

MyQ Desktop Client 10.2 macOS

Release Notes

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ENGLISH

Table of Contents

1 MyQ Desktop Client for macOS 10.2 Patch 7 3
2 MyQ Desktop Client for macOS 10.2 Patch 6 4
3 MyQ Desktop Client for macOS 10.2 Patch 5 5
4 MyQ Desktop Client for macOS 10.2 Patch 4 6
5 MyQ Desktop Client for macOS 10.2 Patch 3 7
6 MyQ Desktop Client for macOS 10.2 Patch 2 8
7 MyQ Desktop Client for macOS 10.2 Patch 1 9
8 MyQ Desktop Client for macOS 10.2 RTM 10
9 MyQ Desktop Client for macOS 10.2 RC1 11
10 macOS Support Warning for Intel-Based Apps 13
10.1 Who Is Affected? 13
10.2 What Should Administrators Do? 13
10.3 Questions? 13

1 MyQ Desktop Client for macOS 10.2 Patch 7

October 22, 2026

Improvements

- Desktop Client can print to a MyQ server that requires authentication for IPP printing. It authenticates with the token of the signed-in user. Requires MyQ Print Server 10.2 (Patch 27+).
- Desktop Client picks up a changed IPP port on the server automatically, without a restart. Requires MyQ Print Server 10.2 (Patch 27+).

Bug Fixes

- The Desktop Client service stops unexpectedly on some Macs because of a macOS security check.
- Selecting a print job by its checkbox in the My Jobs window doesn’t work.

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2 MyQ Desktop Client for macOS 10.2 Patch 6

July 7, 2026

Bug Fixes

- Turning on Projects is only propagated to Desktop Client after relogging.
- Occasional crash of the application.

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3 MyQ Desktop Client for macOS 10.2 Patch 5

13 April, 2026

Bug Fixes

- When uploading a printer driver with driver description longer than 256 characters it causes an error.
- Printer provisioning changes are not being propagated automatically when Desktop Client is set to public mode.
- Printers are not being installed when Desktop Client is set to public mode.

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4 MyQ Desktop Client for macOS 10.2 Patch 4

2 February, 2026

Improvements

- NEW FEATURE Printer Provisioning Profiles (3P) released. Desktop Client users and computers can be assigned printers, queues, and default settings based on IP ranges and user identity. Using profiles requires migration which is optional and can be performed at any chosen time.

Bug Fixes

- User credit or quota information can incorrectly remain visible after the user logs out.

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5 MyQ Desktop Client for macOS 10.2 Patch 3

3 October, 2025

Improvements

- Mako updated to version 8.1.

Bug Fixes

- Fixed Swedish translation.
- Incorrect Copyright info in the "About app" window.
- Desktop Client is not visible in menu bar after installation.

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6 MyQ Desktop Client for macOS 10.2 Patch 2

29 July, 2025

Improvements

- Mako updated to 8.0.0.
- OpenSSL updated to 3.4.

Bug Fixes

- Desktop Client fails to install on systems earlier than macOS 15.

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7 MyQ Desktop Client for macOS 10.2 Patch 1

21 July, 2025

Improvements

- NEW FEATURE Allow admin to Refresh Configuration from server to apply changes faster.
- NEW FEATURE Provisioned printers are now deleted when Desktop Client is uninstalled.
- NEW FEATURE Added "About" section which contains information about the current version of Desktop Client, configuration profile in use, Print Server address, and connection status.
- Supporting OAuth authentication using the default system browser. This allows for a more seamless login experience by leveraging existing sessions from your Microsoft account and other services, reducing the need for repeated credential entry.
- Improved application stability and optimized server performance during recovery.
- Open SSL updated to 3.3.0.

Bug Fixes

- 'My Jobs' window showing 2 times when user logs out and sends a job before logging back in.
- LPM allows quota to go over the limit.
- Fallback Printing to Device Spooling causes double accounting.
- Resolved issue where MyQ Desktop Client service failed to start when hostname case was changed.
- Information in the splash screen is outdated.

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8 MyQ Desktop Client for macOS 10.2 RTM

27 November, 2024

Improvements

- (10.2) Deploy with Intune

Bug Fixes

- LPM reports that jobs are cancelled when server is offline.
- Custom application logo needs Print Server service restart to reflect on Desktop Client.
- Fixed glitch in the system tray icon when multiple displays are connected.

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9 MyQ Desktop Client for macOS 10.2 RC1

01 November, 2024

Improvements

- NEW FEATURE Printer provisioning can automatically install print drivers and configure printers for printing to MyQ. Users will be provisioned with the correct drivers and queues they have access to. Administrators can use the Desktop Client to capture print drivers and printing defaults to utilize them for Printer provisioning.
- UDP communication was replaced with WebSockets and HTTP, improving the communication capabilities of the client
- Updated Desktop Client service to use API v3
- The new authentication page supports login with MyQ credentials (username + PIN, username + password) as well as Sign in with Microsoft (if enabled on the server).
- Added support for client spooling to Epson devices over IPP(S). Requires MyQ Print Server 10.2.
- All jobs sent by the Desktop Client to the MyQ server are authenticated from the start, this improves security and also enables roaming users to finish their pending jobs (e.g. assign account or project) from any computer they sign in.
- Mako updated to version 7.3.1
- Information about the MyQ server can be embedded in the Desktop Client's installer filename; this improves managed deployments such as with MDM tools and allows administrators to send users links to download the client which will automatically connect to the corresponding server once installed.
- After upgrading to macOS Sonoma, the client can automatically read the local CUPS configuration and make necessary adjustments to function properly.
- Open SSL updated to 3.3.0.
- Added support for IPv6 environments.
- MyQ Desktop Client user interface has been largely redesigned and modernized.
- Allow users to generate a new PIN via the client when this option is enabled on the server.
- Local printers that have target address 127.0.0.1/localhost will be ignored in Local Print Monitoring to avoid double accounting when all ports are set to be monitored.

Changes

- MyQ Desktop Client now registers only one REST API application on the server (instead of separate applications for Agent and Service)
- List of users removed as an authentication method

- The unsecure connection option was removed, Desktop Client can operate in two modes – "Strict" for secure-only connection and "Normal" which warns the user when the MyQ server certificate is not trusted. Make sure to deploy the correct CA certificates on clients running the Desktop Client.
- Client Spooling can now operate without IPPS enabled on the server side.

Bugs

- LPM is not working if the language is not set to English.
- Parsing of some PDF files fails because of an unknown font.
- Resolved an issue in the LPM job parser on MacOS where Black & White (B&W) settings from the print dialog were not correctly reflected.
- The Desktop Client might not recover properly if the signed-in user was anonymized or deleted.
- When the client's login method is changed from Integrated Windows Authentication to using MyQ credentials, the user is not logged out to use the new login method.
- The "Capture driver" option might not be translated to the language the client is switched to according to the system it runs on.
- LPM allows printing in Color even if the Policy is set to Force Mono.

10 macOS Support Warning for Intel-Based Apps

Some users may see a macOS warning when opening MyQ Desktop Client or MyQ Roger Client on Mac computers with Apple silicon. This warning appears because the application currently runs through **Rosetta 2**, Apple's compatibility layer for Intel-based Mac applications. It does **not** mean that the application is unsafe, broken, or no longer supported.

You can dismiss the warning and continue using the application normally.

Apple has announced that Rosetta 2 support for Intel-based applications will be phased out in a future macOS version. Based on Apple's current macOS release plans, macOS 26 Tahoe and macOS 27 are expected to continue supporting Rosetta 2. General-purpose Rosetta 2 support is expected to end starting with macOS 28.

MyQ is aware of this change and is preparing native Apple Silicon (ARM64) versions of **MyQ Desktop Client** and **MyQ Roger Client** which are planned for release by June 2027. These versions will remove the dependency on Rosetta 2.

10.1 Who Is Affected?

This notice applies only to users running **MyQ Desktop Client** or **MyQ Roger Client** on Apple Silicon Macs, such as Macs with M1, M2, M3, or later processors.

Windows devices and Intel-based Macs are not affected by this Apple platform change.

10.2 What Should Administrators Do?

No immediate action is required.

Administrators can inform users that the macOS warning can be dismissed and that MyQ client applications can continue to be used normally. Organizations planning future macOS upgrades should monitor MyQ release information for native Apple silicon versions of MyQ client applications as they become available.

10.3 Questions?

If you have concerns about your environment or deployment timeline, contact MyQ Support.

See also:

- https://support.apple.com/en-us/102527
- https://docs.myq-solution.com/en/support/i/get-support

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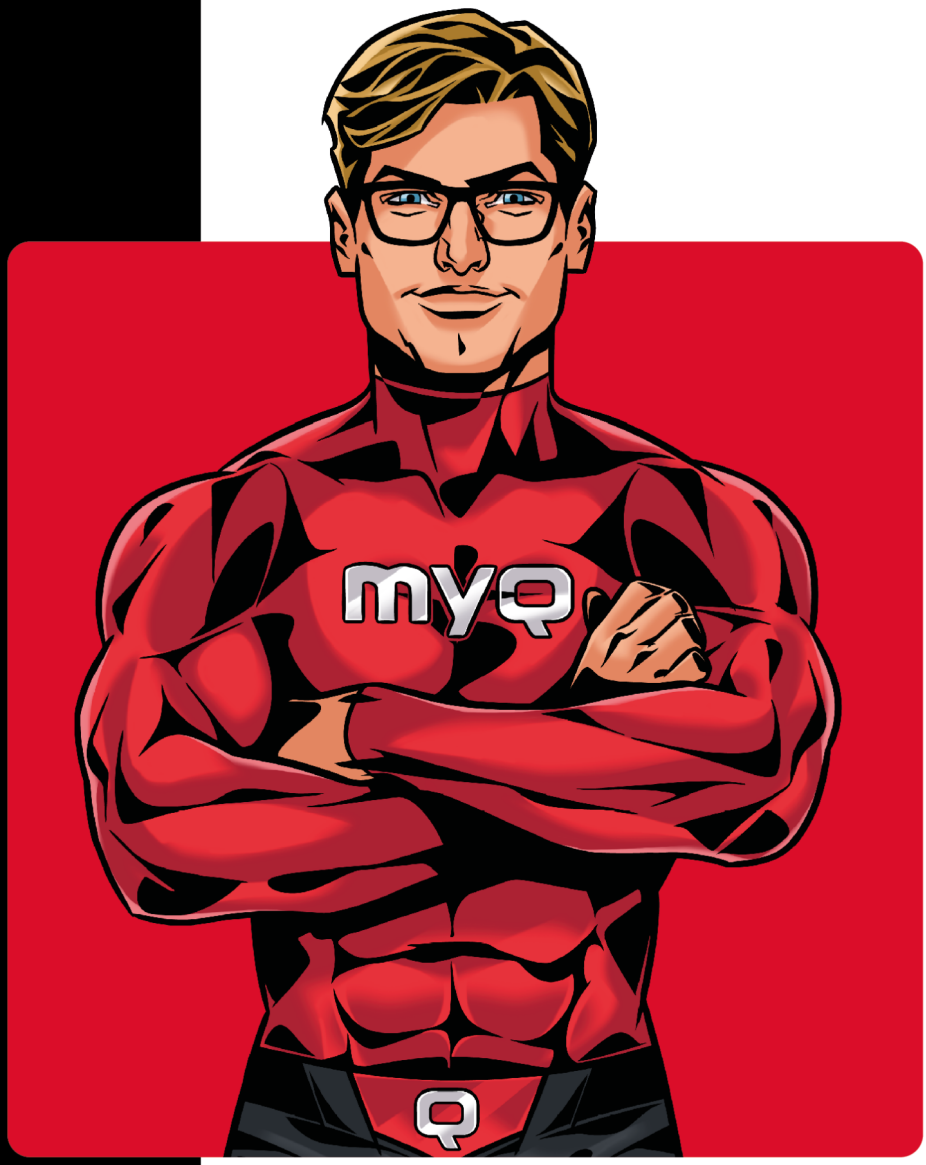
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