.2 phase 2.....	8
1.9	MyQ Canon Embedded Terminal 8.2 RC2.....	8
1.10	MyQ Canon Embedded Terminal 8.2 RC.....	8
2	Supported Printing Devices	9
3	Before the installation	25
3.1	Device Configuration	25
3.2	Enabling Card Readers	26
3.3	Package Installation on the device	26
3.4	(8.2 phase 3) Canon Driver Configuration	30
3.5	Enable Device Counters	31
4	Installation	33
4.1	Remote installation via Printer Discovery.....	33
4.2	Vendor-Specific Options: Canon	33
4.3	Communication Security	34
4.4	Changing login methods	37
4.5	Selecting languages	40
4.6	Update and Uninstallation.....	41
5	Admin Menu	42
6	Licenses	44
7	Personalization	45
8	Terminal Actions.....	46
8.1	Print All.....	47
8.2	My Jobs.....	47
8.3	Easy Scan	51

8.4	Easy Copy	56
8.5	Unlock Panel	59
8.6	ID Card registration.....	60
8.7	Edit Account	61
8.8	Recharge Credit	61
8.9	Folder	62
9	Scan to Me.....	63
9.1	Setting up Scan to Me.....	63
9.2	Using Scan to Me	64
10	Accounting.....	66
10.1	Credit	67
10.2	Quota	70
10.3	Projects.....	72
11	Canceling Stuck Jobs	76
11.1	Canceling the jobs as the user who started the printing	76
11.2	Canceling the jobs as the administrator	77
12	Business Contacts	80

MyQ Canon Embedded Terminal 8.2 RTM

i **MyQ Canon Embedded Terminal 10.1** is available for MyQ 10.1+.

- MyQ Canon Embedded Terminal 10.1 Documentation
- MyQ Canon Embedded Terminal 10.1 Release Notes

The MyQ Canon Embedded terminal is a software application developed on the MEAP (Multifunctional Embedded Application Platform) 5.0+. It enables simple management of print jobs on a touchscreen display and offers a number of advanced features: multiple login options, scanning and copying with a single touch, credit, quota, project accounting, and many others. It can communicate with multiple types of USB card readers.

The application has to be installed manually via the device Web UI.

You can also check the [MyQ X Canon product sheet](#)¹.



All changes compared to the previous version are listed in the [release notes](#) (see page 5).

1. <https://www.myq-solution.com/en/myqx-canon>

1 Release Notes

MyQ Canon Embedded Terminal 8.2

- Minimum requested support date: **15 January, 2021**

- i** **MyQ Canon Embedded Terminal 10.1** is available for MyQ 10.1+.
- [MyQ Canon Embedded Terminal 10.1 Documentation](#)
 - [MyQ Canon Embedded Terminal 10.1 Release Notes](#)

1.1 MyQ Canon Embedded Terminal 8.2 (patch 4)

15 March, 2024

Bug fixes

- Terminal doesn't reconnect after disconnecting from the server.
-

1.2 MyQ Canon Embedded Terminal 8.2 (patch 3)

2nd February, 2024

Bug fixes

- No message was displayed if scanning to a folder fails because the device memory is full.
 - The connection of the terminal to the server was not established after a server restart.
-

1.3 MyQ Canon Embedded Terminal 8.2 (patch 2)

24 November, 2023

Improvements

- Added support for the [HCPDF format in Easy Scan](#) (see page 51) for smaller PDF sizes.
-

1.4 MyQ Canon Embedded Terminal 8.2 (patch 1)

3 July, 2023

Device Certification

- Models Canon imageRUNNER ADVANCE DX 529 Series, Canon imageRUNNER ADVANCE DX 619 Series, Canon imageRUNNER ADVANCE DX 719 Series, Canon imageRUNNER ADVANCE DX C3922 Series, Canon imageRUNNER ADVANCE DX C3926 Series, Canon imageRUNNER ADVANCE DX C3930 Series, Canon imageRUNNER ADVANCE DX C3935 Series, Canon imageRUNNER ADVANCE DX 4925 Series, Canon imageRUNNER ADVANCE DX 4935 Series, Canon imageRUNNER ADVANCE DX 4945 Series, Canon imageRUNNER ADVANCE DX 6980 Series, Canon imageRUNNER ADVANCE DX 8905 Series, Canon imageRUNNER ADVANCE DX 8986 Series, Canon imageRUNNER ADVANCE DX 8995 Series, Canon imageRUNNER ADVANCE DX C259 Series, Canon imageRUNNER ADVANCE DX C359 Series added for embedded terminal support. Support added also on Print server 8.2 patch 35+ and Print server 10.1 patch 3+; for lower Print server versions, the custom bin file is required.

1.5 MyQ Canon Embedded Terminal 8.2 RTM

20 March, 2023

Bug Fixes

- Easy Copy wasn't possible to be used on BW devices.

1.6 MyQ Canon Embedded Terminal 8.2 phase 3 RC

Improvements

- Logs from the Canon Embedded terminal are logged to the main server log using the "Canon Terminal" subsystem.
- Models Canon imageRUNNER ADVANCE DX 6860 Series, Canon imageRUNNER ADVANCE DX 6870 Series, Canon imagePRESS C265 Series, Canon imagePRESS C270 Series, Canon imagePRESS C2970K, Canon imagePRESS V700, Canon imagePRESS V800, Canon imagePRESS V900, Canon Satera LBP961Ci, Canon imageRUNNER ADVANCE DX 6855 Series are now [supported](#) (see page 9).
- Searching of Projects screen has been improved.
- UI has been improved.
- **NEW FEATURE** Codebooks for Easy scan are supported.
- **NEW FEATURE** Credit for Easy terminal actions is supported.
- **NEW FEATURE** Error Recovery Service implemented.
- **NEW FEATURE** It is possible to Always display job price even if the credit or quota is disabled. MyQ Print server 10.1 is required for this feature.
- **NEW FEATURE** It is possible to set maximum 999 copies for Easy copy or in Job properties.

- **NEW FEATURE** Job cost is displayed in Job options.
- **NEW FEATURE** Project assignment for Easy terminal actions is supported.
- **NEW FEATURE** Quota for Easy terminal actions is supported.
- **NEW FEATURE** Settings screen for Easy copy operation can be displayed on the terminal.
- **NEW FEATURE** Settings screen for Easy scan operation can be displayed on the terminal.

Bug Fixes

- Black screen was displayed after logout from panel operations.
- Character "@" was not supported during entering of email address for Panel Scan.
- Easy scan, Easy copy from the glass were not possible.
- Top menu has been always displayed for the logged user instead of the proper screen after return from the Status monitor or Counter.
- Username is displayed instead of the user ID in unlock panel.

1.7 MyQ Canon Embedded Terminal 8.2 phase 3 BETA

Improvements

- Help text's improved in Canon section in Configuration profile.
- Invalid SSL certificate message is displayed if login failed because incorrect certificate configuration.
- **NEW FEATURE** [Easy Copy \(see page 56\)](#) is implemented.
- **NEW FEATURE** [Easy Scan \(see page 51\)](#) is implemented.
- **NEW FEATURE** Information about [Government or Education edition \(see page 44\)](#) is displayed on Embedded terminal login screen.
- **NEW FEATURE** Information about [Trial or NFR license \(see page 44\)](#) is displayed on Embedded terminal login screen.
- **NEW FEATURE** It is possible to set Stapling and Punching in My jobs Job properties.

Bug Fixes

- Canon terminal package had to be reinstalled after default server port change.
- MyQ Print server 10.0 default theme (spring touch) wasn't able to use.

Limitations

- Easy copy > Size format: only A3, A4 and A5 paper sizes are supported.
- It is not possible to disable stapling/punching options set in the printer driver in Job properties.

1.8 MyQ Canon Embedded Terminal 8.2 phase 2

Bug Fixes

- Terminal froze after returning from the device panel.
 - User session has been stuck if jobs was not correctly parsed.
-

1.9 MyQ Canon Embedded Terminal 8.2 RC2

Improvements

- **NEW FEATURE** Cost center accounting is supported.
- **NEW FEATURE** Credit accounting is supported.
- **NEW FEATURE** Edit Account is implemented.
- **NEW FEATURE** ID Card registration is implemented.
- **NEW FEATURE** It is possible to change Local Administrator PIN or the function of the Panel logout button in Configuration profile.
- **NEW FEATURE** It is possible to return back to Top menu from the device native panel operations.
- **NEW FEATURE** Project accounting is supported. **LIMITATION** : Scan without project is not implemented yet.
- **NEW FEATURE** QR code is displayed as default option for login instead of keyboard.
- **NEW FEATURE** Quota accounting is supported.

Bug Fixes

- Login failed if unsecure communication has been enabled on the MyQ server.
 - Login wasn't possible when the device language has been set to Turkish.
-

1.10 MyQ Canon Embedded Terminal 8.2 RC

Bug Fixes

- Terminal wasn't properly uninstalled from the server when terminal package was deleted from the server web UI.
 - It wasn't possible to delete jobs in a progress by users.
-

2 Supported Printing Devices

Some models are not certified yet. A list of certified models can be found in **Certified Devices** on the [MyQ Community portal](https://community.myq-solution.com/)². If the requested device is not on the certified devices list but it is in the tables below, please create a Device certification request.

Model	SDK version	Color/B&W
Canon imageRUNNER ADVANCE 8505	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 8505i	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 8505B	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 8595	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 8595i	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 8595B	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 8585	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 8585i	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 8585B	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 6575i	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 6575	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 6565i	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 6565	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 6555i	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 6555	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 6560	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE C5560	[PF Ver=312] 5.7	Color

2. <https://community.myq-solution.com/>

Model	SDK version	Color/B&W
Canon imageRUNNER ADVANCE C5560i	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C5560F	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C5550	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C5550i	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C5550F	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C5540	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C5540i	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C5540F	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C5535	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C5535	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C5535F	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C255	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C255i	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C255iF	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C355	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C355F	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C355i	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C355iF	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C355iFC	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE 4551	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 4551i	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 4545	[PF Ver=312] 5.7	B&W

Model	SDK version	Color/B&W
Canon imageRUNNER ADVANCE 4545F	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 4545i	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 4535	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 4535F	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 4535i	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 4525	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 4525F	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 4525i	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE C7580	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C7580i	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C7570	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C7570i	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C7565i	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C7570	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C7565	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C3520	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C3520F	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C3520i	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C3525	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C3525i	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C3530	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C3530F	[PF Ver=312] 5.7	Color

Model	SDK version	Color/B&W
Canon imageRUNNER ADVANCE C3530i	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C356i	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C356	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C356iF	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C356F	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C256	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C256i	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C256iF	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE 715i	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 715iF	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 715iFZ	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 715iZ	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 615i	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 615iF	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 615iFZ	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 615iZ	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 525	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 525i	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 525iF	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 525iFZ	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 525iZ	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE C7580 III	[PF Ver=312] 5.7	Color

Model	SDK version	Color/B&W
Canon imageRUNNER ADVANCE C7580i III	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C7570 III	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C7570i III	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C7565i III	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE 8505 III	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 8505i III	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 8505B III	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 8595 III	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 8595i III	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 8595B III	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 8585 III	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 8585B III	[PF Ver=312] 5.7	B&W
Canon imageRUNNER 128 48 ADVANCE 6575 III	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 6575i III	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 6565 III	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 6565i III	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 6560 III	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 6555i III	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 6555 III	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE C5560 III	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C5560i III	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C5560F II	[PF Ver=312] 5.7	Color

Model	SDK version	Color/B&W
Canon imageRUNNER ADVANCE C5550 III	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C5550i III	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C5550F III	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C5540 III	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C5540i III	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C5540F III	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C5535 III	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C5535i III	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C5535F III	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE 4551 III	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 4551i III	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 4545 III	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 4545F III	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 4545i III	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 4535 III	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 4535F III	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 4535i III	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 4525 III	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 4525F III	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 4525i III	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE C3520 III	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C3520F III	[PF Ver=312] 5.7	Color

Model	SDK version	Color/B&W
Canon imageRUNNER ADVANCE C3520i III	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C3525 III	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C3525i III	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C3530 III	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C3530F III	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C3530i III	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C356i III	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C356 III	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C356iF III	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C356F III	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C256 III	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C256i III	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C256iF III	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C475i III	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C475iF III	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C475iFZ III	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE C475iZ III	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE 715i III	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 715iF III	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 715iFZ II	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 715iZ III	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 615i III	[PF Ver=312] 5.7	B&W

Model	SDK version	Color/B&W
Canon imageRUNNER ADVANCE 615iF III	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 615iFZ II	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 615iZ III	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 525 III	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 525i III	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 525iF III	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 525iFZ III	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE 525iZ III	[PF Ver=312] 5.7	B&W
Canon imagePRESS C165	[PF Ver=312] 5.7	Color
Canon imagePRESS C170	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX 8705	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX 8705B	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX 8705i	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX 8795	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX 8795B	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX 8795i	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX 8786	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX 8786B	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX 8786i	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX C7780	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C7780i	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C7770	[PF Ver=312] 5.7	Color

Model	SDK version	Color/B&W
Canon imageRUNNER ADVANCE DX C7770i	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C7765i	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C7770	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C7765	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C3730	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C3730F	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C3730i	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C3725	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C3725i	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C3720	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C3720F	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C3720i	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX 6780	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX 6780i	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX 6765	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX 6765i	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX 6760	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX 6755	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX 6755i	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX 4751	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX 4751i	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX 4745	[PF Ver=312] 5.7	B&W

Model	SDK version	Color/B&W
Canon imageRUNNER ADVANCE DX 4745F	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX 4745i	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX 4735	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX 4735F	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX 4735i	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX 4725	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX 4725F	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX 4725i	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX C5760	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C5760F	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C5760i	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C5750	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C5750F	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C5750i	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C5740	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C5740F	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C5740i	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C5735	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C5735F	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C5735	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C477i	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C477iF	[PF Ver=312] 5.7	Color

Model	SDK version	Color/B&W
Canon imageRUNNER ADVANCE DX C477iFZ	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C477iZ	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C357	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C357F	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C357	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C357iF	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C257	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C257i	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C257iF	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX 60	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX 60i	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX 717i	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX 717iF	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX 717iFZ	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX 717iZ	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX 617i	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX 617iF	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX 617iFZ	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX 617iZ	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX 527	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX 527i	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX 527iF	[PF Ver=312] 5.7	B&W

Model	SDK version	Color/B&W
Canon imageRUNNER ADVANCE DX 527iFZ	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX 527iZ	[PF Ver=312] 5.7	B&W
Canon imageRUNNER ADVANCE DX C568iF	[PF Ver=312] 5.7SP1	Color
Canon imageRUNNER ADVANCE DX C568iFZ	[PF Ver=312] 5.7SP1	Color
Canon imageRUNNER ADVANCE DX C478i	[PF Ver=312] 5.7SP1	Color
Canon imageRUNNER ADVANCE DX C568iF	[PF Ver=312] 5.7SP1	Color
Canon imageRUNNER ADVANCE DX C478iFZ	[PF Ver=312] 5.7SP1	Color
Canon imageRUNNER ADVANCE DX C478iZ	[PF Ver=312] 5.7SP1	Color
Canon imageRUNNER ADVANCE DX C3835	[PF Ver=312] 5.7SP1	Color
Canon imageRUNNER ADVANCE DX C3835i	[PF Ver=312] 5.7SP1	Color
Canon imageRUNNER ADVANCE DX C3835F	[PF Ver=312] 5.7SP1	Color
Canon imageRUNNER ADVANCE DX C3830	[PF Ver=312] 5.7SP1	Color
Canon imageRUNNER ADVANCE DX C3830F	[PF Ver=312] 5.7SP1	Color
Canon imageRUNNER ADVANCE DX C3830i	[PF Ver=312] 5.7SP1	Color
Canon imageRUNNER ADVANCE DX C3826	[PF Ver=312] 5.7SP1	Color
Canon imageRUNNER ADVANCE DX C3826F	[PF Ver=312] 5.7SP1	Color
Canon imageRUNNER ADVANCE DX C3826i	[PF Ver=312] 5.7SP1	Color
Canon imageRUNNER ADVANCE DX C3822	[PF Ver=312] 5.7SP1	Color
Canon imageRUNNER ADVANCE DX C3822i	[PF Ver=312] 5.7SP1	Color
Canon imageRUNNER ADVANCE DX C5870F	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C5870i	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C5870	[PF Ver=312] 5.7	Color

Model	SDK version	Color/B&W
Canon imageRUNNER ADVANCE DX C5870i	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C5860	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C5860F	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C5860i	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C5850	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C5850F	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C5850i	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C5840	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C5840F	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX C5840i	[PF Ver=312] 5.7	Color
Canon imageRUNNER ADVANCE DX 6870	[PF Ver=312] 5.7SP1	B&W
Canon imageRUNNER ADVANCE DX 6870i	[PF Ver=312] 5.7SP1	B&W
Canon imageRUNNER ADVANCE DX 6860	[PF Ver=312] 5.7SP1	B&W
Canon imageRUNNER ADVANCE DX 6860i	[PF Ver=312] 5.7SP1	B&W
Canon imageRUNNER ADVANCE DX 4845	[PF Ver=313] 5.8	B&W
Canon imageRUNNER ADVANCE DX 4845F	[PF Ver=313] 5.8	B&W
Canon imageRUNNER ADVANCE DX 4845i	[PF Ver=313] 5.8	B&W
Canon imageRUNNER ADVANCE DX 4835	[PF Ver=313] 5.8	B&W
Canon imageRUNNER ADVANCE DX 4835F	[PF Ver=313] 5.8	B&W
Canon imageRUNNER ADVANCE DX 4835i	[PF Ver=313] 5.8	B&W
Canon imageRUNNER ADVANCE DX 4825	[PF Ver=313] 5.8	B&W
Canon imageRUNNER ADVANCE DX 4825F	[PF Ver=313] 5.8	B&W

Model	SDK version	Color/B&W
Canon imageRUNNER ADVANCE DX 4825i	[PF Ver=313] 5.8	B&W
Canon imagePRESS C270	[PF Ver=313] 5.8	Color
Canon imagePRESS Lite C270	[PF Ver=313] 5.8	Color
Canon imagePRESS C2970K	[PF Ver=313] 5.8	Color
Canon imagePRESS Lite C265	[PF Ver=313] 5.8	Color
Canon imagePRESS C265	[PF Ver=313] 5.8	Color
Canon imagePRESS C265	[PF Ver=313] 5.8	Color
Canon imagePRESS V900	[PF Ver=313] 5.8SP1	Color
Canon imagePRESS V800	[PF Ver=313] 5.8SP1	Color
Canon imagePRESS V700	[PF Ver=313] 5.8SP1	Color
Canon Satera LBP961Ci	[PF Ver=312] 5.7SP2	Color
Canon imageRUNNER ADVANCE DX 6855	[PF Ver=313] 5.8	B&W
Canon imageRUNNER ADVANCE DX 6855i	[PF Ver=313] 5.8	B&W
Canon imageRUNNER ADVANCE DX 719i	[PF Ver=315] 5.9	B&W
Canon imageRUNNER ADVANCE DX 719iF	[PF Ver=315] 5.9	B&W
Canon imageRUNNER ADVANCE DX 719iFZ	[PF Ver=315] 5.9	B&W
Canon imageRUNNER ADVANCE DX 719iZ	[PF Ver=315] 5.9	B&W
Canon imageRUNNER ADVANCE DX 619i	[PF Ver=315] 5.9	B&W
Canon imageRUNNER ADVANCE DX 619iF	[PF Ver=315] 5.9	B&W
Canon imageRUNNER ADVANCE DX 619iFZ	[PF Ver=315] 5.9	B&W
Canon imageRUNNER ADVANCE DX 619iZ	[PF Ver=315] 5.9	B&W
Canon imageRUNNER ADVANCE DX 529	[PF Ver=315] 5.9	B&W

Model	SDK version	Color/B&W
Canon imageRUNNER ADVANCE DX 529i	[PF Ver=315] 5.9	B&W
Canon imageRUNNER ADVANCE DX 529iF	[PF Ver=315] 5.9	B&W
Canon imageRUNNER ADVANCE DX 529iFZ	[PF Ver=315] 5.9	B&W
Canon imageRUNNER ADVANCE DX 529iZ	[PF Ver=315] 5.9	B&W
Canon imageRUNNER ADVANCE DX C3935	[PF Ver=315] 5.9	Color
Canon imageRUNNER ADVANCE DX C3935i	[PF Ver=315] 5.9	Color
Canon imageRUNNER ADVANCE DX C3935F	[PF Ver=315] 5.9	Color
Canon imageRUNNER ADVANCE DX C3930	[PF Ver=315] 5.9	Color
Canon imageRUNNER ADVANCE DX C3930i	[PF Ver=315] 5.9	Color
Canon imageRUNNER ADVANCE DX C3930F	[PF Ver=315] 5.9	Color
Canon imageRUNNER ADVANCE DX C3926	[PF Ver=315] 5.9	Color
Canon imageRUNNER ADVANCE DX C3926F	[PF Ver=315] 5.9	Color
Canon imageRUNNER ADVANCE DX C3926i	[PF Ver=315] 5.9	Color
Canon imageRUNNER ADVANCE DX C3922	[PF Ver=315] 5.9	Color
Canon imageRUNNER ADVANCE DX C3922i	[PF Ver=315] 5.9	Color
Canon imageRUNNER ADVANCE DX 4945	[PF Ver=315] 5.9	B&W
Canon imageRUNNER ADVANCE DX 4945i	[PF Ver=315] 5.9	B&W
Canon imageRUNNER ADVANCE DX 4945F	[PF Ver=315] 5.9	B&W
Canon imageRUNNER ADVANCE DX 4935	[PF Ver=315] 5.9	B&W
Canon imageRUNNER ADVANCE DX 4935i	[PF Ver=315] 5.9	B&W
Canon imageRUNNER ADVANCE DX 4935F	[PF Ver=315] 5.9	B&W
Canon imageRUNNER ADVANCE DX 4925	[PF Ver=315] 5.9	B&W

Model	SDK version	Color/B&W
Canon imageRUNNER ADVANCE DX 4925i	[PF Ver=315] 5.9	B&W
Canon imageRUNNER ADVANCE DX 4925F	[PF Ver=315] 5.9	B&W
Canon imageRUNNER ADVANCE DX 6980	[PF Ver=315] 5.9	B&W
Canon imageRUNNER ADVANCE DX 6980i	[PF Ver=315] 5.9	B&W
Canon imageRUNNER ADVANCE DX 8905	[PF Ver=315] 5.9	B&W
Canon imageRUNNER ADVANCE DX 8905i	[PF Ver=315] 5.9	B&W
Canon imageRUNNER ADVANCE DX 8995	[PF Ver=315] 5.9	B&W
Canon imageRUNNER ADVANCE DX 8995i	[PF Ver=315] 5.9	B&W
Canon imageRUNNER ADVANCE DX 8986	[PF Ver=315] 5.9	B&W
Canon imageRUNNER ADVANCE DX 8986i	[PF Ver=315] 5.9	B&W
Canon imageRUNNER ADVANCE DX C359	[PF Ver=315] 5.9	Color
Canon imageRUNNER ADVANCE DX C359F	[PF Ver=315] 5.9	Color
Canon imageRUNNER ADVANCE DX C359i	[PF Ver=315] 5.9	Color
Canon imageRUNNER ADVANCE DX C359iF	[PF Ver=315] 5.9	Color
Canon imageRUNNER ADVANCE DX C259i	[PF Ver=315] 5.9	Color
Canon imageRUNNER ADVANCE DX C259iF	[PF Ver=315] 5.9	Color

3 Before the installation

There are currently different packages for the EMEA region and for the US region (North, Central and South America). The package can be used only in the defined region.

The terminal package includes four files:

- MyQ Canon Terminal.pkg – this file has to be installed on the server (described in [Installation](#) (see page 33)).
- MyQ Terminal.jar – this file has to be installed on the device (described in [Installation via SMS](#) (see page 26)).
- MyQ License Access Number – License key needed for Generating the License File in [Installation via SMS](#) (see page 26).
- MyQ EULA

Requirements

- An installed HDD in the device is mandatory.
- The latest provided firmware for the device model must be installed.
- The correct time and date must be set on the printing device to avoid issues with the [Scan to Me](#) (see page 63) functionality.
- [Microsoft .NET Runtime 6.0³](#) must be installed, follow the link and select **Download Hosting Bundle** to download `dotnet-hosting-6.0.36-win`.
- MyQ Canon Embedded terminal 8.2 is supported on MyQ Print server 8.2 and newer.

 For information about communication protocols and ports, check the [MyQ Print Server⁴](#) guide.

Before installing the MyQ Canon embedded terminal package on the MyQ Server, you need to do the following:

3.1 Device Configuration

1. Go to the printer's web UI by accessing *http://*IP address of the printer*/*
2. Provide your credentials, and click **Log In**.
3. Go to **Settings/Registration > User Management > Authentication Management > Control Panel Settings**, and click **Edit....**

3. <https://dotnet.microsoft.com/en-us/download/dotnet/6.0/runtime>

4. <https://docs.myq-solution.com/en/print-server/10.1/main-communication-ports>

Authentication Management : Preferences : Control Panel Settings

Control Panel Settings

[Edit...](#)

Login Settings

Display Login Screen: Display login screen when operation is started on the device

Select Function That Will Require Authentication: Do not require authentication

Select Authentication Requirement for Color Copy/Color Print:

Login Screen Background Settings

Background Image: Default Image

4. In the **Login Settings** section, in **Display Login Screen**, select *Display login screen when operation is started on the device*, and click **Update**.

Login Settings

Display Login Screen: ☒ Display login screen when operation is started on the device

☐ Display login screen when functions requiring authentication are selected

Select Function That Will Require Authentication (Max 32 Functions):

☐ Copy

☐ Scan and Send

☐ Scan and Store

☐ Access Stored Files

☐ Fax/I-Fax Inbox

☐ Print

☐ Tutorial

5. Go to **Settings/Registration > License/Other > ACCESS MANAGEMENT SYSTEM Settings**.
6. Check the **Use ACCESS MANAGEMENT SYSTEM** checkbox, and click **OK**.

Settings/Registration : Management Settings : License/Other > ACCESS MANAGEMENT SYSTEM Settings

ACCESS MANAGEMENT SYSTEM Settings Last Updated : 02/03 2021 13:17:18

Setting changes are effective after clicking [Apply Setting Changes] and performing the necessary operations. [OK](#) [Cancel](#)

☒ Use ACCESS MANAGEMENT SYSTEM *A login application that supports ACCESS MANAGEMENT SYSTEM is required for operation.

7. Click **Apply Setting Changes**.

3.2 Enabling Card Readers

To enable a card reader with a Canon ImageRunner Advance device, enable the USB MEAP Driver.

1. Go to the printer's web UI by accessing *http://*IP address of the printer*/* and authenticate yourself if prompted.
2. Select **Settings > Registration > External Interface**.
3. Check the **Use USB Device** and **User MEAP Driver for USB Device** check boxes.
4. Click **OK** and restart the device.

3.3 Package Installation on the device

The installation of the package on the device is done via System Management Services (SMS).

During the installation, communication between the printer or the computer where the application is installed from, and the Canon servers is required.

For the installation, the License Access Number is required for generating the License File, and the MyQ Terminal.jar application is required for installation on the device web UI with the generated License File.

1. Go to <http://canon.com/meap>, enter the license number in the **License Access** **Number** field, and click **Next**.

Software Distribution/License Management

1 2 3 Language: English Switch

Select Operation

Enter the license access number for the Canon product you purchased, and select an [Operation].

License Access Number

Operation

☐ Download applications, options, or manuals

☒ Issue licenses

Next

[Operator's Manual](#)

For users connecting from the Chinese Mainland, please click here: [Chinese Mainland end user page](#)

Canon

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2. Confirm the MyQ Terminal application selection by clicking **Apply for License File Issuance**.

Software Distribution/License Management

1 2 3 4 5 6

Confirm Product

Product Category	MEAP
Product Name	MyQ Terminal
Product Code	MyQTerminalL
License Information	
Expires After (in Days)	Does Not Expire
Counter Type (Maximum Value)	Unlimited
Number of Registrable Devices	Unlimited

[< Back](#) [Apply for License File Issuance](#)

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3. Specify the device's serial number in the **Enter device serial numbers** field. It is possible to add serial numbers for 10 devices manually or upload a CSV file for adding up to 1000 devices by selecting the **Register device serial numbers from a CSV file** option. After entering the serial number(s), click **Next**.

Software Distribution/License Management

1 2 **3** 4 5 6

Register Device Serial Numbers

Number of Registrable Devices: Unlimited

☒ Enter device serial numbers
* Use a CSV file to register 11 or more devices at the same time.

Device Serial Numbers: 1. 2. 3. 4. 5.
 6. 7. 8. 9. 10.

☐ Register device serial numbers from a CSV file
* Up to the following number of device serial numbers can be registered at one time: 1000

Sample File (.csv) [Download](#)

File Name: Procházet... Soubor nevybrán.

[< Back](#) **Next**

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4. Confirm the serial number(s) and click **Next**.

Software Distribution/License Management

1 2 3 **4** 5 6

Confirm Device Serial Numbers

*Items must be entered.

Device Serial Numbers *: 1.

[< Back](#) **Next**

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5. Click **Issue License File**, to generate your license file.

Software Distribution/License Management

1 2 3 4 **5** 6

Confirm Information

Product Information

Product Category	MEAP
Product Name	MyQ Terminal
Product Code	MyQTerminalU

License Information

Expires After (in Days)	Does Not Expire
Counter Type (Maximum Value)	
Number of Registrable Devices	Unlimited

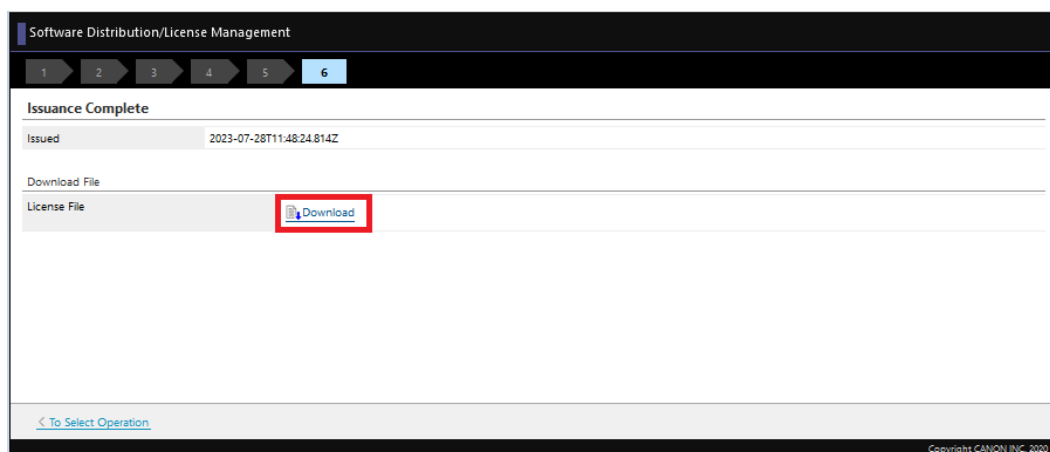
Device Information

Specified Device Serial Numbers	
---------------------------------	--

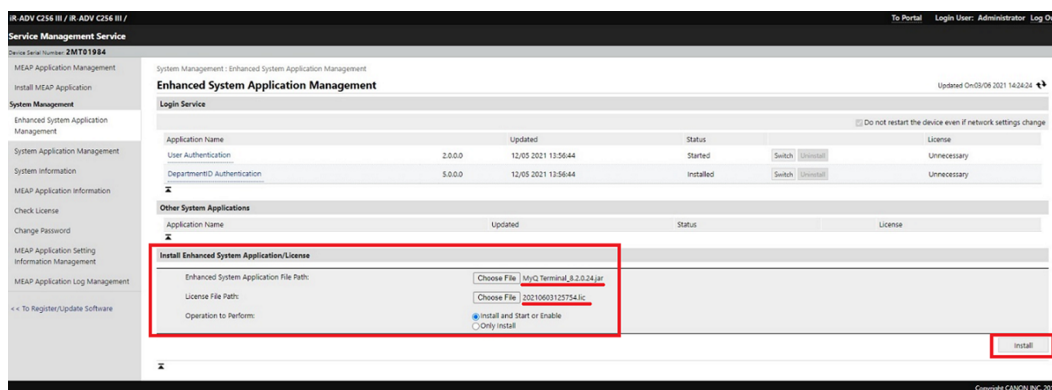
[< Back](#) **Issue License File**

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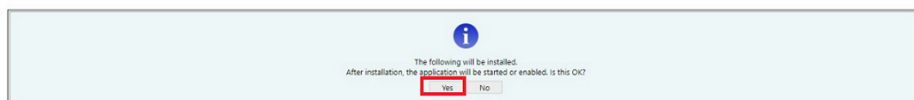
6. Click Download, to download your license file.



7. Log in to the device web UI (*http://*IP address of the printer**) as an administrator and go to **Service Management Service > Enhanced System Application Management**.
8. In the **Install Enhanced System Application/License** section:

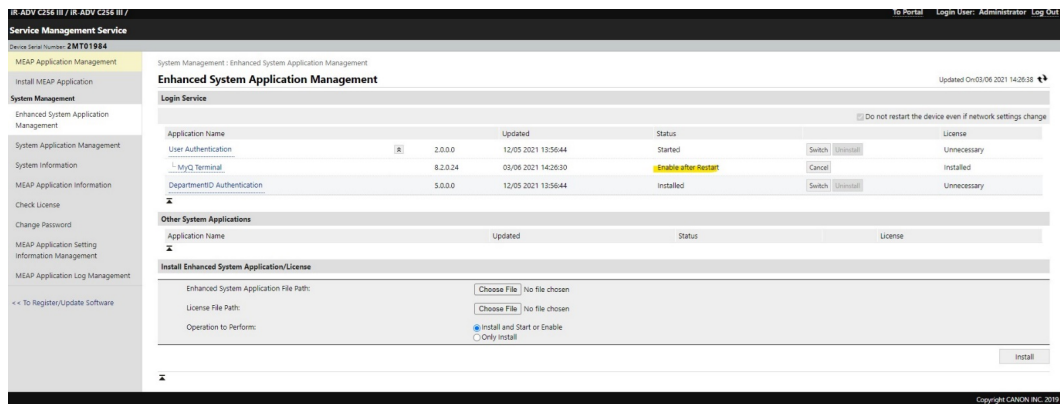


- a. upload the MyQ Terminal.jar in the **Enhanced System Application File Path** field.
 - b. upload your downloaded License File in the **License File Path** field.
 - c. select *Install and Start or Enable* in **Operation to Perform**.
 - d. Click **Install**.
9. Click **Yes** to confirm the installation.



Application Information	
Application Name:	MyQ Terminal
Version:	8.2.0.24
Application ID:	e 1f
Manufacturer:	MyQ, spol. s r.o.
Copyright:	Copyright 2021 MyQ, spol. s r.o.
Description:	The MyQ Printing Solution authentication provider
Action at Expiration:	Display warning
License Information	
Serial Number:	2 14
Application ID:	e 6f
Validity:	Does not expire

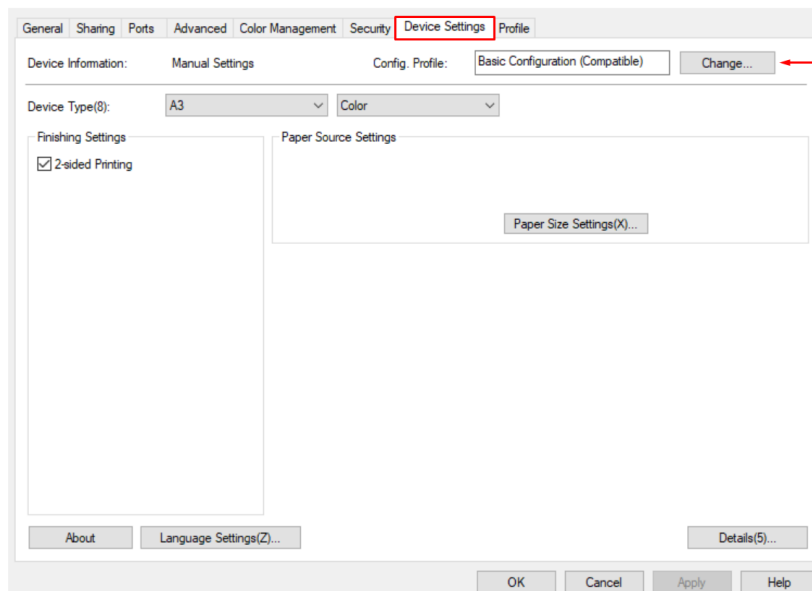
- When this screen is displayed, restart the device to finish the installation and start the application.



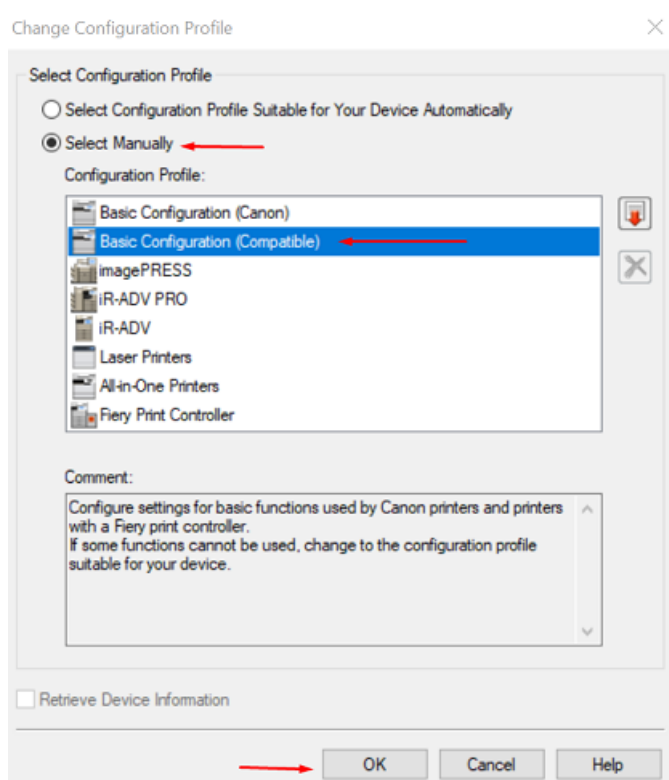
3.4 (8.2 phase 3) Canon Driver Configuration

i This configuration is required for MyQ Print Server 8.2 only. It is not required when using MyQ Print Server 10.1+.

- Install the Canon driver, and setup your MyQ printer.
- Right-click on the printer, and select **Printer properties**.
- Go to the **Device Settings** tab and click **Change** next to **Config. Profile**.



- Choose the **Select Manually** option, select *Basic Configuration (Compatible)* from the list, and click **OK**.



5. Click **Apply**, and then click **OK**.

3.5 Enable Device Counters

The following counters have to be enabled on the device, in the device's service mode.

These settings aren't required for using the activation with MyQ Canon embedded terminal on MyQ Print Server 10.1 RC2+.

Limitation:

If the following counters are not set on the device, some functions will not work properly:

- Not set counter values will not be displayed in MyQ Web UI > Printers
- Accounting without terminal will not be correct
- The report 'Printer – Meter reading via SNMP' will not report the proper values
- Events related to counters will not work

For Color printing devices:

- 314 (Print Black & White 2)

- 323 (Print Full Color + Single Color 2)
- 222 (Copy Black & White 2)
- 231 (Copy Full Color + Single Color 2)

 When using a color device, the Scan counter will not be reflected in MyQ reports.

For B&W printing devices:

- 302 (Print Black & White)
- 202 (Copy Black & White)
- 501 (Scan)

Check Counter

Main Counter

Type

112 : Total (Black & White/Large)

113 : Total (Black & White/Small)

231 : Copy (Full Color + Single Color/2)

123 : Total (Full Color + Single Color/Small)

501 : Scan (Total 1)

323 : Print (Full Color + Single Color/2)

222 : Copy (Black & White 2)

314 : Print (Black & White 2)

If one (or more) of these counters is not enabled on the device, the device activation will fail, with the following (or similar) error message on the MyQ web administrator interface:

 Activation failed	 SNMP: Variable does not exist oid=.1.3.6.1.4.1.1602.1.11.1.3.1.4.323 errorCode=2	Canon iR-ADV C5535 63.17_1
---	--	----------------------------

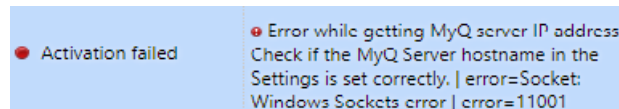
The last number in the error indicates the disabled counter; in this example it's **323** - *Print Full Color + Single Color 2*.

4 Installation

The easiest way to install the MyQ Canon Embedded terminal is via remote installation from the MyQ Web administrator interface. This method is very simple and it is preferable, especially when you need to install the terminal on a large number of printing devices, since you can install multiple devices in a batch.

You do this by creating separate printer discoveries and adding a configuration profile to any one of them. At the same time, you can assign the discovered printers to a group and/or queue.

Before the installation, make sure that the server hostname/IP address in **MyQ, Settings, Network** is correct. If it's not, which could happen after a license update or upgrade, the remote setup will fail.



4.1 Remote installation via Printer Discovery

1. Follow the instructions in the MyQ Print Server guide to [create and configure a Printer Discovery](#)⁵.
2. Then, you should [create a configuration profile](#)⁶ to attach to your Printer Discovery.
3. The **Canon** section is displayed when the Canon terminal package is installed on the MyQ server.

4.2 Vendor-Specific Options: Canon

After you install the terminal package on the Print Server, the following vendor-specific options are available in Configuration Profiles:

- **Local Admin Pin**
Set the PIN number that is used to log in to the terminal as an administrator. When the field is empty, the default value **1087** is used.
- **Log debug messages**
Set logging level to Debug. When enabled, the terminal generates additional log information for auditing and troubleshooting.

5. <https://docs.myq-solution.com/en/print-server/10.1/discovering-printing-devices>

6. <https://docs.myq-solution.com/en/print-server/10.1/configuration-profiles>

⚠ This setting applies to all printers that use the configuration. To log debug messages on one printer, use a separate configuration profile for that printer only.

- **Panel logout button function**

Set what happens when the user logs out of the terminal. The following options are available:

- **Logout**

The user is logged out from the terminal and the Login screen is displayed after pressing the **Log Out** button on an unlocked device panel.

- **Return to Top menu**

Top menu is displayed after pressing the **Log Out** button on an unlocked device panel and the user's session is still in progress.

The screenshot shows a configuration window for a Canon device. It has a header bar with a dropdown arrow and the text 'Canon'. Below this, there are three settings:

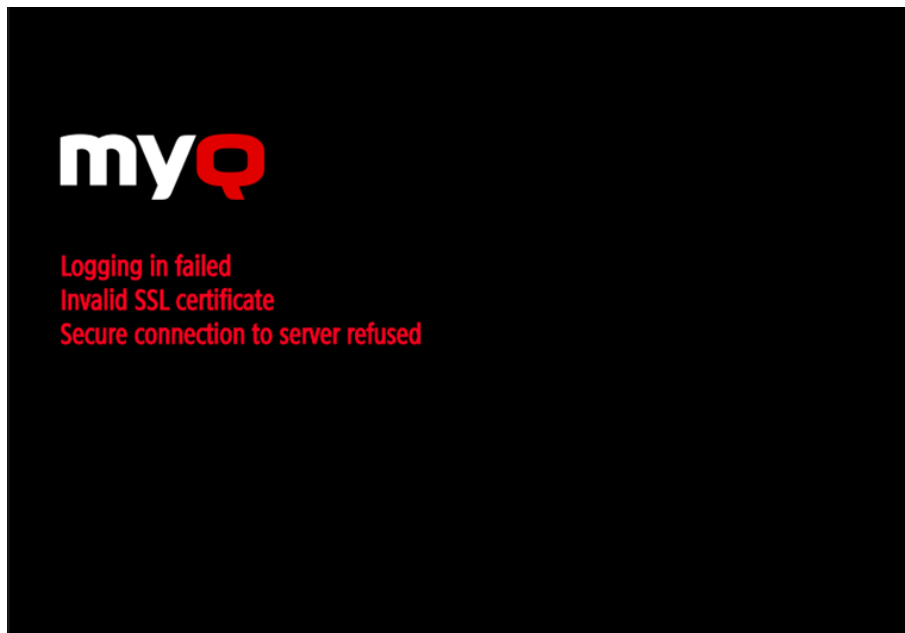
- Local Admin Pin:** A text input field. Below it, a note says: 'PIN used for logging in to the administration screen at supported device. Set empty to use terminal's default.'
- Log debug messages:** A checkbox that is checked. Below it, a note says: 'Enables Debug level of logging.'
- Panel logout button function: *** A dropdown menu showing 'Return to top menu'. Below it, a note says: 'Allows selection of the function of the logout button on the native panel of MFP.'



Applying the changes in the **Canon** section on the terminal requires a force remote configuration of the device.

4.3 Communication Security

In the case that incorrect SSL certificates are used, the *"Logging in failed - Invalid SSL certificate - Secure connection to server refused"* message is displayed after a login attempt.

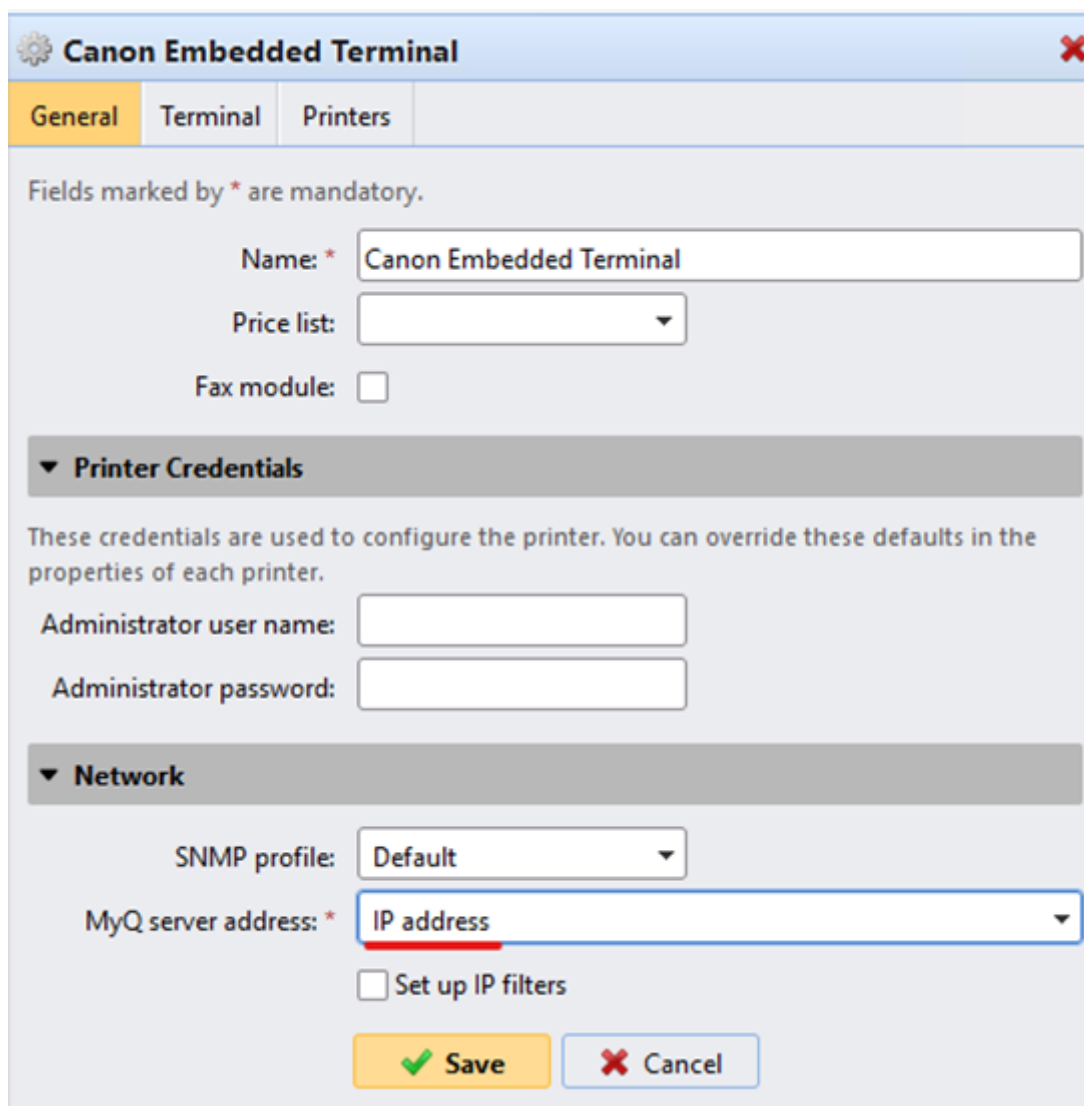


Once you change the certificate on the server, a force remote configuration is required. After the force reconfiguration, a device reboot might also be required.



For proper behavior, it is important to configure time settings (time zone, and date and time settings) of the device to the same values as the server.

In the case that *IP address* is used for the terminal's installation instead of the *server's hostname* in your Configuration profile and **Allow unsecure communication** is disabled in MyQ Easy Config, the IP address of the server has to be added as a **Server alternative name** in the **Communication Security** settings in the MyQ web administrator interface:



The screenshot shows the 'Canon Embedded Terminal' configuration window. It has three tabs: 'General' (selected), 'Terminal', and 'Printers'. A note states: 'Fields marked by * are mandatory.' The 'General' tab contains the following fields: 'Name: *' with the value 'Canon Embedded Terminal', 'Price list' with a dropdown arrow, and 'Fax module' with an unchecked checkbox. Below these is a section titled 'Printer Credentials' with a note: 'These credentials are used to configure the printer. You can override these defaults in the properties of each printer.' It contains 'Administrator user name' and 'Administrator password' text boxes. Below that is a section titled 'Network' containing 'SNMP profile' with a dropdown set to 'Default', 'MyQ server address: *' with a dropdown set to 'IP address' (highlighted with a red underline), and an unchecked 'Set up IP filters' checkbox. At the bottom are 'Save' (green checkmark) and 'Cancel' (red X) buttons.

Canon Embedded Terminal

General Terminal Printers

Fields marked by * are mandatory.

Name: * Canon Embedded Terminal

Price list: ▼

Fax module: ☐

▼ Printer Credentials

These credentials are used to configure the printer. You can override these defaults in the properties of each printer.

Administrator user name:

Administrator password:

▼ Network

SNMP profile: Default ▼

MyQ server address: * IP address ▼

☐ Set up IP filters

Save Cancel

1. In the MyQ web administrator interface, go to **Settings, Network, Communication Security**.
2. In the **Server alternative names** field, enter the IP address of the server and press **Generate new Server Certificate**.

▼ **Communication Security** NEW

MyQ secures communication with certificates which is an industry standard. Choose how certificates are managed.

Certificate Authority mode: * ☒ **Built-in Certificate Authority**
 Server and clients are secured by certificates generated by the built-in certificate authority (CA). The CA certificate is self-signed. Export the CA certificate and install it to clients so they trust MyQ Server. If the CA certificate is compromised, generate a new one. Server certificate will be regenerated automatically.

☐ **Company Certificate Authority**
 Your company CA generates an intermediate CA certificate which MyQ uses to sign certificates for the server and clients. To generate an intermediate CA certificate create Certificate Signing Request (CSR), sign it by your CA and finish CSR by importing signed certificate. Server certificate will be regenerated automatically.

☐ **Manual Certificate Management**
 Provide a certificate for the MyQ Server. MyQ creates no certificates, all certificates are managed by you.

Server alternative names:

Comma separated list of DNS names and/or IP addresses. To set new Subject Alternative Name (SAN) for MyQ Server generate new Server certificate. Server hostname is included automatically.

3. Once the certificate is generated, you get the following message: *Certificates were changed. Click Save to preserve the changes.* Click the **Save** button.

myQ Settings: Network X Certificates were changed. Click Save to preserve the changes X

Settings

- License
- Server type
- General
- Personalization
- Task Scheduler
- Network**
 - Authentication servers
 - SNMP
 - Printers & Terminals
 - Configuration Profiles
 - Printer Discovery
 - Terminal Actions
 - Events
 - Event Actions
- Users
 - Policies
 - User Synchronization
 - User Authentication
 - Rights
 - Accounting

Network

Fields marked by * are mandatory.

▼ **General**

This server hostname: *
 Terminals, MyQ Desktop Client and other components use this hostname when communicating with the server. It must match the certificate.

▼ **Communication Security** NEW

MyQ secures communication with certificates which is an industry standard. Choose how certificates are managed.

Certificate Authority mode: * ☒ **Built-in Certificate Authority**
 Server and clients are secured by certificates generated by the built-in certificate authority (CA). The CA certificate is self-signed. Export the CA certificate and install it to clients so they trust MyQ Server. If the CA certificate is compromised, generate a new one. Server certificate will be regenerated automatically.

☐ **Company Certificate Authority**
 Your company CA generates an intermediate CA certificate which MyQ uses to sign certificates for the server and clients. To generate an intermediate CA certificate create Certificate Signing Request (CSR), sign it by your CA and finish CSR by importing signed certificate. Server certificate will be regenerated automatically.

☐ **Manual Certificate Management**
 Provide a certificate for the MyQ Server. MyQ creates no certificates, all certificates are managed by you.

Server alternative names:

Comma separated list of DNS names and/or IP addresses. To set new Subject Alternative Name (SAN) for MyQ Server generate new Server certificate. Server hostname is included automatically.

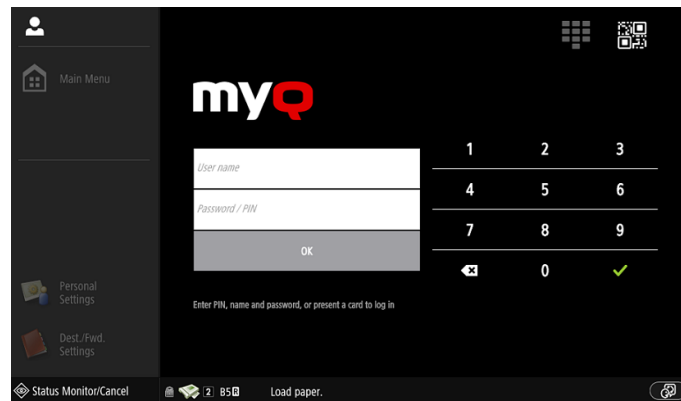
4. After the changes are saved, a force configuration, printer re-activation, and a device reboot are required in order to apply the updated certificate.

4.4 Changing login methods

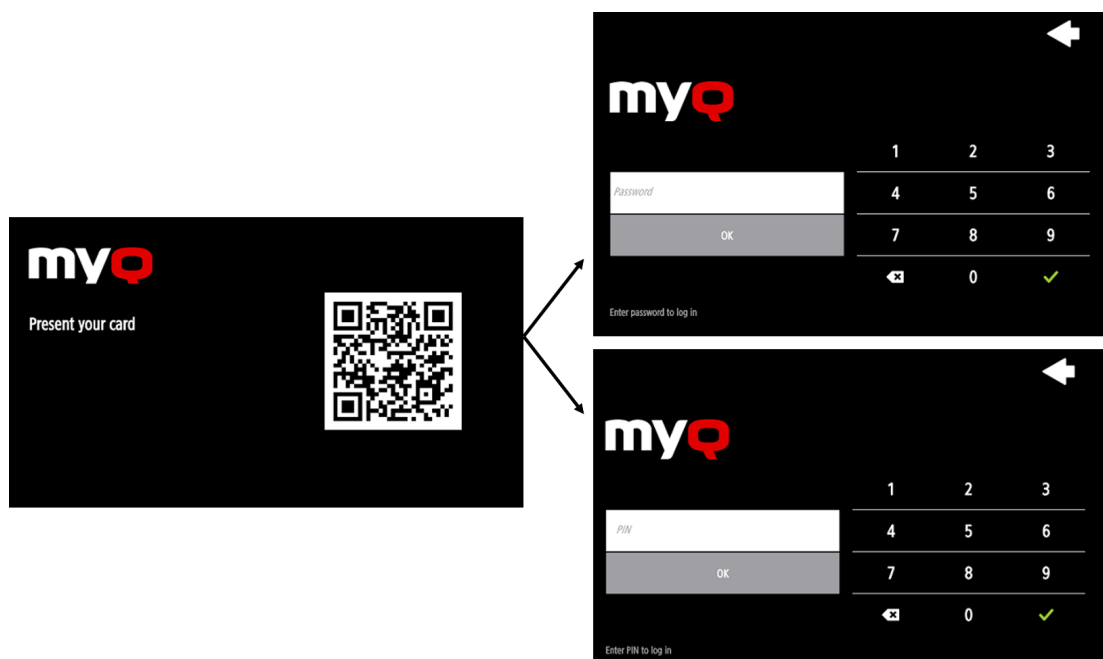
If you want to change login methods after the installation, you need to edit the configuration profile and reactivate your printer(s).

You can choose between two types of login: simple login and two-step authentication.

With the simple login option, you can select up to three methods of login.



With the two-step authentication, you can select a combination of the login methods.



To change the login type:

1. In the MyQ Web administrator interface, go to **MyQ, Settings, Configuration Profiles**.
2. Select the profile you want to change and click **Edit** on the main ribbon (or right-click and **Edit**, or double-click). Choose the login method in the pane to the right.
3. Click **Save**. A pop-up window tells you that you need to activate the printers again.

4. Click **OK** if you want to re-activate all the printers connected to this profile, or click **Skip** if you only want to change the settings for specific printers.
5. If you chose to skip, go to **MyQ, Printers** to open the **Printers** overview. Select the printer(s) to change, right-click and select **Activate**.
6. Restart the printing device(s).

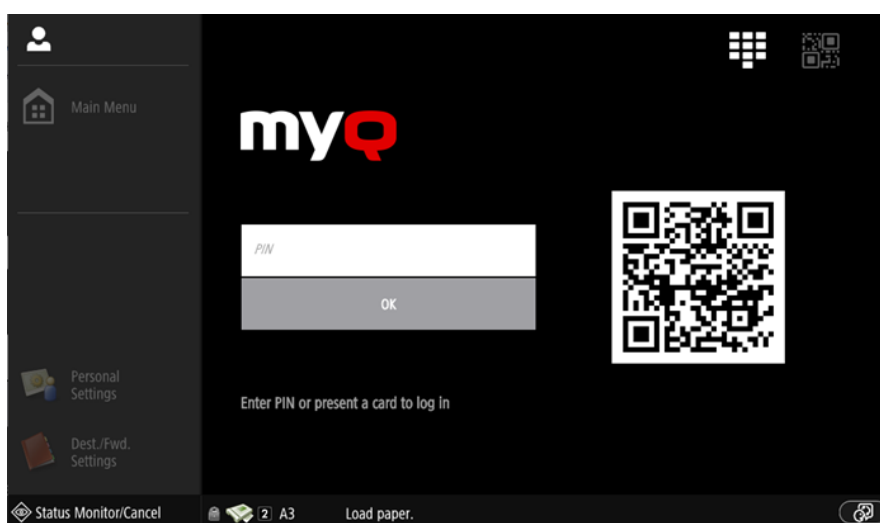
4.4.1 Login via QR code

In **MyQ, Settings, Printers & Terminals**, in the **Mobile Application** section, you can **Enable login by QR code on terminal login screen**.

It is also possible to configure displaying a QR code on the terminal, instead of the numeric keyboard, by default. Mark the checkbox next to **Set QR code as default login method** and click **Save**.



After the confirmation, a QR code is displayed as the default login option on the terminal.



i For more information, check [Printing via the MyQ X Mobile Client app⁷](#) in the MyQ Print Server guide and check the [MyQ X Mobile Client App⁸](#) guide.

4.5 Selecting languages

The language selected as the default one on the MyQ server is also used on all the embedded terminals, once logged in to MyQ. However, the login screen language and the device's native panel language are managed by the device, thus depending on the language set in the device's settings.

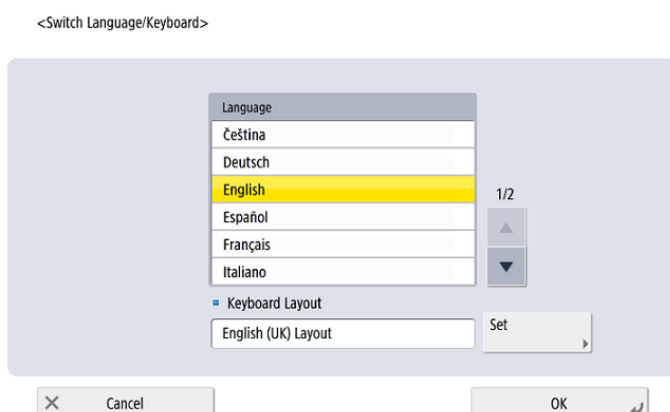
The default language of the terminal is the default language set on the **General** settings tab. For more information, see *General Settings* in the *MyQ Print Server guide*.

You can set different languages for users by editing their properties panels on the **Users** main tab. These languages are then used on their user sessions on the embedded terminal. For more information, see *Editing user accounts* in the *MyQ Print Server guide*.

Device language

To change the login screen language and the device's native panel language:

1. Press the language button at the bottom-right corner of the screen.
2. Select the **Language** and the **Keyboard Layout** language from the lists.
3. Press **OK**.



7. <https://docs.myq-solution.com/en/print-server/10.1/printing-via-the-myq-x-mobile-client-app>

8. <https://docs.myq-solution.com/en/mobile-app/>

4.6 Update and Uninstallation

4.6.1 Updating the terminal

It is only possible to upgrade the server part of the terminal package. The device part of the MyQ Canon Embedded terminal has to be upgraded manually.

Updating the server part of the terminal package is done on the MyQ web administrator interface (*MyQ Server 8.2 patch 6 or higher is required*).

 Check [Terminal packages](#)⁹ in the MyQ Print Server guide for further details.

4.6.2 Uninstalling the terminal

You can remotely uninstall the embedded terminal from the MyQ web administrator interface. For this to work, however, it is required to set printer credentials to the printer properties in MyQ or to the **Configuration profile** during the remote installation. It isn't possible to uninstall the embedded terminal without the credentials.

To remotely uninstall, go to **MyQ, Printers**. Double-click on the printer. The properties panel opens on the right side of the screen. In the **General** tab, under **Configuration**, change the **Configuration Profile** to *No Terminal*. Click **Save** and re-activate the printer.

After that, you should manually delete the MyQ application from the device:

1. Go to the printer's web UI by accessing *http://*IP address of the printer*/*
2. Provide your credentials, and click **Log In**.
3. Go to **Service Management Service > Enhanced System Application Management**.
4. Next to **User Authentication**, click the double arrows button to view the MyQ package file.

User Authentication		2.0.0.0	04/05 2021 7:57:34	Started	Switch	Uninstall	Unnecessary
DepartmentID Authentication		5.0.0.0	04/05 2021 7:57:34	Installed	Switch	Uninstall	Unnecessary

5. On the **MyQ Login** entry, click on **Uninstall** to uninstall the application from the device.

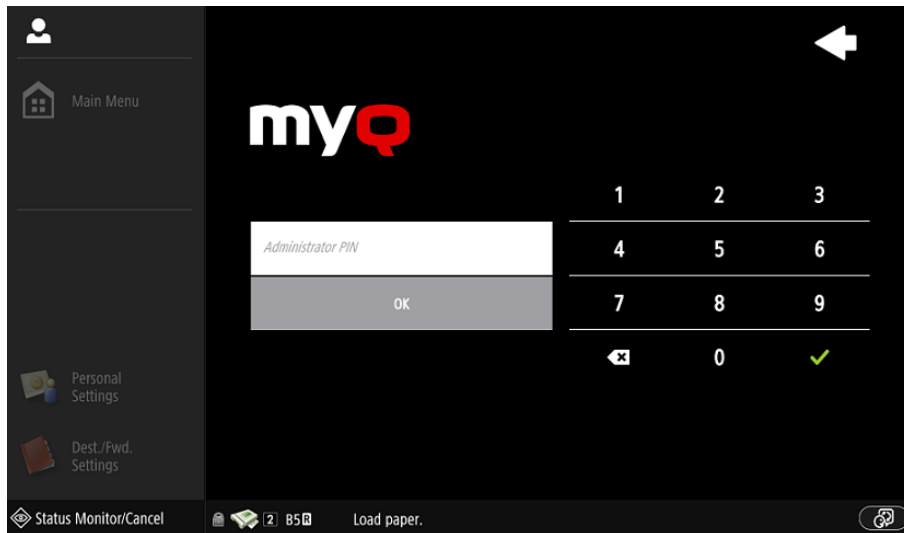
User Authentication		2.0.0.0	04/05 2021 7:57:34	Started	Switch	Uninstall	Unnecessary
MyQ Login		8.2.0.5	12/05 2021 7:21:01	Enabled	Disable	Uninstall	Unnecessary

6. Confirm the uninstallation and restart the device.

9. <https://docs.myq-solution.com/en/print-server/10.1/printers-and-terminals-settings>

5 Admin Menu

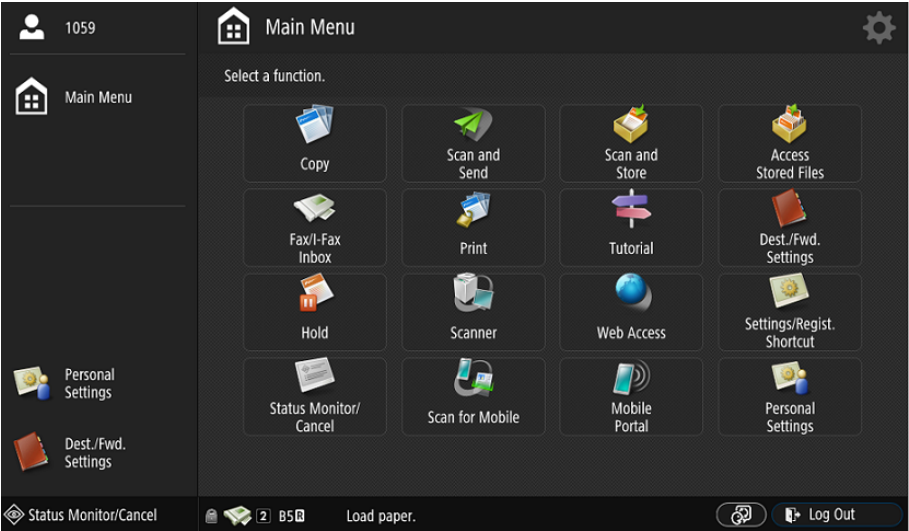
To access the terminal's admin menu, tap the MyQ logo (or custom logo) in the upper-left corner of the panel, and enter the **Administrator PIN**. The default admin PIN is **1087**.



You can change the admin PIN in the printer's configuration profile in the MyQ Web administrator interface.

1. Go to **MyQ, Settings, Configuration Profiles**.
2. Select the profile you want to change and click **Edit** on the main ribbon (or right-click and **Edit**, or double-click).
3. Change the admin PIN in the **Printer Credentials** section, in the **Administrator password** field.
4. Click **Save**. A pop-up window informs you that you need to activate the printer(s) again.

After logging in the terminal as an administrator, the device's native panel screen is displayed.



6 Licenses

The total number of embedded terminals that can run at the same time is equal to the number allowed by the embedded terminal licenses. If the number of embedded licenses at the server is exhausted, the terminal is deactivated. As a result, users cannot log in to this terminal.

To regain access to the terminal, you can add a new license or deactivate one of the currently activated terminals, and then reactivate the printing device on the MyQ web administrator interface.

 For information on how to add embedded terminal licenses, activate them, and extend the software assurance period, see [Licenses](#)¹⁰ in the *MyQ Print Server* guide.

10. <https://docs.myq-solution.com/en/print-server/10.1/licenses>

7 Personalization

On the **Personalization** settings tab in the MyQ Web administrator interface, under **Terminal personalization**, you can add a **Custom Logo** and select a different **Theme** to change the overall appearance of your Embedded terminal.

 Check the MyQ Print Server guide for [Personalization Settings](#)¹¹.

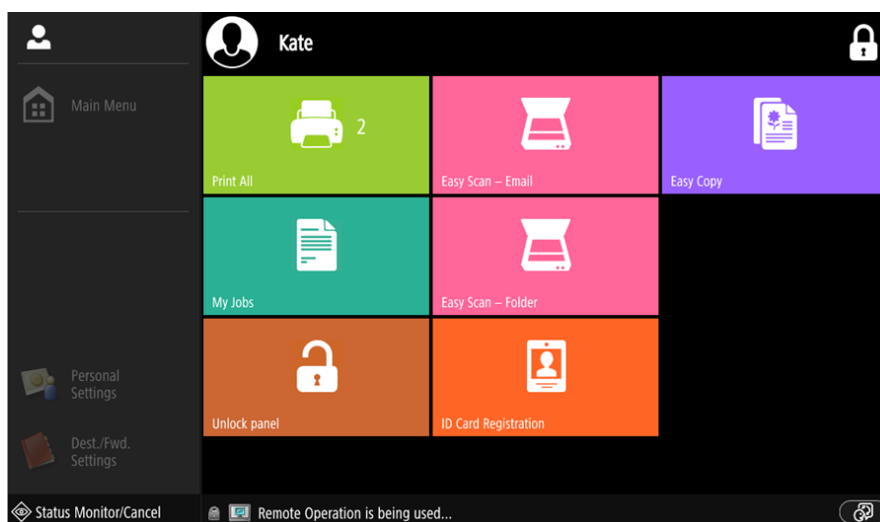
11. <https://docs.myq-solution.com/en/print-server/10.1/personalization-settings>

8 Terminal Actions

This topic discusses terminal actions on the MyQ Canon Embedded terminal and their features.

The default terminal actions are:

- Print All
- My Jobs
- Unlock Panel
- Easy Scan – Email
- Easy Scan – Folder
- ID Card Registration (only visible if ID Card is selected as a login method)
- Easy Copy



i For information related to terminal action nodes management, check [Terminal Actions Settings](#)¹² on the MyQ Print Server guide.

The other available terminal action nodes that can be used on the MyQ Canon Embedded terminal, apart from the default ones mentioned above, are:

- Easy Scan
- Easy Copy
- Edit Account
- Recharge Credit

12. <https://docs.myq-solution.com/en/print-server/10.1/terminal-actions-settings>

- Folder

8.1 Print All

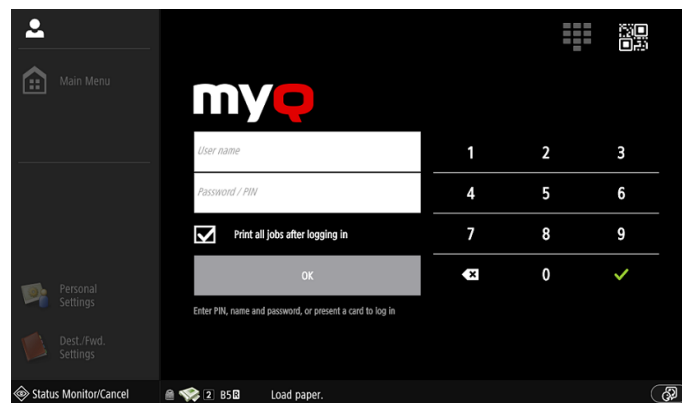
This action prints all jobs that are waiting in queue in the Ready and Paused states, including jobs delegated by other users.

8.1.1 Print all jobs after logging in

As an alternative to the **Print All** terminal action, you can use the **Print all jobs after logging in** feature. Once enabled on the **Printers** settings tab, under **General**, all the user's jobs are printed immediately after they log in to an embedded terminal. This way, the user does not have to tap the **Print all** button to print the jobs.

Even if the **Print all jobs after logging in** option is selected on the server, users can disable the feature on the embedded terminal before they log in. This way, each user can individually decide if they want to print the jobs automatically or manually via the **Print all** button.

If the user disables the feature on the terminal and does not login in 30 seconds, the terminal screen refreshes with the **Print all jobs after logging in** option selected.

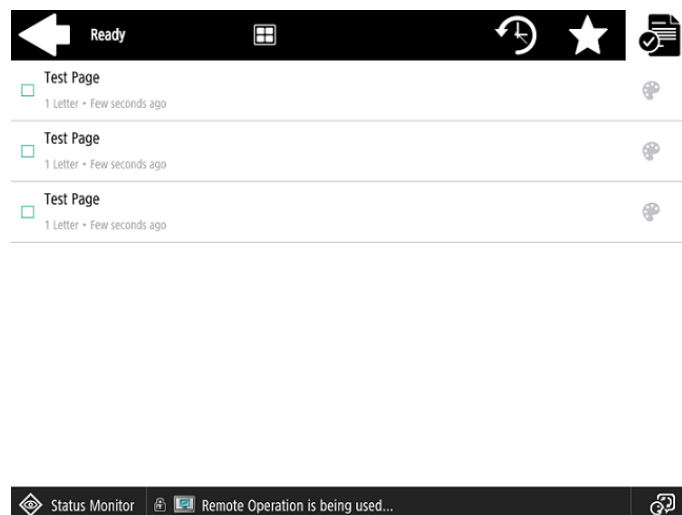


8.2 My Jobs

This terminal action shows all the jobs that can be printed on the printing device. Users can manage their ready, favorite, and printed jobs here.

- **Ready jobs:** This is the initial tab of the **My Jobs** screen. It can be reopened by tapping the page icon at the upper-left corner of the screen. It contains jobs waiting in queue, ready to be printed.
- **Favorite jobs:** Favorite jobs can be displayed by tapping the **star** icon at the upper-left corner of the screen. It contains a list of jobs you have marked as favorites.

- **Printed jobs:** Printed jobs can be displayed by tapping the **clock** icon at the upper-left corner of the screen. It contains a history of your printed jobs.

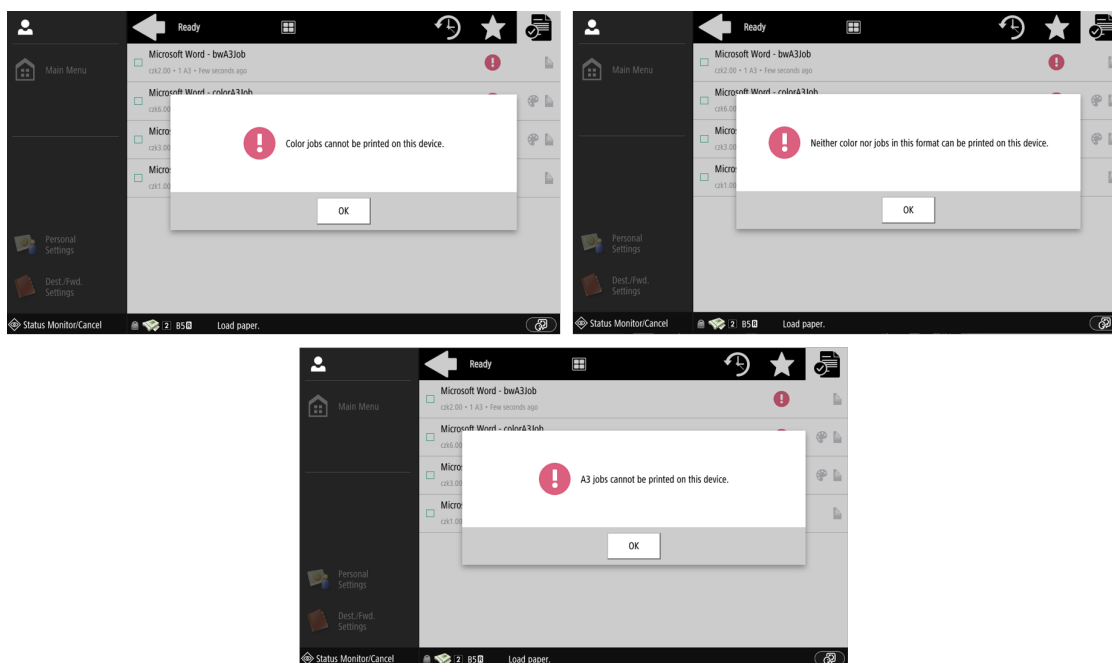


8.2.1 Job Filters

In the MyQ Web administrator interface, in **MyQ, Settings, Printers & Terminals**, under the **General** section, it is possible to **Allow a color job on a B&W printer**, but the job is accounted as B&W. This option is disabled by default.

If a job is not allowed to be printed because the selected format/color is not supported by the device, there will be a red exclamation mark icon next to the job. Clicking the icon displays the reason for the error:

- *Color jobs cannot be printed on this device*, when a color job is spooled to a B&W printer.
- *A3 jobs cannot be printed on this device*, when an A3 job is spooled to an A4 printer.
- *Neither color nor jobs in this format can be printed on this device*, when an A3 and color job is spooled to an A4 and B&W printer.



8.2.2 Managing jobs on the My Jobs screen

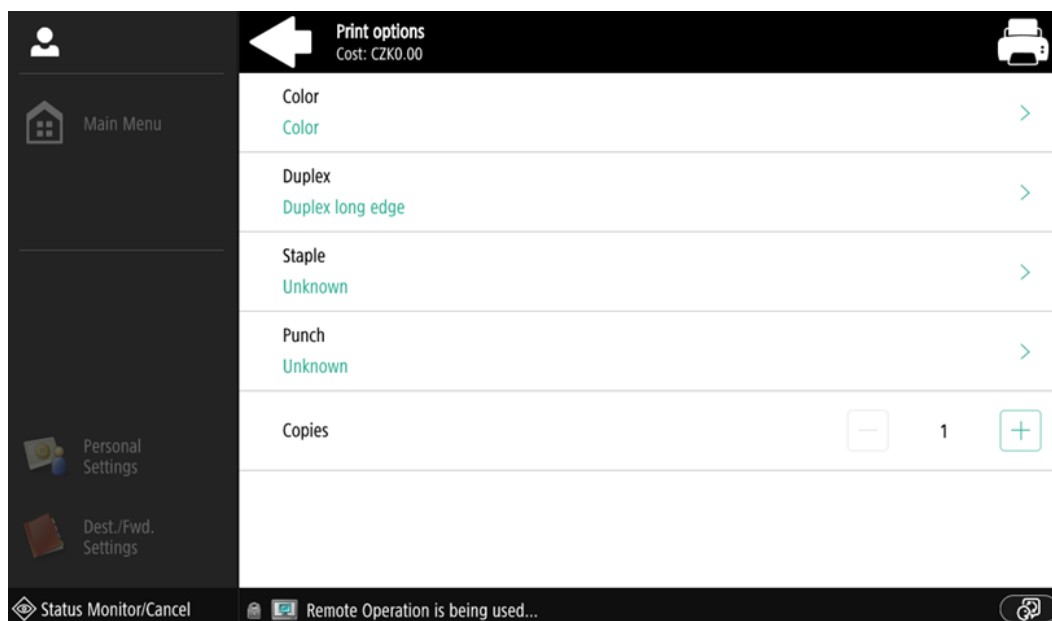
To display the available job management options, select the job from the list. The selected print jobs management bar opens at the top of the screen.



On the bar, you can select from the following options:

- **Print:** Tap the printer icon to print the selected jobs.
- **Edit:** Tap the edit icon to edit the print options of the selected jobs. In the **Print options** dialog box, depending on the permissions given by the administrator, the user can select between color or B/W, simplex/duplex options, set stapling and punching, and change the number of copies. After changing the print options, the user can tap the printer icon to print the jobs.

i In certain cases, you may see listed some print options that are not applicable due to the queue or printer being used. For example, you may see **Staple** options despite printing on a terminal with no stapling feature. In cases such as these, this command will be ignored.



- **Add to favorites:** Tap the star-plus icon to add the selected jobs to your favorites (Visible on the Ready jobs tab and on the Printed jobs tab).
- **Delete from favorites:** Tap the star-minus icon to delete the selected jobs from your favorites (Visible on the Favorite jobs tab).
- **Delete:** Tap the bin icon to delete the selected jobs.

8.2.3 Job Roaming

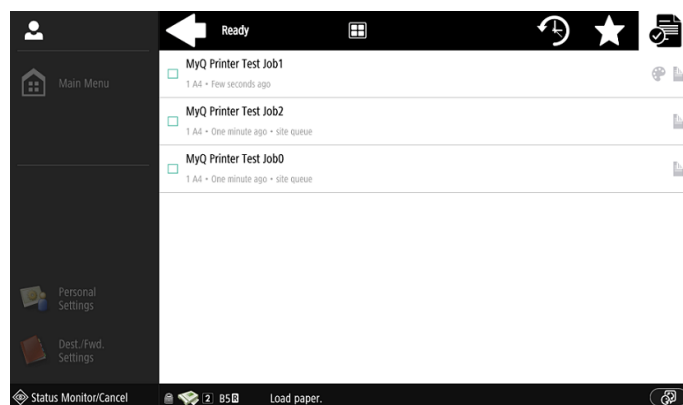
The Job Roaming feature enables users to transfer their jobs from one location to another: jobs sent to one Site can be printed on printing devices at any other Site.

The administrator can choose between a **Separate** and a **Shared** jobs list for the remote jobs, by going to **MyQ, Settings, Jobs** in the **Job Roaming** section.

A MyQ Central server with Site servers is required for this feature.

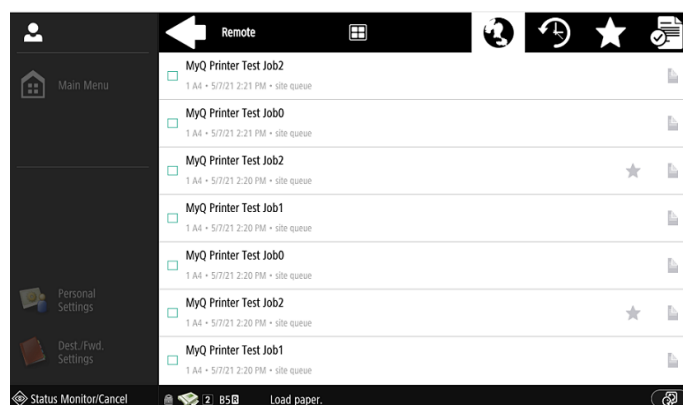
To print the jobs when using a **Shared** jobs list, the user has to take the following steps:

1. Log in to the embedded terminal.
2. Tap **My Jobs**. The My Jobs screen opens.
3. The remote jobs are automatically downloaded and are marked with the source server's IP address or hostname. Select them and tap **Print**.



To print the jobs when using a **Separate** jobs list, the user has to take the following steps:

1. Log in to the embedded terminal.
2. Tap **My Jobs**. The My Jobs screen opens.
3. On the screen, tap the globe icon. The Remote tab opens.
4. The remote jobs are automatically downloaded and can be printed on the current printing device as well as on any other printing device attached to the **Job Roaming** queue.



8.3 Easy Scan

Scanning by a single touch. After the user taps this action, the page is immediately scanned to a predefined destination. You can define multiple destinations where the scanned document is sent to, and set scan parameters in MyQ.

i For information on how to configure the **Easy Scan** action and define its destinations and parameters, check Easy Scan settings in the MyQ Print Server guide.

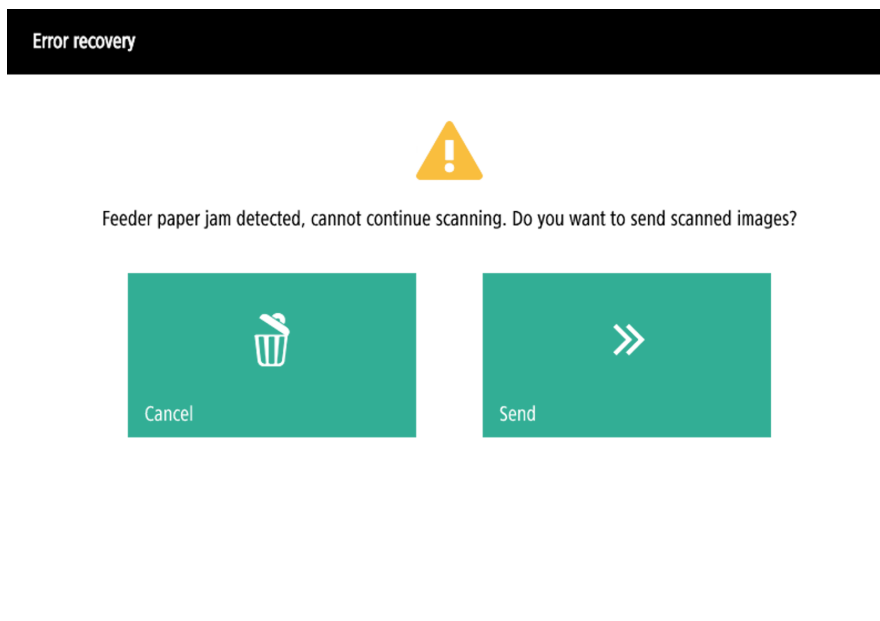
- If enabled on the server, users can change their scan settings from the terminal screen.

Easy Scan – Email		
Resolution	300 dpi	>
Color	Automatic	🔒
Format	PDF	🔒
Duplex	Single Sided	🔒
Continuous scan	Disabled	🔒
Scan Separation	All pages together	🔒
Original Image	Text + Photo	🔒

- You can also create new custom parameters to be used in the scan metadata, or as parts of file names, addresses, subjects and email bodies, and as paths to folders, passwords to folders etc. You can find further details in [Create custom parameters](#)¹³ on the MyQ Print Server guide.
- OCR (Optical Character Recognition) can be used with Easy Scan, by creating OCR profiles and enabling users to select them on the embedded terminal. You can find further details in [OCR](#)¹⁴ on the MyQ Print Server guide.
- If there is a paper jam during scanning, the *"Feeder paper jam detected, cannot continue scanning. Do you want to send scanned images?"* error is displayed on the terminal's screen. You can either tap **Cancel** to cancel the job, or **Send** to get the already scanned images.

13. <https://docs.myq-solution.com/en/print-server/10.1/create-custom-parameters>

14. <https://docs.myq-solution.com/en/print-server/10.1/ocr>



8.3.1 Easy Scan Parameters

Each parameter has a *Default* option. If selected, the actual values are taken from the default scan settings of the printing device and are displayed on the terminal. If the device's default values cannot be mapped to the MyQ scan profile value, *Default* will be displayed.

- **Resolution** - The outgoing file's resolution. You can select from the following options:
 - 100 dpi
 - 200 dpi
 - 300 dpi
 - 400 dpi
 - 600 dpi
 - Default
- **Color** - The outgoing file's color scale. You can select from the following options:
 - Color
 - Grayscale
 - B&W (two tones) -This is available for the TIFF format only; TIFF is scanned as B&W every time.
 - Automatic
 - Default
- **Format** - The outgoing file's format. You can select from the following options:
 - PDF

- JPEG
 - TIFF
 - HCPDF
 - Default
- **Duplex** - Simplex and Duplex scanning options. You can select from the following:
 - Single Sided
 - Duplex - binding on top
 - Duplex - binding on side
 - Default
- **Original Image** - Determines the way in which the printing device is going to process the scanned page. You can select from the following options:
 - Text + Photo
 - Photo
 - Text
 - Default
- **Original Orientation** - Determines the page's orientation in the outgoing file. The paper's position is relative to the person standing at the printing device. You can select from the following options:
 - Top Edge on Top: The page is displayed in a horizontal position (top edge of the page opposite to the person).
 - Top Edge on Left: The page is displayed in a vertical position (top edge of the page on the left-hand side of the person).
 - Default
- **Density** - The picture's density in the outgoing file. The higher it is, the darker the resulting picture is. You can select from the following options:
 - Lowest
 - Lower
 - Low
 - Normal
 - High
 - Higher
 - Highest
 - Default
- **Size** - The scanned output's size. This determines the size of the scanning area; therefore it should correspond to the actual size of the scanned paper. You can select from the following options:
 - Automatic
 - A3
 - A4
 - A5
 - A6

- B4 (JIS-B4)
- B5 (JIS-B5)
- Ledger
- Letter
- Legal
- Statement
- Default
- **Mixed size** - This parameter enables automatic paper size recognition when different sizes of paper are used during scanning. To be able to use the **Mixed size** setting, the *A4*, *A3*, *Ledger* or *Letter* option must be selected in the **Size** setting. You can select from the following options:
 - On: The **Size** parameter is ignored, and the size of each scanned image is recognized by the printing device.
 - Off: The **Size** parameter is used to decide the size of the scanned image.
 - Default
- **Continuous scan** - With the continuous scan option *Enabled*, scan jobs are not sent until **Done** is tapped. After clicking **Scan**, the printing device scans another page. You can select from the following:
 - Disabled
 - Enabled
 - Default



Limitations

- The XPS format is not supported because of problems with content orientation. The SDK tools either reject the content-adjusted (rotated) images right away or the orientation changes are ignored.
- Paper size selection - on some devices, if you put a different paper size in the feeder, it will auto-correct according to what was detected. E.g. A4 in the feeder with A5 in settings will result in A4 scan.
- Booklet scanning is not supported. A4 devices do not support it at all. There is support on A3 devices, but it is not compatible with the way we handle content orientation (which the devices do not support by themselves). Furthermore, the device can only do the "cut" vertically, so for example, an A5 booklet can only be scanned as A4R, which we currently do not support.
- Paper detection - some devices do not support paper detection on glass. In that case, scanning will be started even if there is no paper present.

- Mixed size - supported only in "same carrying edge" - all scanned papers must be of the same feeding width. Variable carrying edge is not supported.
- Blank page detection is not supported.

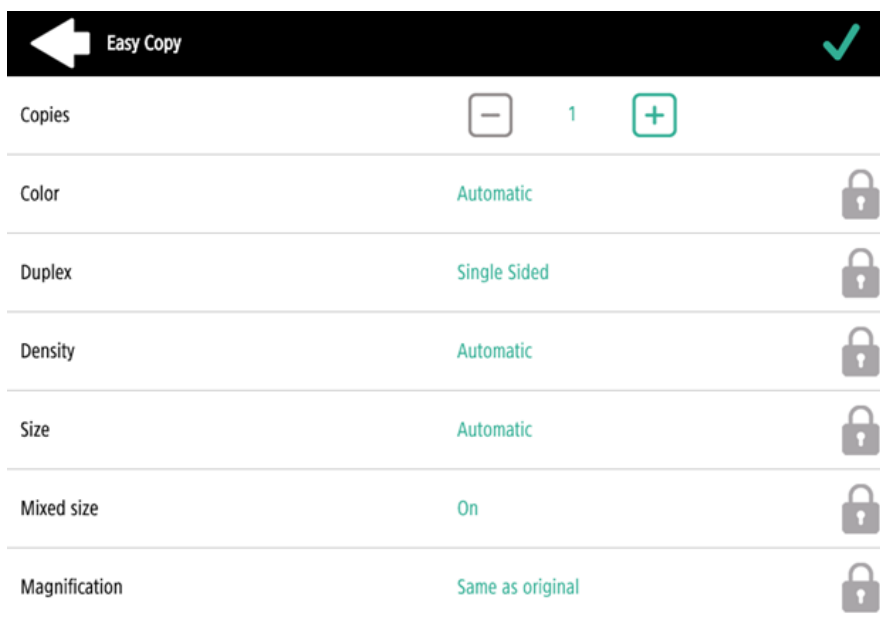
8.4 Easy Copy

One tap copying. After the user taps the Easy Copy action, the page is immediately copied.

 You can define the copy parameters in the MyQ web administrator interface, described in [Easy Copy settings](#)¹⁵ in the MyQ Print Server guide.

 If a user's Credit or Quota is depleted during copying, the action stops. However, depending on the device speed, there may be an overflow of several pages.

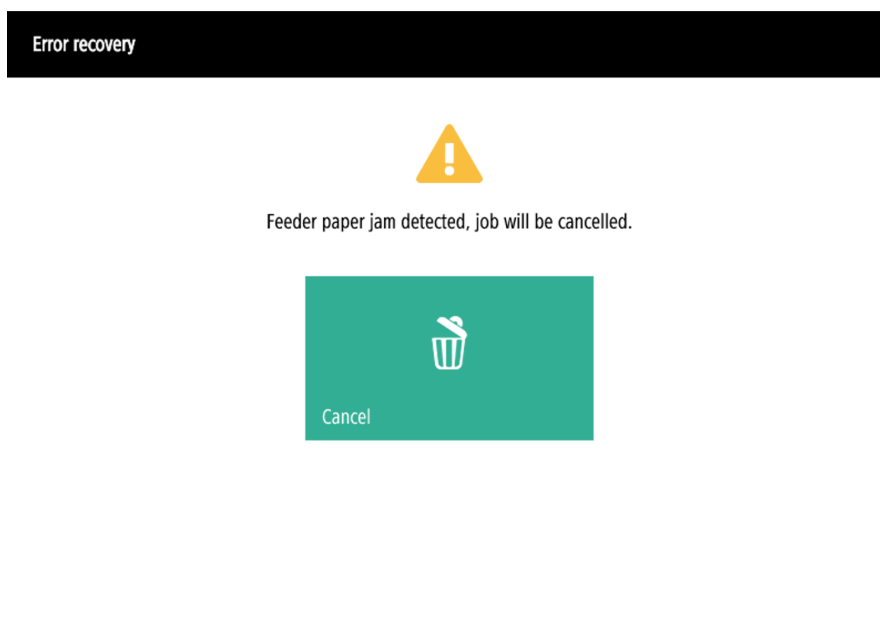
- If enabled on the server, users can change their copy settings from the terminal screen.



Easy Copy		
Copies	 1 	
Color	Automatic	
Duplex	Single Sided	
Density	Automatic	
Size	Automatic	
Mixed size	On	
Magnification	Same as original	

15. <https://docs.myq-solution.com/en/print-server/10.1/easy-copy-settings>

- If there is a paper jam during scanning, the “*Feeder paper jam detected, job will be cancelled*” error is displayed on the terminal’s screen, and you can cancel the job.



8.4.1 Easy Copy Parameters

If the parameter’s **Value** is set to *Default* in the MyQ web administrator interface, the terminal will replace it with the device’s default value. If the device’s default value cannot be mapped to MyQ, *Default* will be displayed.

- **Copies** - Predefine the number of copies to be available 1-99. On the device panel it is possible to set the value 1-999.
- **Color** - Color scale of the outgoing file. You can select from the following options:
 - Color
 - Monochrome
 - Automatic
 - Default
- **Duplex** - Simplex and Duplex scanning options. You can select from the following options:
 - Single Sided
 - Duplex
 - 1-sided to 2-sided
 - 2-sided to 1-sided
 - Default

- **Original Orientation** - This parameter is available on A4 devices only. It determines the page's orientation in the outgoing file. The paper's position is relative to the person standing at the printing device. You can select from the following options:
 - Top Edge on Top: The page is displayed in a horizontal position (top edge of the page opposite to the person).
 - Top Edge on Left: The page is displayed in a vertical position (top edge of the page on the left-hand side of the person).
 - Default
- **Size** - Size of the scanned input. It determines the size of the scanning area; therefore, it should correspond to the actual size of the scanned paper. You can select from the following options:
 - Automatic
 - A3
 - A4
 - A5
 - A6
 - B4 (JIS-B4)
 - B5 (JIS-B5)
 - Ledger
 - Letter
 - Legal
 - Statement
 - Default
- **Magnification** - With this parameter, you can determine the size of the copy. This way, you can make it smaller or larger than the original file. You can select from the following options:
 - Default
 - Same as original
 - A3
 - A4
 - A5
 - A6
 - B4
 - B5
 - Ledger
 - Letter
 - Legal
 - Statement

It is recommended to specify the **Magnification** parameter and the **Size** parameter to specific values instead of using the *Default* value. **Size** is the parameter for the size of the original, **Magnification** is the size of the output.

- **Density** - The picture's density in the outgoing file. The higher it is, the darker the resulting picture is. You can select from the following options:
 - Lowest
 - Lower
 - Low
 - Normal
 - High
 - Higher
 - Highest
 - Default
- **Mixed size** - This parameter enables automatic paper size recognition when different sizes of paper are used during copying.
 - Yes: The output paper size parameter will be ignored and be decided by the device itself, depending on the scanned image size.
 - No: The output paper size must be set (everything but *Auto*) and the image will be zoomed and scanned to the same size.
 - Default



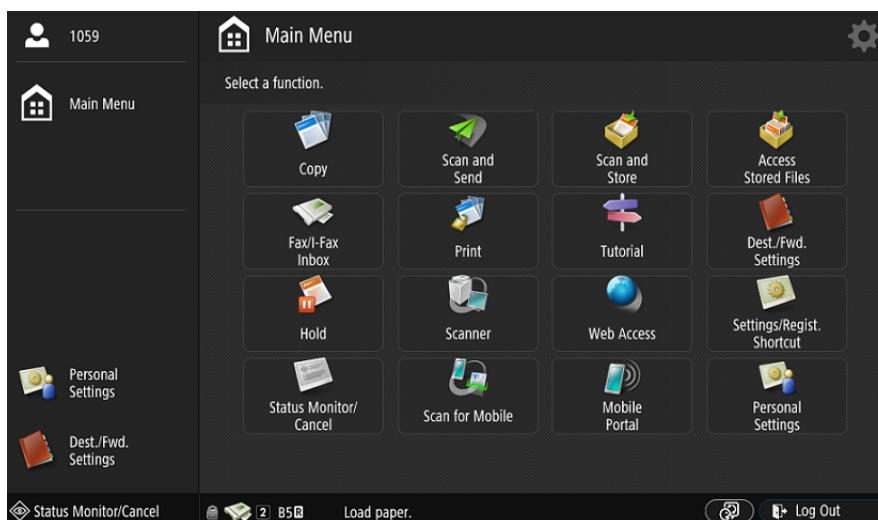
Mixed size can be used only for papers of the same group with a side of the same length.

8.4.2 Limitations

- Content orientation - the content orientation setting is only available on A4 devices.
- Paper detection - some devices do not support paper detection on glass. In that case, scanning will be started even if there is no paper present.
- Mixed size - supported only in "same carrying edge" - all scanned papers must be of the same feeding width. Variable carrying edge is not supported.
- Blank page detection is not supported.
- Paper size - B4, B5 is supported, but only as the Japanese JIS-B4 and JIS-B5; ISO is not supported. B6 is not supported.

8.5 Unlock Panel

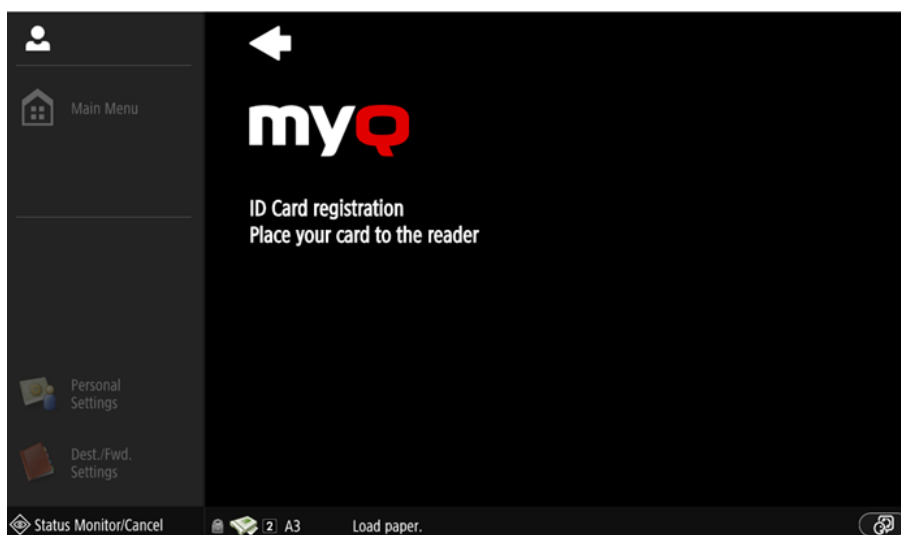
Unlocks the printing device's panel and opens the native device screen.



At the moment, when the panel is unlocked, there are two possibilities for returning to the MyQ menu. In the Configuration profile, it is possible to define if the user is logged out and the MyQ Login screen is displayed or if the user is returned to the Top menu. The configuration is described in the [Panel Logout button \(see page 33\)](#) function.

8.6 ID Card registration

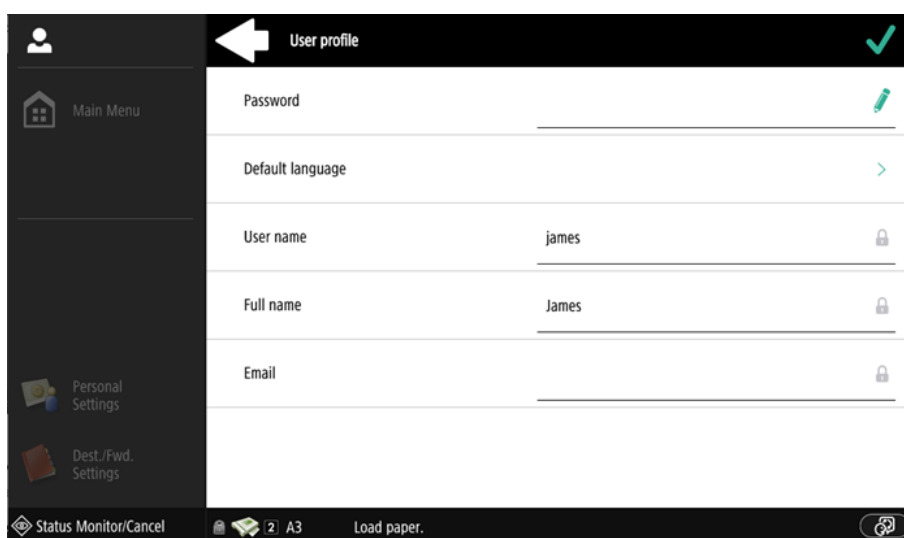
After tapping this action, the ID Card registration screen opens, and the logged user can register their card by swiping it at the card reader.



8.7 Edit Account

To be able to use all the features of this terminal action, go to the **Users** settings tab (**MyQ, Settings, Users**) and under **General**, select the **Enable user profile editing** option.

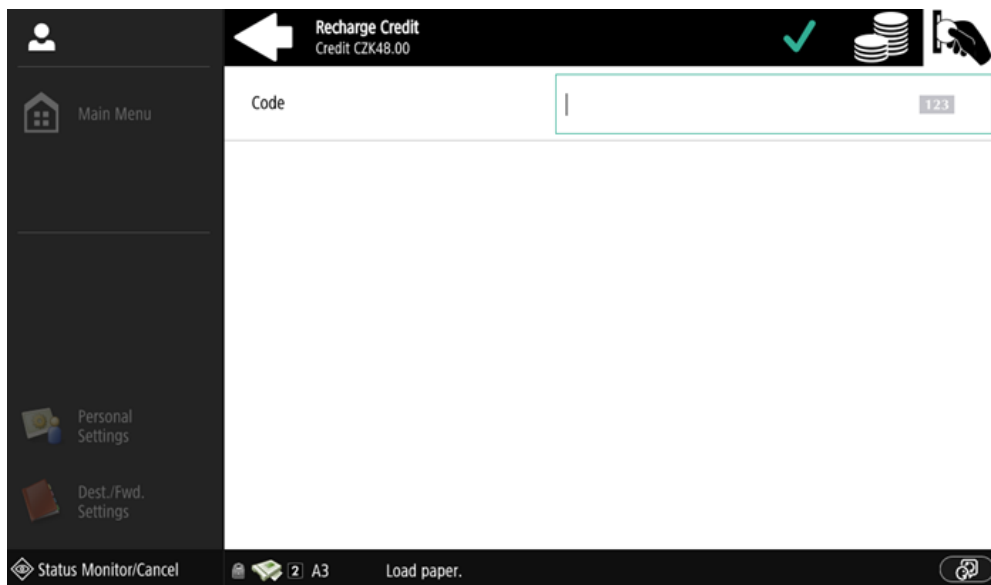
By tapping the **Edit account** action, the logged user can open their user profile screen, where they can change their **Full name**, **Password**, **Email** and **Default language**. After the change is submitted, the database entry is changed, and the new values are set. The changes are applied the next time the user logs in.



8.8 Recharge Credit

This action enables recharging credit on the terminal.

After tapping the **Recharge Credit** action, the Recharge Credit screen opens and the logged user can enter a recharge code from their voucher.



Users can view the prices of different configurations of a printed page by tapping the **Coins** in the upper-right corner of the screen.

8.9 Folder

Terminal actions can be put into folders. Folders can be used to optimize the layout of the terminal screen or to enable users to access a larger number of actions. For example, you can place multiple Easy Scan actions with different destinations under one Easy Scan folder.

Another example is to leave the most important terminal actions on the home screen and place the rest into an *additional actions* folder.

Empty folders are not displayed on the terminal screen. If there is only one item in the folder, the item is displayed instead of the folder.

9 Scan to Me

MyQ is able to automatically send scanned documents to a specified folder or email belonging to the scanning user, with the **Scan to Me** feature.

With the feature enabled, MyQ serves as an email server — it receives a scanned job from printing devices via the SMTP protocol, detects the device where the job is sent from, finds the user that is currently logged on the device, and sends the job to their folder or email (depends on the user's settings).

First, you need to set up the feature on the MyQ server and on the printing device to enable the MyQ users to use all of the scanning options. After that, you need to provide the users with receiver email addresses, where they can direct the scanned documents.

9.1 Setting up Scan to Me

The setup of the **Scan to Me** feature consists of the following consecutive steps:

- Enable and set up scanning on the MyQ server.
- Set SMTP on the printing device.
- Set the destinations for the MyQ users on the MyQ server.

9.1.1 Enable and set up scanning on the MyQ server

 For details, check [Scan to Me](#)¹⁶ on the MyQ Print Server guide.

9.1.2 Set SMTP on the printing device

The scanning function requires enabling the SMTP protocol, setting the SMTP server address and making sure that the sender email address is empty on the printing device's web interface.

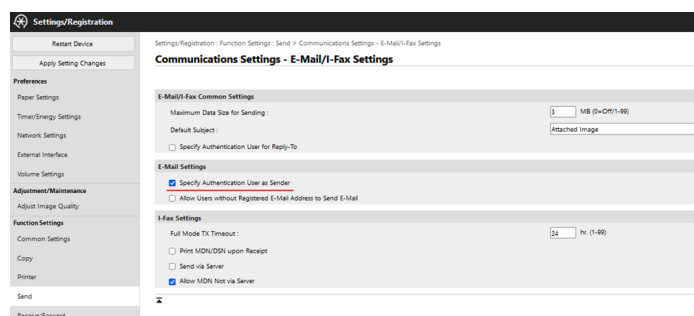
Take the following steps on the printing device's web interface:

- Go to the printer's web UI by accessing *http://*IP address of the printer**.
- Provide your credentials, and click **Log In**.
- Go to **Settings/Registration > Send > Network Settings - E-Mail/I-Fax Settings**.
- Enter the MyQ server IP address or host name as **SMTP Server address**.
- Make sure that the sender **E-Mail Address** is empty.
- Click **OK**, and then click **Apply Setting Changes**.

¹⁶. <https://docs.myq-solution.com/en/print-server/10.1/scan-to-me>

9.1.3 Set the *Specify Authentication User as Sender* on the printing device

- Go to the printer's web UI by accessing *http://*IP address of the printer*/*
- Provide your credentials, and click **Log In**.
- Go to **Settings/Registration > Send > Communications Settings – E-mail/I-Fax Settings**
- **Specify Authentication User as Sender** has to be checked.



9.1.4 Set the destinations for the MyQ users on the MyQ server

i For details, check [Set the destinations for the MyQ users on the MyQ Server](#)¹⁷ on the MyQ Print Server guide.

9.2 Using Scan to Me

To send the email to the desired destination, the scan needs to be directed to a specific receiver email address. There are two options to enable MyQ users to send the scans there: provide them with the respective receiver email address, or predefine these email addresses on the printing device's Web UI.

Email addresses for Scan to Me

- **Sending scans to the user's primary email** - The scanned document is sent to the user email set in the email text box on the user properties panel. The receiver email address has to be *email@myq.local*.
- **Sending scans to other emails** - The scanned document is sent to all emails set in the **User's scan storage** text box (multiple emails are separated by commas) on the user properties panel. The receiver email address has to be *folder@myq.local*.

17. <https://docs.myq-solution.com/en/print-server/10.1/scan-to-me>

- **Storing scans to the user's scan folder** - You have to create a shared folder and ensure that MyQ has access to this folder. After this, enter the folder's location to the **User's scan storage** text box. The scanned document is sent to MyQ, and then stored in the shared folder via the SMB protocol. The stored document file name consists of the user account name, the date, and the time when the scan was sent.

The receiver email address has to be *folder@myq.local*.

Predefined list of the MyQ destinations on the printing device

You can define two shortcuts for using the addresses *email@myq.local* and *folder@myq.local* for **Scan to Me**. To do so, add them manually into your Address book. These shortcuts are then available if the user taps the **Scan and Send** action.

10 Accounting

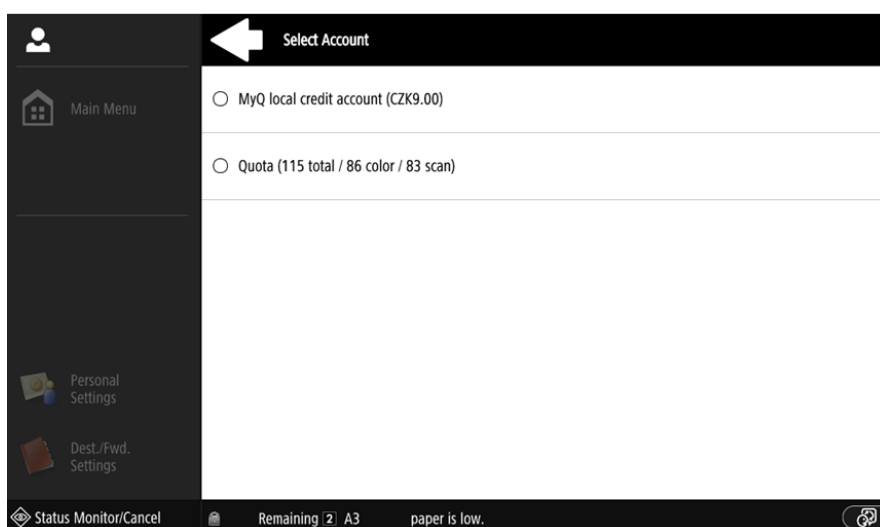
For the users accounting settings, in the **Accounting** settings tab, in the **General** section, the MyQ administrator can set:

- the **Accounting mode** MyQ will be using:
 - **Accounting Group** - This is selected by default. In this mode, all quotas are available and can be spent.
 - **Cost Center** - In this mode, only the selected (cost center) payment account is spent.
- the **Payment account priority**, which applies to terminals that don't support user selection of payment accounts, and to direct queues without the MyQ Desktop Client option. The payment account with the highest priority is always used in such cases:
 - Credit
 - Quota

 For further details, check [Accounting Settings](#)¹⁸ in the MyQ Print Server guide.

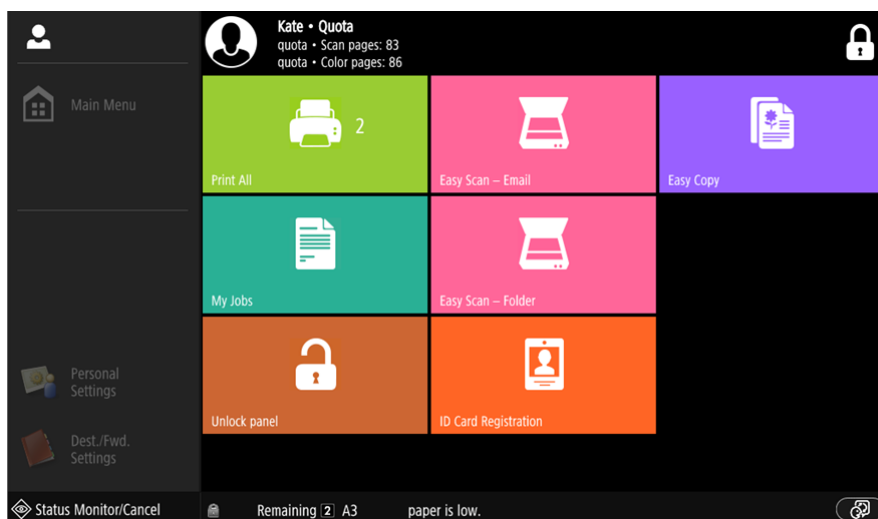
 If a user's Credit or Quota is depleted during copying, the action stops. However, depending on the device speed, there may be an overflow of several pages.

If the **Cost Center** mode is enabled, a cost center selection screen is displayed if more than one cost centers are assigned to the user.



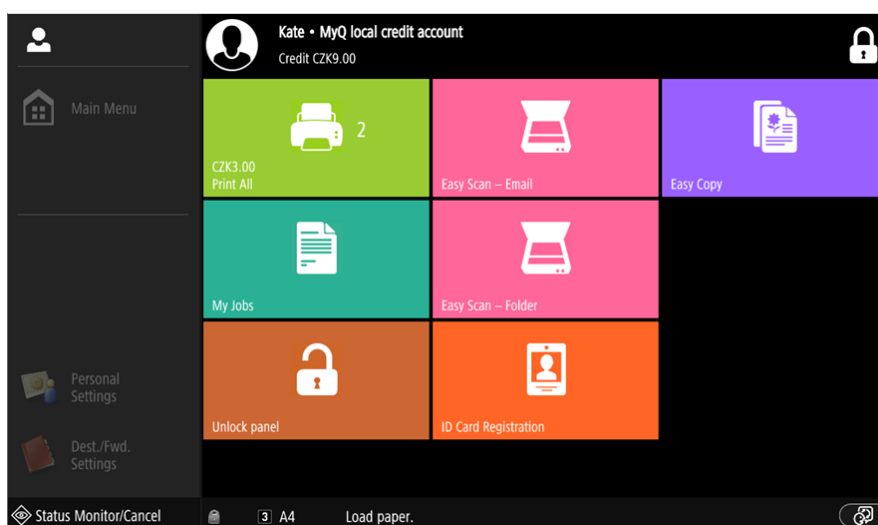
18. <https://docs.myq-solution.com/en/print-server/10.1/accounting-settings>

If the user only has one cost center, the selection screen is not displayed, and this cost center is automatically assigned to the user. The name of the assigned cost center is displayed next to the user's full name.



10.1 Credit

With credit accounting activated, users must have a sufficient amount of credit on their account to be allowed to print, copy and scan. On their home screen on the embedded terminal, they can view their remaining credit. If the **Recharge Credit** action is available on the terminal, users can recharge their credit by entering a code from a recharging voucher directly on any embedded terminal.

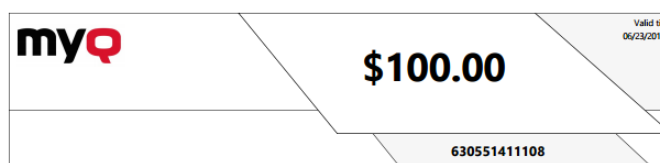
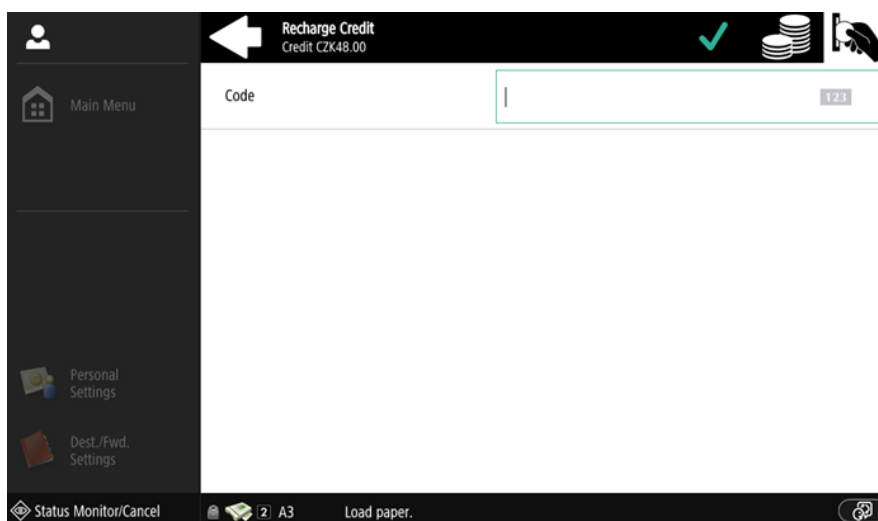


i For more information, check [Credit](#)¹⁹ in the MyQ Print Server guide.

! If a user's Credit or Quota is depleted during copying, the action stops. However, depending on the device speed, there may be an overflow of several pages.

10.1.1 Recharging Credit

After tapping the **Recharge Credit** action, the Recharge Credit screen opens, and the logged user can enter a recharge code from their voucher.



Users can view the prices of different configurations of a printed page by tapping the **Coins** in the upper-right corner of the screen.

¹⁹. <https://docs.myq-solution.com/en/print-server/10.1/credit>

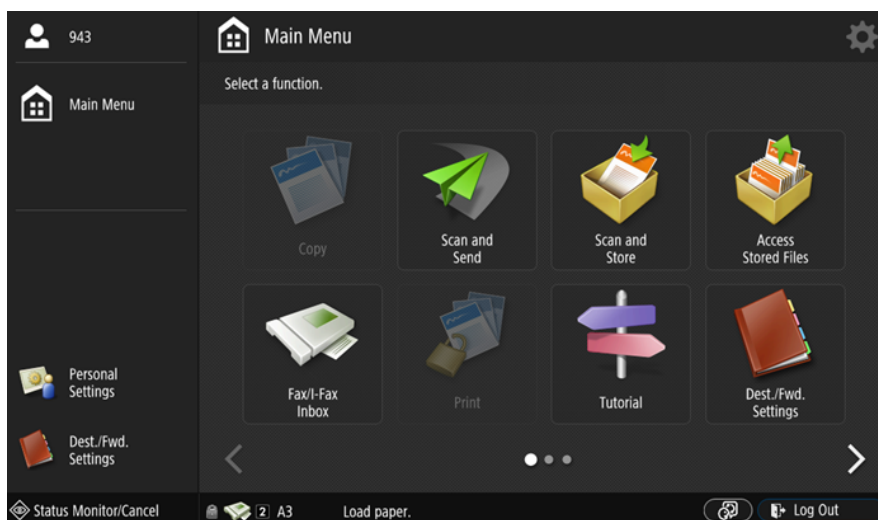
	1-sided		2-sided	
	Black & White	Color	Black & White	Color
Print	1	1	3	3
Copy	1	1	3	3
Scan	0			

10.1.2 Using terminal actions with insufficient credit

If recharging credit by vouchers is enabled in MyQ, users can still see the actions that they do not have sufficient credit for. However, if they tap the particular action button, they are immediately redirected to the **Recharge Credit** screen.

If recharging credit by vouchers is disabled in MyQ and a user does not have sufficient credit, all actions requiring credit are unavailable, and their corresponding buttons are dimmed.

2 CZK3.00 low credit	Easy Scan – Email	Easy Copy
My Jobs	Easy Scan – Folder	
Unlock panel	ID Card Registration	



Action taken when a user runs out of credit during copying, scanning or faxing

The copy action stops, although a few more pages can be printed or copied, depending on the printing device's speed. The user can stay on the panel, but cannot use the panel copy action anymore.

The first scan or fax job is always finished. The user can stay on the panel, but cannot use the panel action anymore.

Print jobs with additional information from the job parser

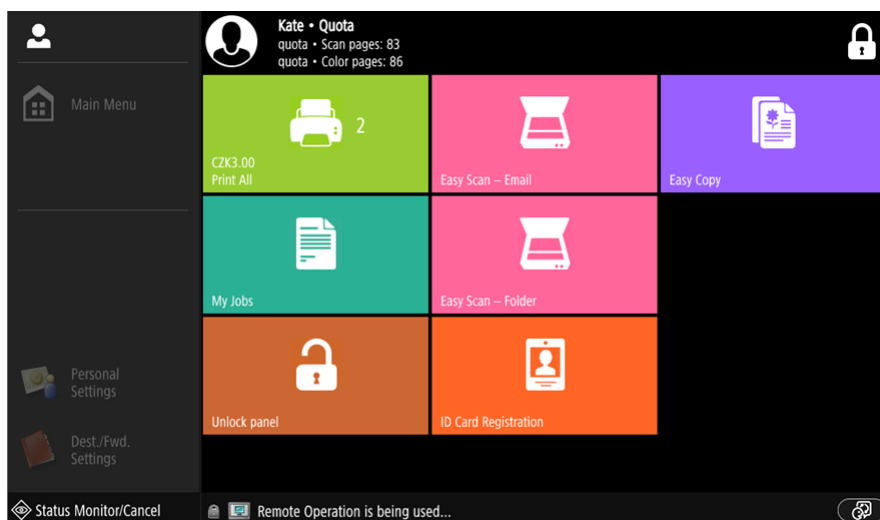
Print jobs received with the job parser activated, include additional information such as number of pages, color and price.

Priced jobs cannot be printed unless the users have a sufficient amount of credit. The users cannot use the Print all action when the overall price of all the priced print jobs is higher than their credit.

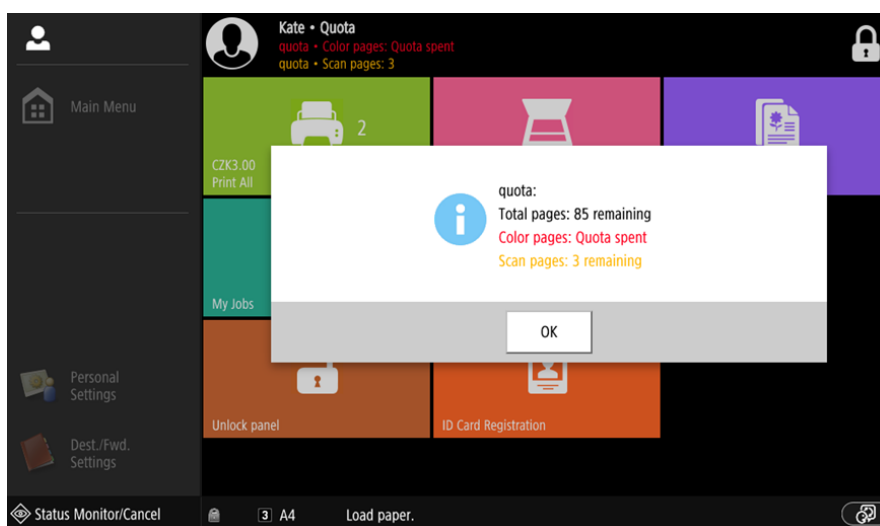
If a job does not include additional information from the job parser, users can start it as long as their credit is not equal to or below 0.

10.2 Quota

With the **Quota** feature activated, users cannot print, copy or scan after they reach or exceed their quota limit. They can view their current quotas on their session on the embedded terminal.



The users can click on the quotas displayed on the terminal, and a pop-up window opens with detailed information about all the quotas assigned to them.



The embedded terminal's behavior depends on the quota settings in MyQ. When setting up **Quota** in the MyQ Web administrator interface, you can disable one or more operations after the quota is reached or exceeded:

- If the **Monitored value** is *Cost*, select them under **Disable operations**. The options are *Print*, *Copy*, *Color print* (on terminals 8.1 or newer), *Color copy* (on terminals 8.1 or newer), and *Scan*.
- If the **Monitored value** is *Pages*, mark the **Disable operation** checkbox and the operation that has reached the limit will be disabled.

- Mark the **Terminate the current job when reached** checkbox if you want to interrupt the current job when the quota is reached. If both **Disable operation** and **Terminate the current job when reached** are checked, the job will be interrupted when the quota is reached and the user will be redirected to the MyQ home screen. If **Disable operation** is checked and **Terminate the current job when reached** is not, the current job will be finished and the user will be redirected to the MyQ home screen. The action is not supported by scan quota.
- Quotas that disable scanning cannot be applied immediately.

 For more information, check [Quota](#)²⁰ in the MyQ Print Server guide.

 If a user's Credit or Quota is depleted during copying, the action stops. However, depending on the device speed, there may be an overflow of several pages.

Action taken when a user reaches a quota with immediate application

The copy action stops, although a few more pages can be printed or copied, depending on the printing device's speed. The user can stay on the panel, but cannot use the **Panel Copy** action anymore. The first scan or fax job is always finished. The user can stay on the panel, but cannot use the panel actions anymore.

Print jobs with additional information from the job parser

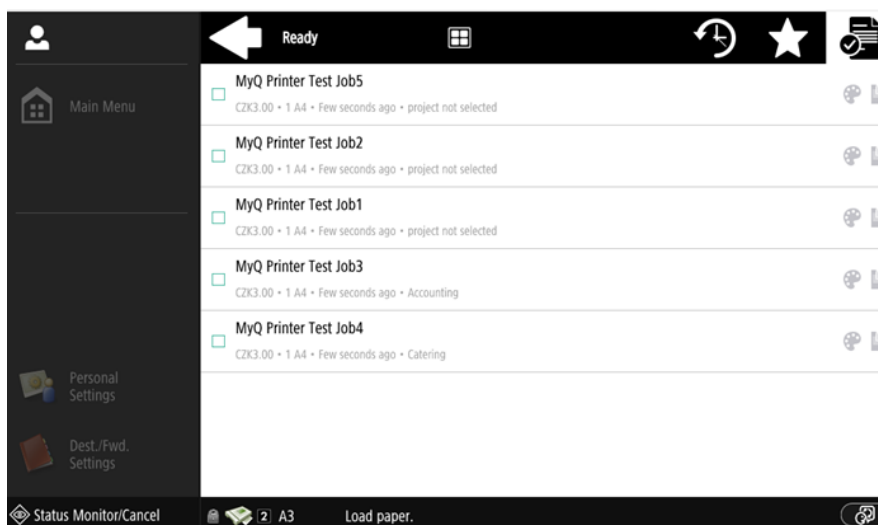
Print jobs received with the job parser activated, include additional information such as number of pages, color and price.

Jobs exceeding the quota cannot be printed. Users cannot use the **Print all** action as long as the overall size of all of the print jobs is larger than what is allowed by the quota.

10.3 Projects

With the project accounting feature activated, users can assign projects to print, copy and scan jobs directly on the embedded terminal screen. Projects can also be assigned to print jobs in the MyQ Desktop Client pop-up window, on the MyQ Web administrator interface, or in the MyQ mobile application.

20. <https://docs.myq-solution.com/en/print-server/10.1/quota>



 For more information, check [Projects](#)²¹ in the MyQ Print Server guide.

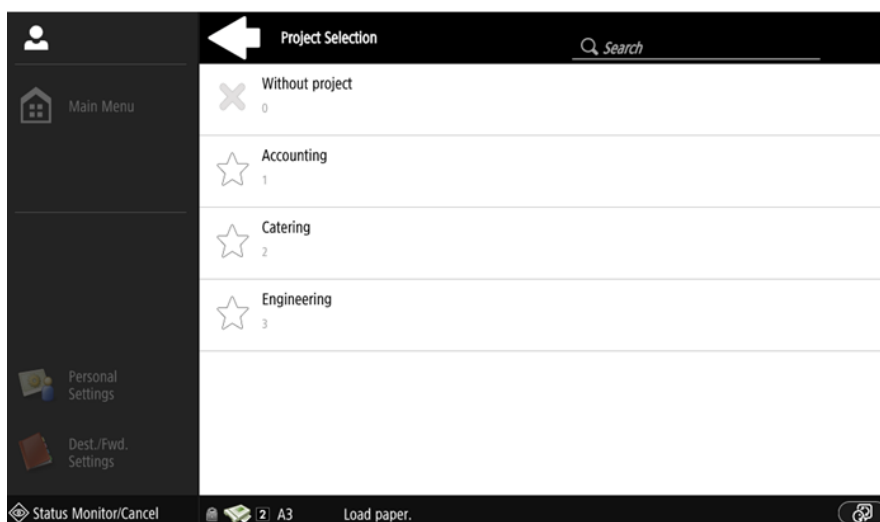
10.3.1 Assigning projects to print jobs

My Jobs

If a user wants to print an unassigned job from the **My Jobs** list, they are immediately redirected to the Project selection screen and have to select one of the available projects (or the *Without project* option, if printing without project is allowed) to be allowed to print it.

Jobs with projects assigned to them are immediately printed.

²¹. <https://docs.myq-solution.com/en/print-server/10.1/projects>



Print All

If all the jobs waiting in queue have projects already assigned by MyQ Desktop Client, MyQ Web administrator interface or the MyQ mobile application, printing starts immediately.

If there are any unassigned jobs, the user is redirected to the Project selection screen, immediately after tapping the **Print All** button. They have to select one of the available projects (or the *Without project* option, if printing without project is allowed) to be allowed to print the jobs. The selected project (or the *Without project* option) is assigned only to unassigned jobs; all other jobs keep their previously assigned projects.

10.3.2 Assigning projects on the Panel Copy screen

After tapping the **Copy** button on the **Panel Copy** screen, the user is immediately redirected to the Project selection screen, where they need to select a project (or the *Without project* option). The project is then assigned to all jobs copied on the panel.

10.3.3 Assigning projects on the Panel Scan screen

After tapping the **Scan** button on the **Panel Scan** screen, the user is immediately redirected to the Project selection screen, where they need to select a project (or the *Without project* option). The project is then assigned to all jobs scanned on the panel.

10.3.4 Assigning projects on the Panel Fax screen

After tapping the **Fax** button on the **Panel Fax** screen, the user is immediately redirected to the Project selection screen where they need to select the project (or the *Without project* option).



The **Scan without project** feature is not supported yet.

11 Canceling Stuck Jobs

If a job gets stuck due to an error on the printing device, the user can still log off. The stuck job will prevent another user from logging in and will automatically finish after the error is removed. However, this may lead to security issues.



If the **Keep printing after logging out** setting on the **Printers & Terminals** settings tab is disabled, all jobs will be canceled after logging out.

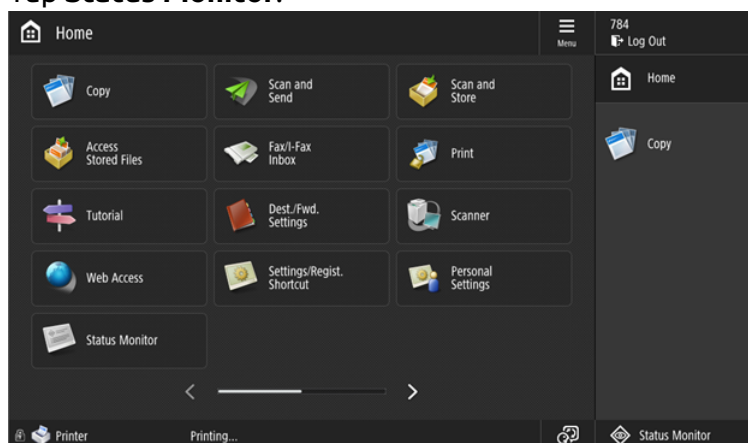
There are two ways to cancel stuck jobs:

1. Canceling the jobs as the user who started the printing.
2. Canceling the jobs as the administrator.

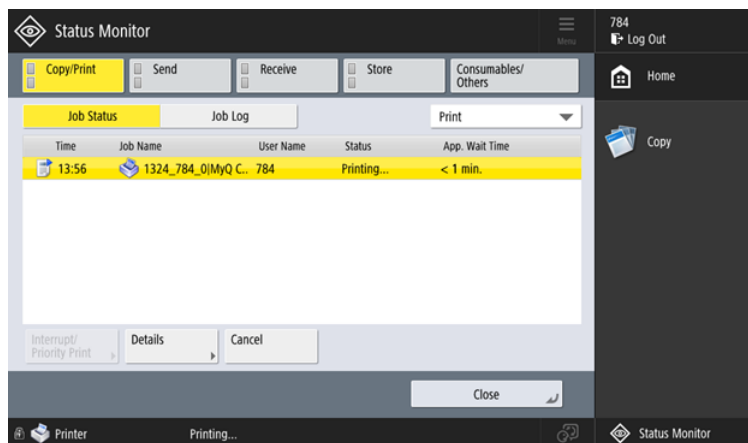
11.1 Canceling the jobs as the user who started the printing

To cancel stuck jobs as a user:

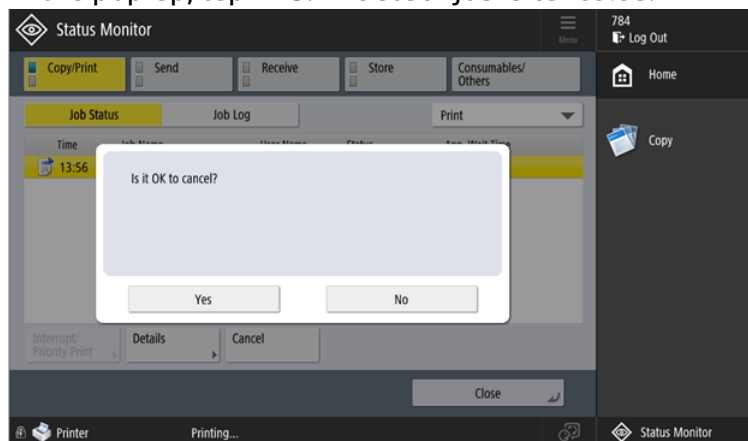
- Log in to the terminal.
- Tap the **Unlock Panel** terminal action.
- Tap **Status Monitor**.



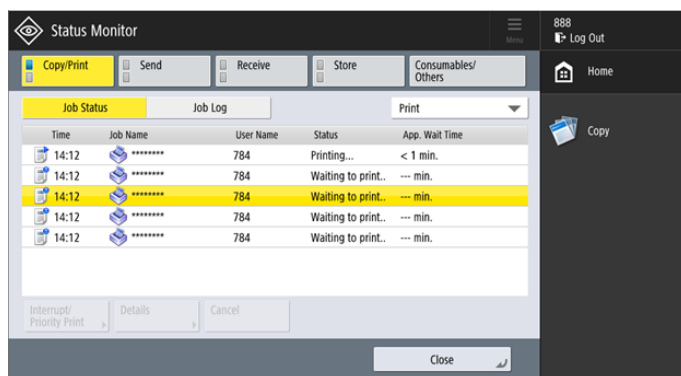
- Select the stuck job, and tap **Cancel**.



- In the pop-up, tap **YES**. The stuck job is canceled.



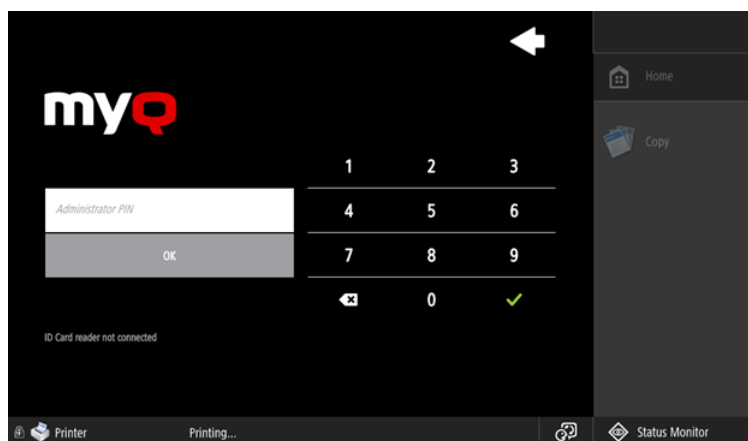
It is not possible to cancel any in progress-jobs from other users.



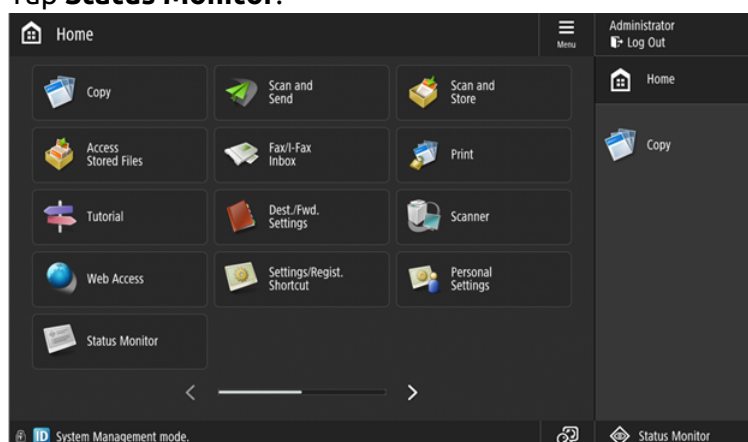
11.2 Canceling the jobs as the administrator

To cancel stuck jobs as an administrator:

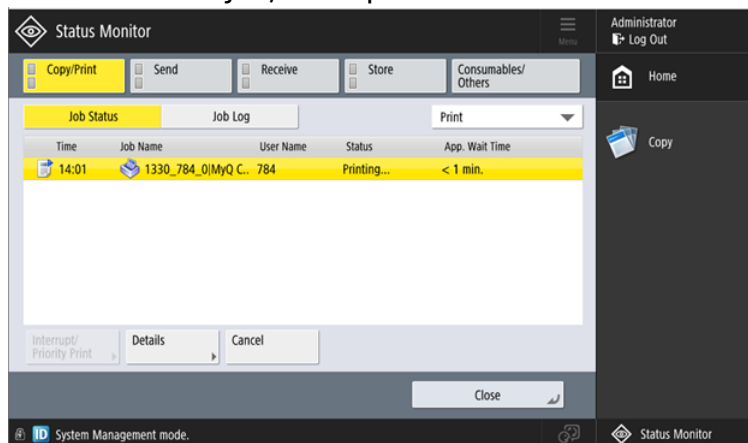
- Log in to the terminal as an Administrator (tap the MyQ logo (or custom logo) and enter the Admin PIN (1087 by default)).



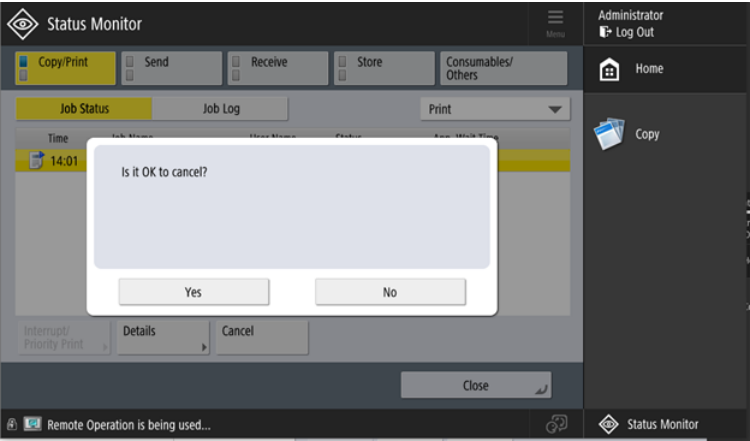
- Tap **Status Monitor**.



- Select the stuck job, and tap **Cancel**.



- In the pop-up, tap **YES**. The stuck job is canceled.



12 Business Contacts

MyQ® Manufacturer	MyQ® spol. s r.o. Harfa Business Center, Ceskomoravska 2532/19b, 190 00 Prague 9, Czech Republic ID no. 615 06 133 MyQ® spol. s r.o. is registered in the Commercial Register at the Municipal Court in Prague, file no. C 29842 (hereinafter as "MyQ®")
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Technical support	support@myq-solution.com²³
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22. <mailto:info@myq-solution.com>

23. <mailto:support@myq-solution.com>

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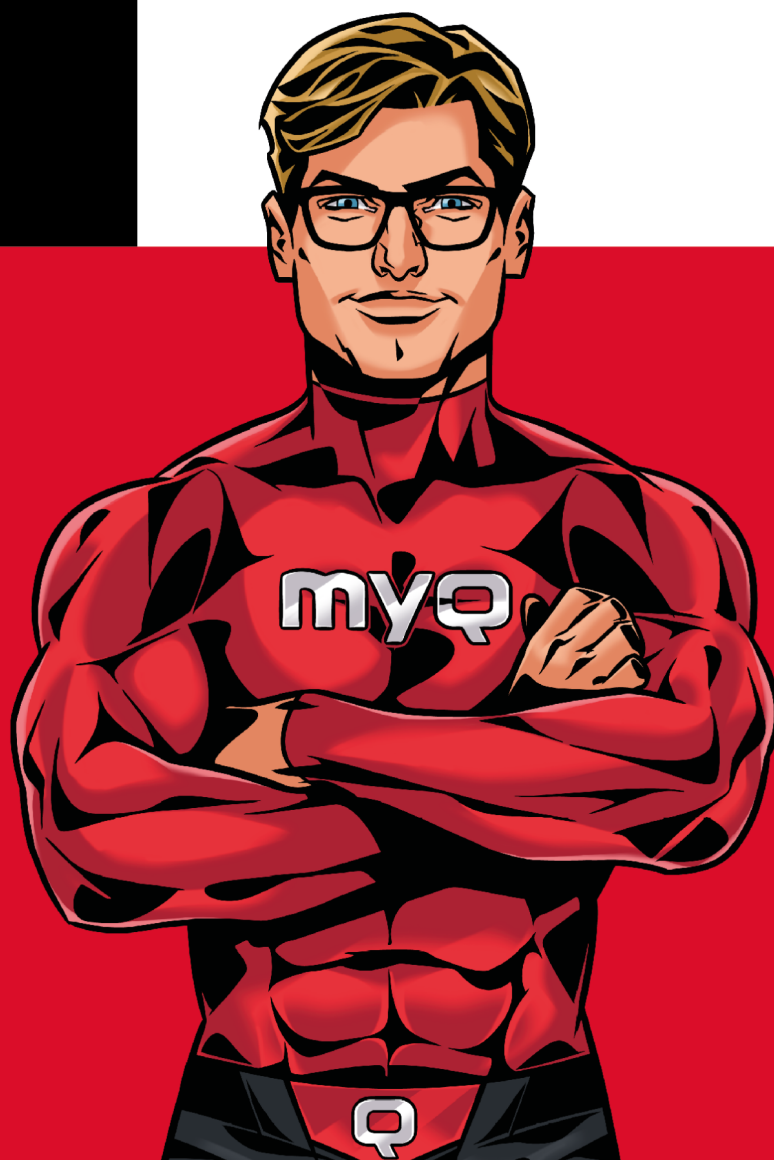
50+ million
Trusted users

1+ million
Active devices

26+
Brands supported

1000+
Certified partners

Operating in **140+**
countries



Awarded and certified

