

An illustration of a Sharp printer with a large touchscreen interface. The screen displays a user profile named 'Lucy' and a grid of nine colorful icons for various functions: Print, Copy, Scan, Email, My jobs, Email Scan, Edit Account, Folders, and ID Card Registration. The printer is shown in a stylized, modern design with a red background on the left and a dark grey background on the right.

MyQ Sharp Embedded 10.2 Release Notes

Table of Contents

1 MyQ X Sharp Embedded Terminal 10.2 (Patch 2)	4
2 MyQ X Sharp Embedded Terminal 10.2 (Patch 1)	5
3 MyQ X Sharp Embedded Terminal 10.2 RTM	6
4 MyQ X Sharp Embedded Terminal 10.2 RC	7

MyQ Sharp Embedded Terminal 10.2

- Minimum requested support date: **March 1, 2026**
 - MyQ 10.2 patch 15+
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1 MyQ X Sharp Embedded Terminal 10.2 (Patch 2)

September 3, 2026

Improvement

- Duplex enforcement in Print Job Policies preserves simplex options in the native panel on Sharp devices.

Change

- Minimum required support date has been changed to March 1, 2026.

Bug Fix

- Registering a card from the Sharp terminal causes an error, logs the user out, and fails to register the card.
-

2 MyQ X Sharp Embedded Terminal 10.2 (Patch 1)

May 15, 2026

Change

- Minimum required support date has been changed to November 1, 2025.

Bug Fix

- Panel Copy or Panel Scan cannot start when using the login via QR code.
-

3 MyQ X Sharp Embedded Terminal 10.2 RTM

February 20, 2026

Improvements

- **NEW FEATURE** Keep job for reprint can be set on the terminal in **My Jobs > Job Properties**.
- General user interface and behavior improvements, including a redesigned tile layout and adjusted font sizes to enhance usability and user experience.
- Remote configuration has been improved for Sharp devices with RED FW.
- Added support for remote installation of Sharp with OSA 6.5.
- Easy Copy – imperial paper formats are now listed for Magnification
- Improved Auto-Logout for scanning operations.

Bug Fixes

- Read-only parameters are displayed for Easy Fax in the Favorite Easy Fax Action.
- The **Stop sending jobs after user logout** option does not work correctly.
- Quota job can start if the quota limit is 0.
- Quota session is not finished properly. (General improvements to Quota behavior).
- Free scan job can be performed when credit is enabled.
- The device is blocked after applying an idle logout from the device native keyboard while editing the text field. (Limitation: Idle logout is applied.)
- Easy scan is discarded if the user session is finished before sending the scan.

Limitations

- Idle logout is applied during the usage of the device native keyboard during editing of the text field.
 - The Page Range release option cannot be implemented on Sharp devices.
 - Missing feature:
 - External Workflows
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4 MyQ X Sharp Embedded Terminal 10.2 RC

September 10, 2025

Improvements

- **NEW FEATURE** New UI
- **NEW FEATURE** Favorite Actions
- **NEW FEATURE** Unknown Card Registration
- **NEW FEATURE** Support for Malay, Thai, Ukrainian and Vietnamese languages
- **NEW FEATURE** Run multiple package versions concurrently (Print Server 10.2+)

Limitations

- Missing feature:
 - External Workflows



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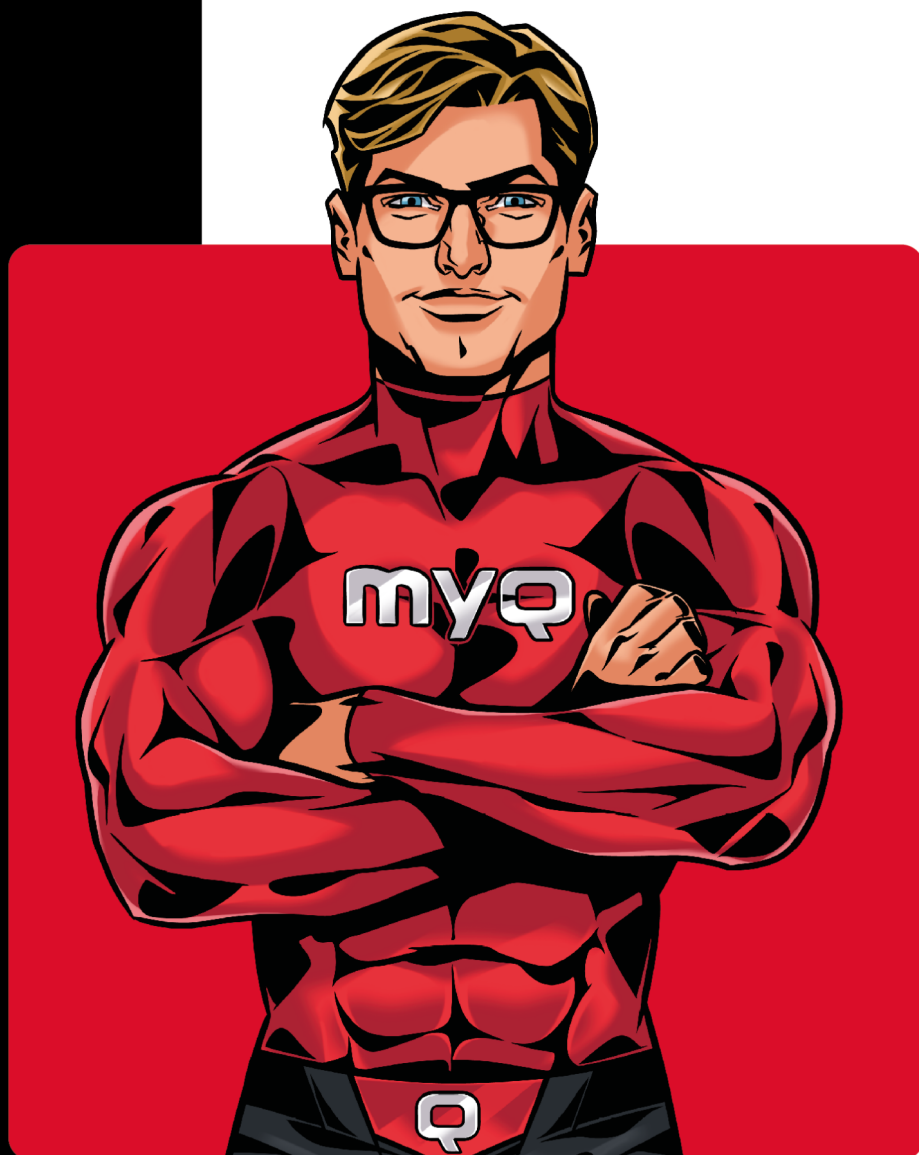
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