



MyQ Mobile Print Agent

REVISION 1

1. MyQ Mobile Print Agent

The MyQ Mobile Print agent is used to give customers access to printers via AirPrint (for iPhone, iPad and iPod) and Mopria Print Service for Android smart phones or tablets.

AirPrint enables users to print photos and documents from their iPhone, iPad, or iPod touch without having to install additional software (drivers). Mopria Print Service does the same for users with an Android smart phone or tablet. Android users must download the Mopria Print Service app from Google Play in order to print.



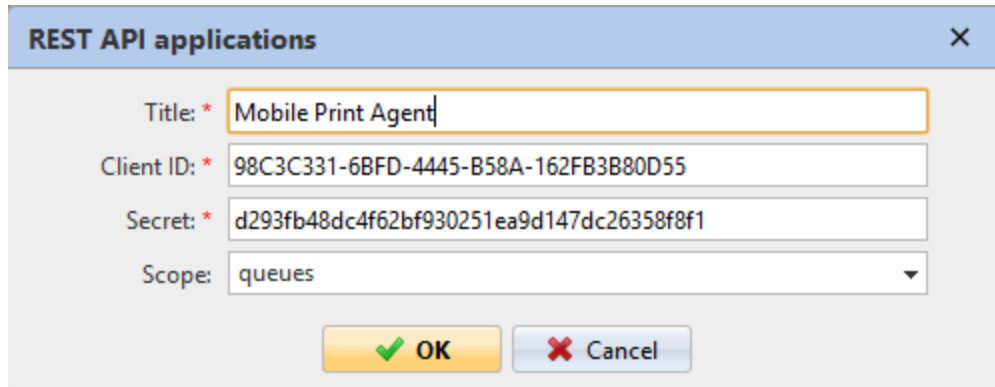
INFO: As Admin you only have to install the Mobile Print Agent once to give your iPhone and / or Android users access to MyQ queues.

AirPrint and Mopria Print Service are working with MyQ by exposing MyQ print queues as AirPrint / Mopria Print Service printer devices. The MyQ user connects to the company's wifi network, selects the queue where they want to send the print job and authenticates themselves by their MyQ credentials. After the first authentication, the credentials are stored on the device. Follow me and Delegated printing queues are displayed as available printers on the user's device.

Enable AirPrint and / or Mopria Print Service

1. Make sure that on the MyQ Web UI:
 - i. in **MyQ - Settings - Jobs - Jobs via Airprint** is **Enabled**.
 - ii. in **MyQ - Settings - REST API applications** Mobile Print Agent is present.

2. Click **Show information** for the details. You need **Client ID** and **Secret** later on.



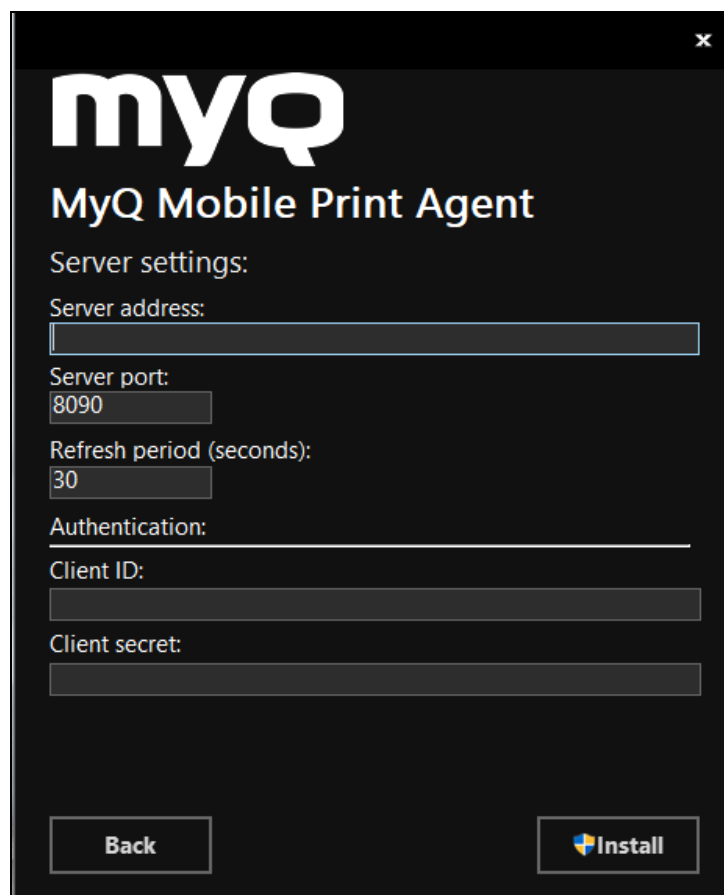
The screenshot shows a dialog box titled "REST API applications" with a close button (X) in the top right corner. It contains the following fields:

- Title: * Mobile Print Agent
- Client ID: * 98C3C331-6BFD-4445-B58A-162FB3B80D55
- Secret: * d293fb48dc4f62bf930251ea9d147dc26358f8f1
- Scope: queues (dropdown menu)

At the bottom, there are two buttons: a green "OK" button with a checkmark and a grey "Cancel" button with a red X.

FIGURE 2.1. Mobile Print Agent details

3. Download the Mobile Print Agent from the MyQ Helpdesk portal on your network server.
4. Run the Mobile Print Agent on a network up to the point where you must enter the settings.



The screenshot shows the "MyQ Mobile Print Agent" settings dialog box. It features the MyQ logo at the top and the following settings:

- Server settings:
 - Server address: [empty text box]
 - Server port: 8090
 - Refresh period (seconds): 30
- Authentication:
 - Client ID: [empty text box]
 - Client secret: [empty text box]

At the bottom, there are two buttons: a "Back" button and an "Install" button with a blue and yellow icon.

FIGURE 2.2. MyQ Mobile Print Agent Settings

5. Enter the settings:

- i. **Server address:** the IP address of the MyQ Print Server.
- ii. **Server port:** the editable port that the MyQ Mobile Print Agent will use.
- iii. **Refresh period:** The time taken to refresh connection with the Print Server.
- iv. **Client ID:** Copy this from the MyQ Mobile Print Agent details .
- v. **Client secret:** Copy this from the MyQ Mobile Print Agent details.

6. Click **Install** and wait until the installation has finished.

INFO: The user can authenticate themselves either by their user name and password, or their user name and PIN.



Password required for
"Follow"

username

password

Cancel OK

FIGURE 2.3. Entering account credentials

2. Business contact

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