



MyQ X Chromebook Client v1

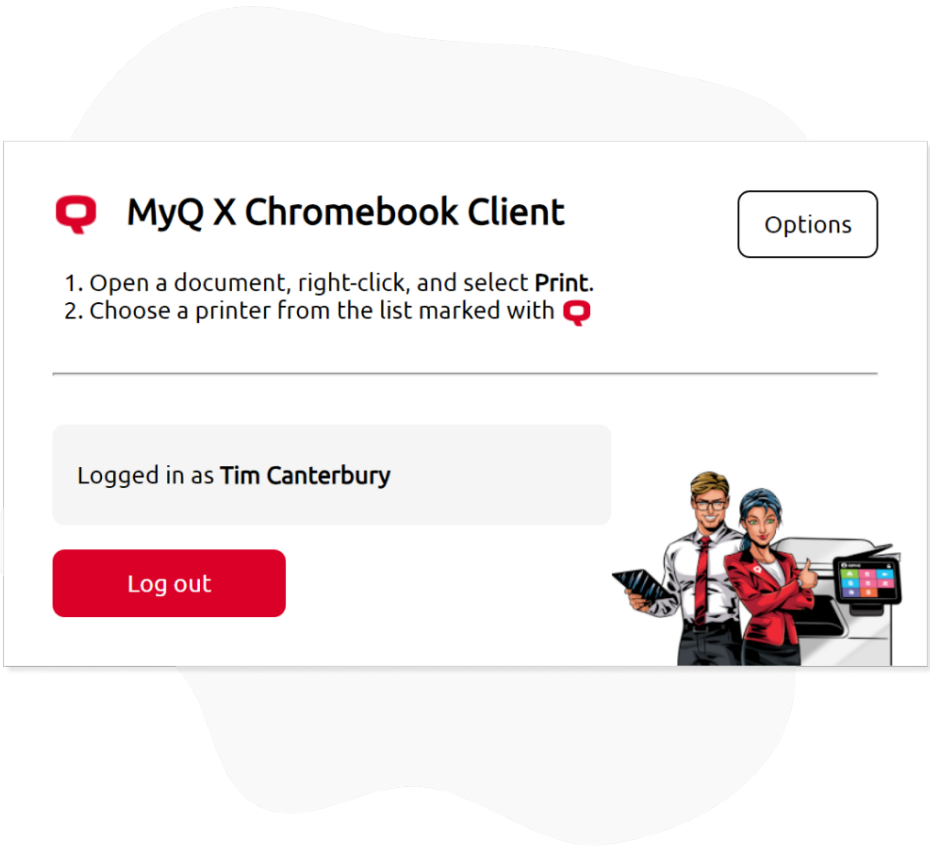
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The MyQ X Chromebook Client is a free extension available from the Chrome Web Store, designed to make printing from MyQ X simple for users with Chrome OS and using the Google Chrome browser.

It allows users to access MyQ X queues and printers through the Chrome native print screen, and accounts any printing performed correctly in MyQ X.



1 Get the Client



Available in the
Chrome Web Store

[Get the MyQ X Chromebook Client¹](#)



 This guide is also available in PDF.

1. <https://chromewebstore.google.com/detail/adneibmfddbhmickjdmlhpnmclmnehkc?hl=cs>

2 Release Notes

2.1 MyQ X Chromebook Client 10.2 RC 2

18 July, 2025

Improvements

- Added additional release options for printing a job, such as Duplex settings, Toner saving, Stapling, and Punching.
-

2.2 MyQ X Chromebook Client 10.2 RC

20 May, 2025

Improvements

- Support for basic print options (copies, color mode) was added. The list of supported print options will be expanded in future releases.

Bug fixes

- When a user signed-in the client has a personal number associated, the client may display an error when printing.
-

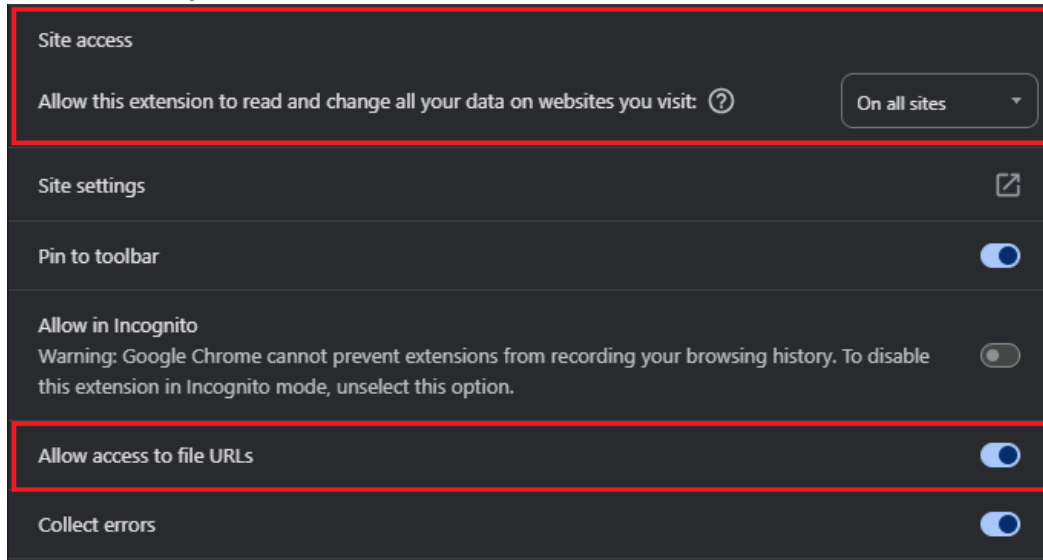
2.3 MyQ X Chromebook Client 10.2 Beta

14 August, 2024

Released version 10.2 which allows users to access MyQ queues and printers through the Chrome native print screen, and accounts any printing performed correctly in MyQ.

3 Requirements

- To function, the MyQ X Chromebook Client must be connected to a MyQ Print Server 10.2 Patch 4+.
- The user must already be registered and have login details for this Print Server.
- To function as expected, the extension must have permission to **Allow access to file URLs** and access **On all sites** in the extension settings. These settings are enabled by default.



 The Chromebook device from which you are attempting to connect must trust the certificate of the MyQ Print Server. If a connection error is displayed, we recommend making sure the computer has installed all necessary certificates in the chain such as the CA to trust the connection with MyQ.

 The MyQ X Chromebook Client is designed for use in Chrome OS when using the Google Chrome browser. While it may function in Windows and macOS, and in other browsers, it may not appear or behave as described in this guide. Users with Windows or macOS operating systems should consider using (10.2) MyQ Desktop Client.

4 Deploy Chromebook Client with Google Admin Console

The MyQ X Chromebook Client can be installed manually by individual users from the Chrome Web Store, or deployed silently to all managed Chromebooks in a Google Workspace organization using Google Admin Console. For environments with managed Chrome OS devices, Admin Console deployment is the recommended approach – it requires no action from users and ensures consistent configuration across the fleet.

If you are an end user installing the extension on your own Chromebook, see [Setup \(see page 11\)](#) instead.

This article covers the administrator tasks required before and during deployment: configuring Google Workspace for correct print job attribution, deploying the extension to managed devices, and deploying certificates where required.

4.1 Prerequisites

Before deploying the Chromebook Client via Admin Console, confirm the following:

- MyQ Print Server 10.2 Patch 4 or later is installed and accessible from the network segment used by Chromebook users.
- The Chromebook devices are enrolled in Google Workspace and managed via Google Admin Console.
- The MyQ server certificate is trusted by the Chromebook devices, or you have a CA certificate ready to deploy. See the note on certificate trust below.
- IPPS queues are configured on the Print Server with Jobs via Mobile Devices enabled. To verify this, in Print Server, open the queue detail, go to the Job Receiving tab, and confirm the setting is active.

4.2 Configure Print Job Attribution

By default, Chrome OS does not include the username in print job metadata. Without this, MyQ cannot attribute jobs to the correct user – jobs arrive without identity and cannot be accounted or released under the sending user's account.

To enable username inclusion in print jobs:

1. In Google Admin Console, go to **Devices > Chrome > Settings > Users & browsers**.
2. Scroll to Printing – CUPS print job information.
3. From the drop-down, select Include user account and filename in print job.

This setting must be applied before users begin printing. Jobs sent before the setting is active will not be attributed correctly.

Note that the username passed to MyQ is the user's Google Workspace account name. Ensure that MyQ user accounts use the same identifier – either by synchronizing users from Google Workspace or by ensuring that MyQ usernames match the Google account format used in your organization.

4.3 Deploy the Extension to Managed Devices

1. In Google Admin Console, go to **Devices > Chrome > Apps & extensions > Users & browsers**.
2. Select the organizational unit or group to which you want to deploy the extension.
3. Click the yellow + button and select Add from Chrome Web Store.
4. Enter the extension ID: `adneibmfddbhmickjdmlhpnmc1mnehkc`, or search for MyQ X Chromebook Client.
5. Click **Select**.
6. Set the installation policy to Force install. This installs the extension silently on all managed devices in the selected scope without requiring user action.
7. Under Policy for extensions, enter the server configuration as a JSON policy to pre-configure the Print Server URL, so users do not need to enter it manually:

```
{
  "serverUrl": {
    "Value": "https://your-print-server-hostname:8090"
  }
}
```

Replace `your-print-server-hostname` with the hostname or IP address of the MyQ Print Server, and `8090` with the actual Web Server Port if it has been changed from the default. The server hostname is available in the MyQ Web Interface under Settings > Network > This server hostname. The port is visible in Easy Config.

8. Click **Save**.

The extension rolls out to enrolled devices according to the Admin Console sync schedule. Users do not need to restart or take any action.

4.4 Deploy Certificates

If the MyQ Print Server uses a certificate signed by a private CA – which is the case for most on-premises deployments using the default MyQ certificate – Chromebook devices will not trust the connection without the CA certificate installed.

To deploy the CA certificate via **Google Admin Console**:

1. In Google Admin Console, go to **Devices > Chrome > Networks**.
2. Select the organizational unit or top-level organization as appropriate.
3. Go to **Certificates** and click **Add Certificate**.
4. Enter a name for the certificate and click Upload to upload the CA certificate file (`.crt` or `.pem`).
5. Under Certificate Authority, select Chromebook. This marks it as trusted for Chrome OS devices.
6. Click **Add**.

The certificate is pushed to enrolled devices automatically. Devices authenticate to Google and receive the certificate – no user interaction is required. Pushed certificates apply to all enrolled Chrome devices in the selected scope.

To verify the certificate has been installed on a managed device, go to `chrome://settings/certificates`, click Authorities, and scroll to confirm the CA is listed.

If devices connect over a dedicated guest Wi-Fi network for printing, ensure the certificate push is configured to reach devices on that network before they attempt their first connection to the Print Server.



Limitation

It is possible to configure Chromebooks to print to MyQ IPPS queues without the Chromebook Client extension, using only the native Chrome OS IPPS printer configuration. This method works in some cases but is not recommended for production deployments.

When printing without the Chromebook Client, there is no feedback to the user or to MyQ if a job cannot be printed. The job does not reach MyQ and no error is displayed on the Chromebook. This makes it impossible to diagnose print failures reliably. Use the Chromebook Client for all managed deployments.

4.5 Verify Deployment

Once the extension has rolled out and the CUPS job attribution setting is active, verify the deployment with a test user:

1. On a managed Chromebook, open Chrome and press CTRL+P.
2. Under Destination, click See more.
3. Confirm that MyQ queues appear in the list, marked with MyQ X Chromebook Client.
4. Print a test job and confirm it appears in the MyQ Web Interface under Jobs, attributed to the correct user.

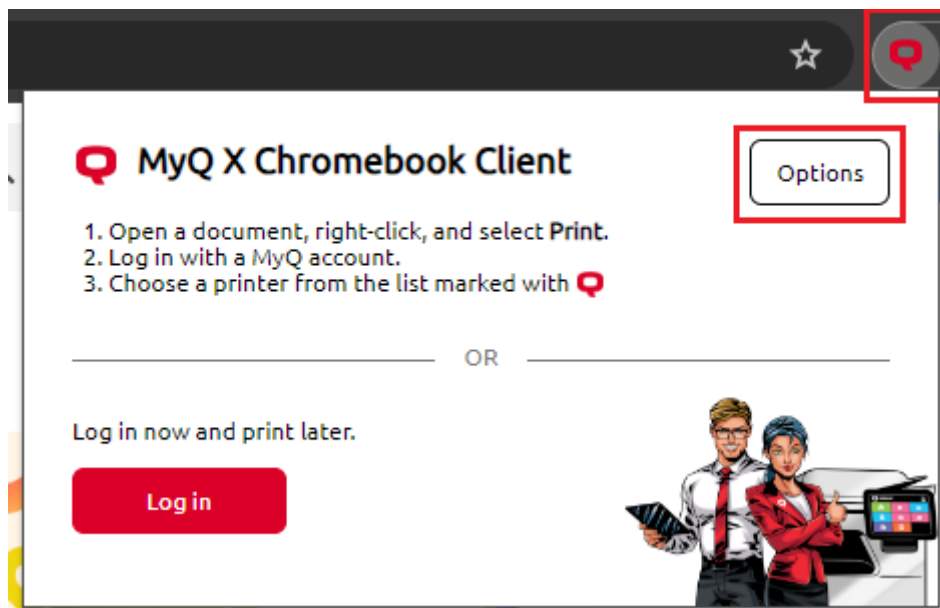
If queues do not appear, confirm that the Print Server URL in the extension policy is correct and reachable, and that the server certificate is trusted on the device.

If jobs appear without a username or are attributed to an unknown user, confirm the CUPS print job information setting is active and that the Google Workspace username matches the MyQ user account identifier.

5 Setup

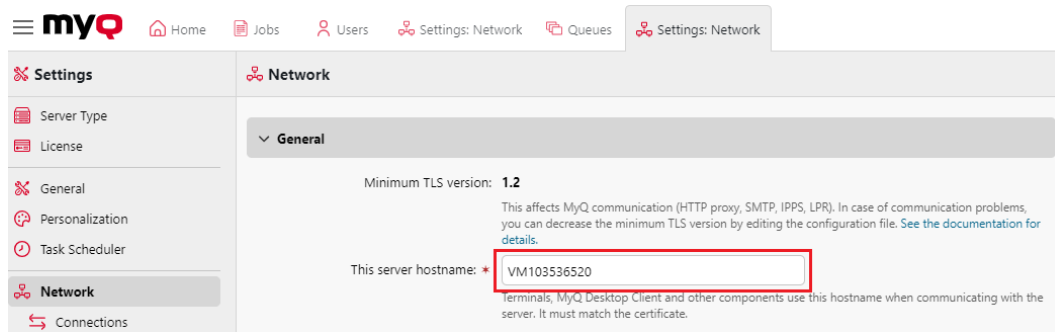
In order to use MyQ X Chromebook Client you must already be running a functioning instance of Print Server 10.2 Patch 4+, which is accessible from the end-user's computer.

1. Download the MyQ X Chromebook Client from the [Chrome Web Store](#)².
2. Using the context menu of your chrome browser navigate to **Extensions, Manage Extensions**. Click **Details** on MyQ X Chromebook Client and enable **Pin to toolbar**.
3. Select the extension from the toolbar and click **Options**.

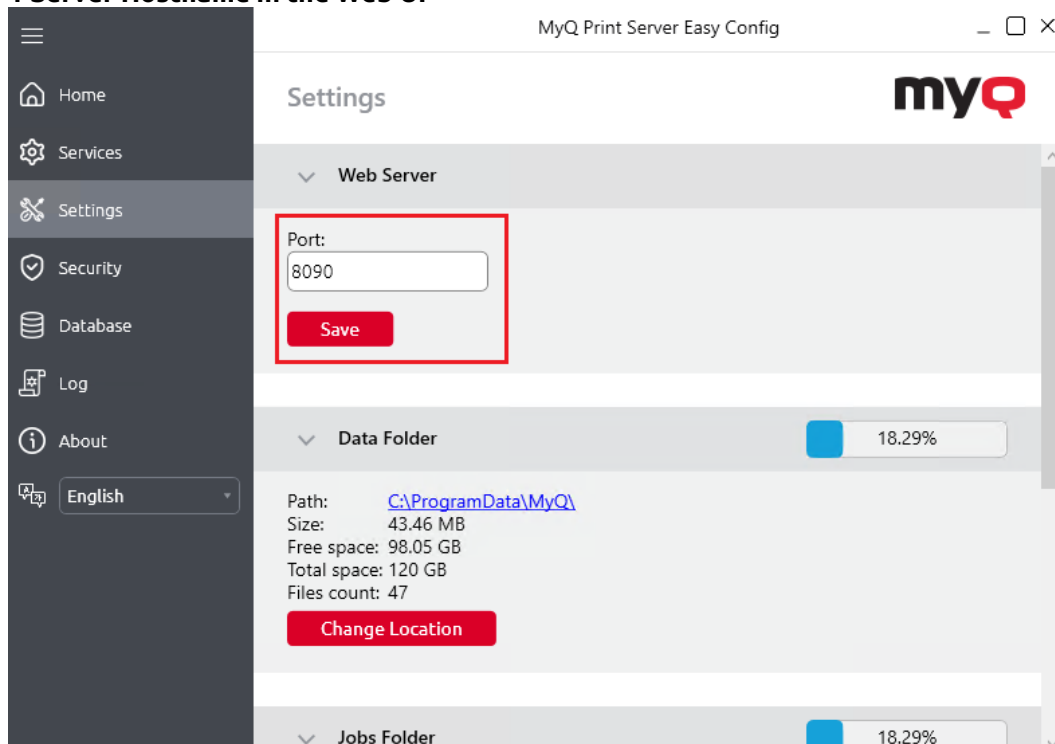


4. A dialogue opens where you must enter the **Print server URL** and **Web Server Port** of the server you wish to use, this information should be taken from the MyQ Web User Interface, **Settings, Network, This server hostname**. By default, the **Web Server Port** is 8090, although this can be changed in **Easy Config**. If you do not have access to this address, ask your administrator.

2. <https://chromewebstore.google.com/detail/myq-x-chromebook-client/adneibmfddbhmickjdmhpnmcmlmnehkc>

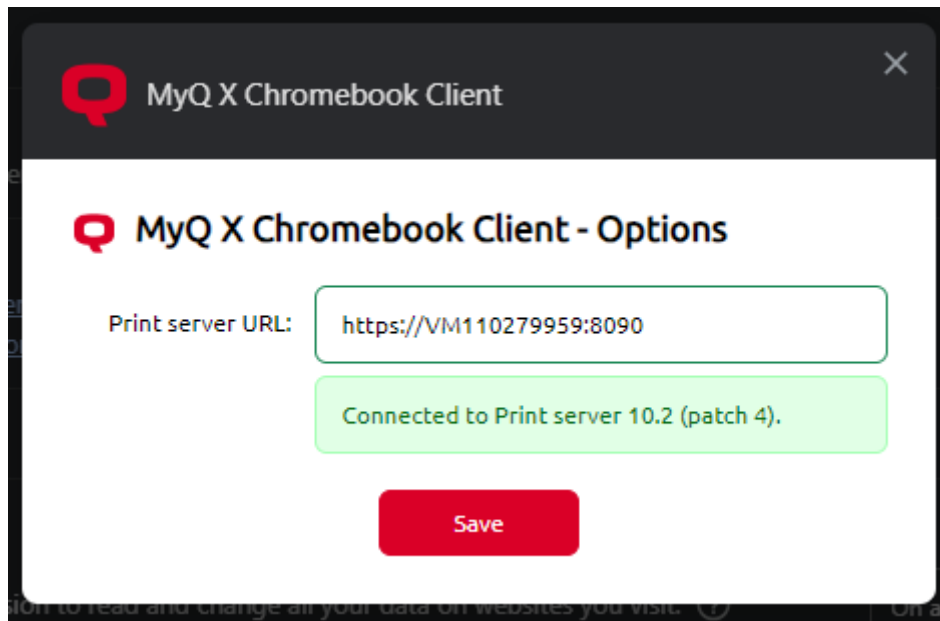


1 Server Hostname in the Web UI



2 Port in Easy Config

5. Enter `https://server-hostname:port` into the MyQ X Chromebook Client dialogue box and click save.



 The Chromebook device from which you are attempting to connect must trust the certificate of the MyQ Print Server. If a connection error is displayed, we recommend making sure the computer has installed all necessary certificates in the chain such as the CA to trust the connection with MyQ.

Your MyQ X Chromebook Client is now connected to the relevant Print Server; however, it is still necessary to log in with your MyQ credentials, this can be done in two ways:

5.1 Authenticate by clicking **Log in**

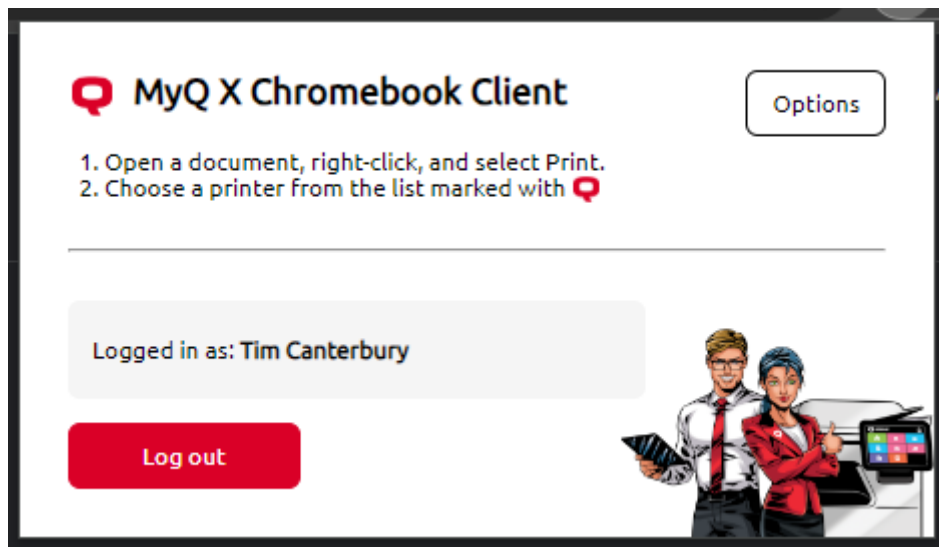
1. Select the MyQ X Chromebook Client from your toolbar and click **Log in**.
2. Log in with your MyQ credentials.



Log in using your MyQ credentials

Log in

3. You are logged in and ready to start printing.



5.2 Log in by printing something

1. Start printing something from Google Chrome, either by right-clicking and selecting **Print**, or pressing **CTRL+P**.
2. Log in with your MyQ credentials.



Log in using your MyQ credentials

Log in

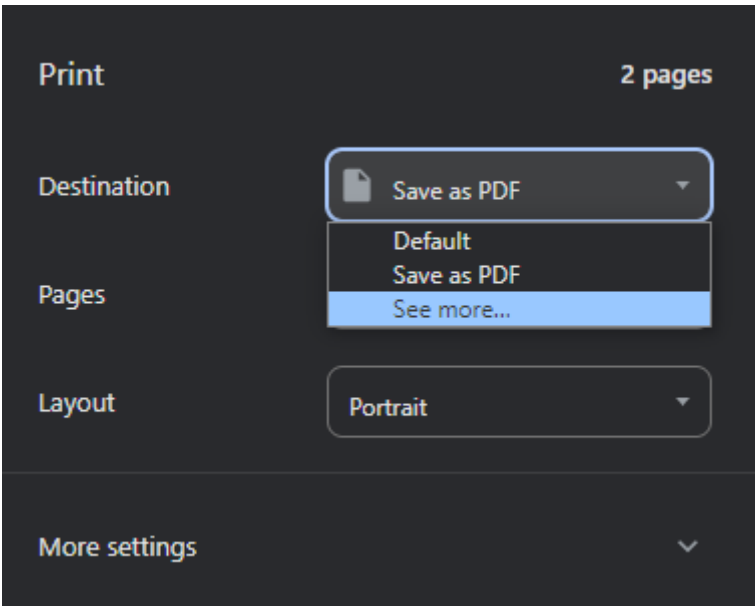
3. You are now logged in and ready to start printing.

 If you begin using this method to log in, but close the log in pop-up before completing authentication, this pop-up will be disabled for some time (to prevent spamming users with pop-ups if they are using another printing method). If the login pop-up was closed, **Authenticate by Clicking Log in** as detailed above.

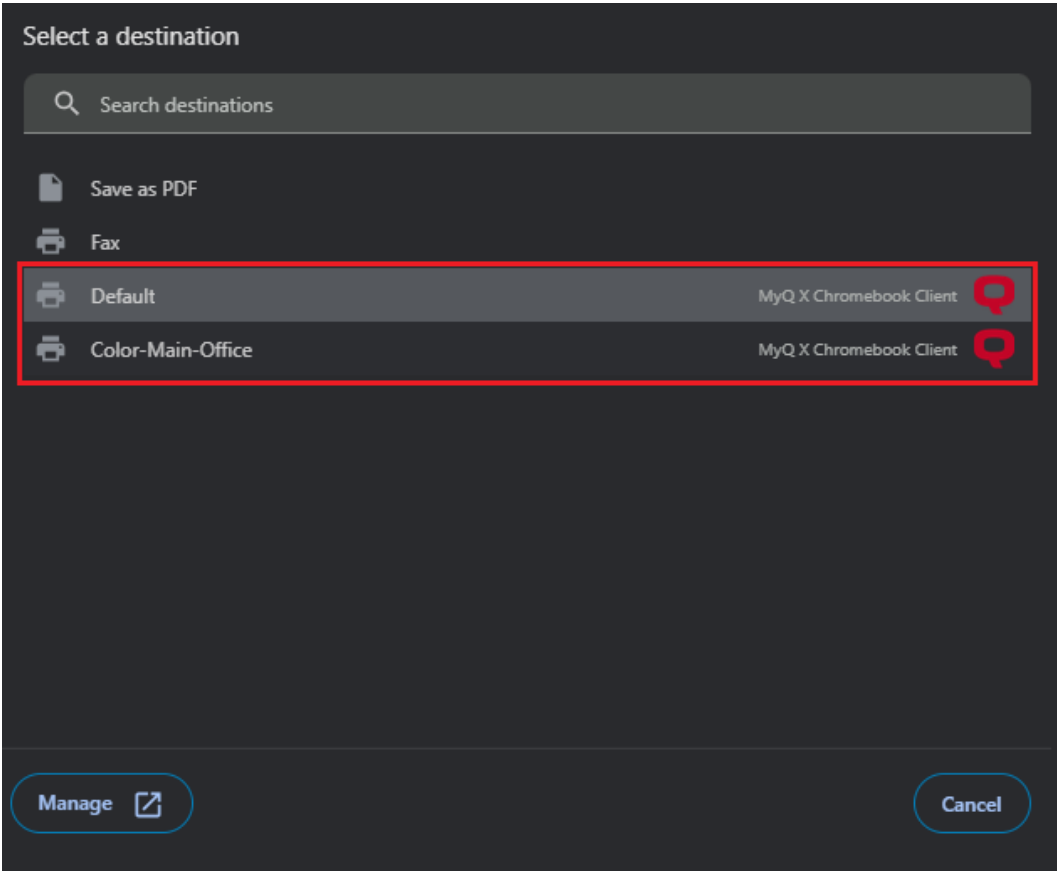
5.3 Test your MyQ X Chromebook Extension is Connected and Working

The simplest way to ensure that your Chromebook extension is correctly configured and connected to a print server is checking the available queues when you print from Google Chrome. Provided a user has rights to use at least one queue, it should be visible and marked in the printing dialogue.

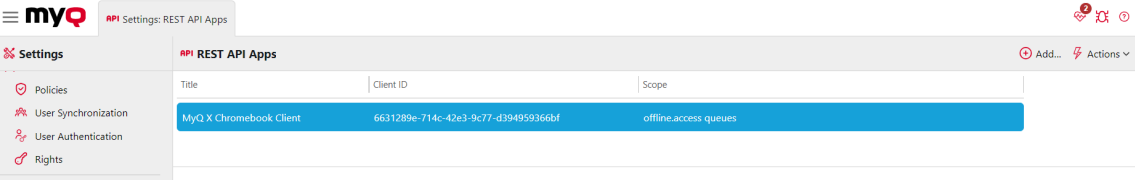
1. Start printing something from Google Chrome, either by right-clicking and selecting **Print**, or pressing **CTRL+P**.
2. Under **Destination** select **See more...**



3. A list opens with the available queues you can use to print, queues that are marked with **MyQ X Chromebook Client** are MyQ queues, their presence means that your connection is working, and using them to print will be recognized and accounted on the Print Server.

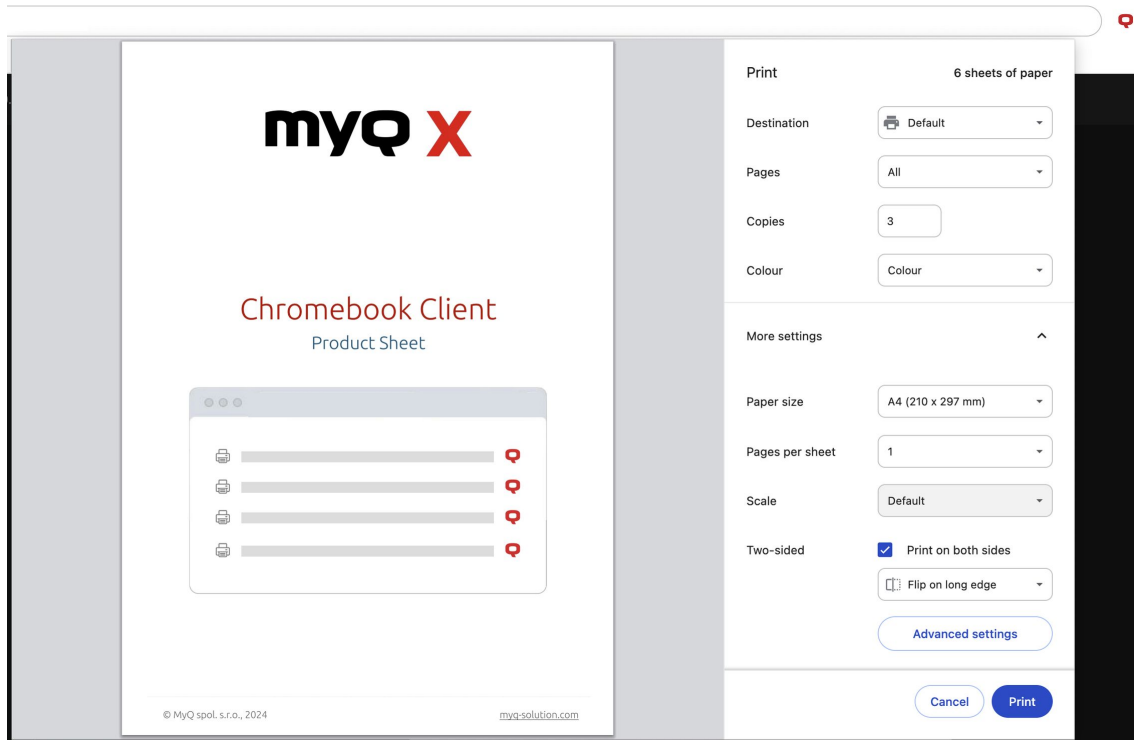


When the Chromebook Client has been correctly connected to the Print Server, it is also listed in the Web Interface in **Settings, Rest API Apps**. This menu is generally only accessible for administrators.



6 Printing with MyQ X Chromebook Client

Once the MyQ Chromebook Client extension has been added to Google Chrome, connected to a Print Server, and a user has signed in, printing is extremely simple. The Client allows you to use the native Google Chrome printing screen (accessed by right-clicking and selecting **Print** or pressing **CTRL+P**).



From this dialogue select **Destination, See more...**, and choose a MyQ queue to print your file. You can then alter the remaining printing settings:

- **Pages:** select if you want to print all pages or only a selection.
- **Copies:** select the number of copies to print.
- **Color:** select color print or B&W.
- **Paper size:** specify the paper size.
- **Pages per sheet:** select the number of pages per sheet.
- **Scale:** use the default scale or set adjustments.
- **Two-sided:** choose to print on both sides, flipped on the short or long edge.
- **Advanced settings:** contains **Toner saving**, **Punching**, and **Stapling** options.

 Certain printing settings may be available in the Chrome printing interface but disabled on the queue you have selected. In these cases, the queue settings will override selections that have been made in Chrome.

Select **Print**, the job is sent to MyQ, accounted, and printed according to the process for the queue you have selected.



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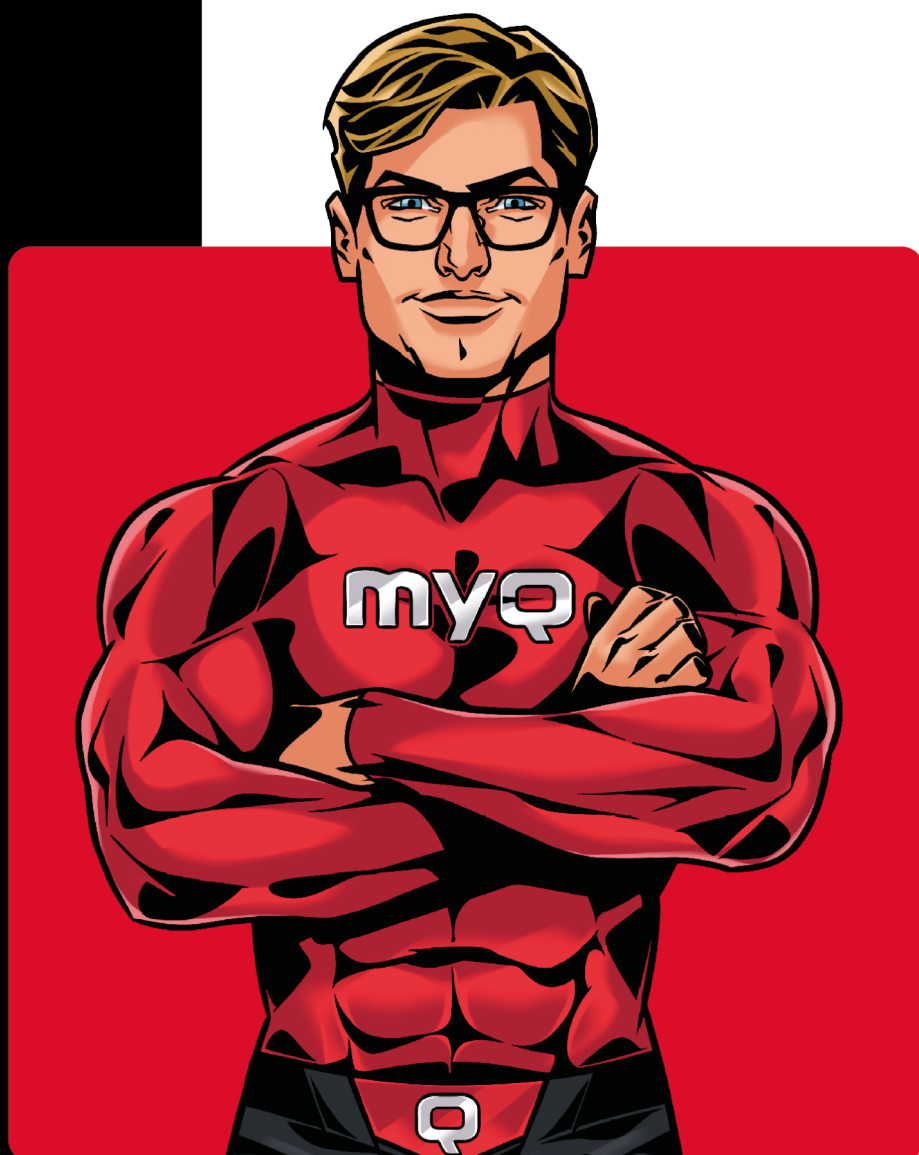
50+ million
Trusted users

1+ million
Active devices

26+
Brands supported

1000+
Certified partners

Operating in **140+**
countries



Awarded and certified

