

MyQ Desktop Client for macOS 10.2

MyQ Desktop Client for macOS 10.2 RTM (Patch 2)

29 July, 2025

Improvements

- Mako updated to 8.0.0.
- OpenSSL updated to 3.4.

Bug Fixes

- Desktop Client fails to install on systems earlier than macOS 15.

MyQ Desktop Client for macOS 10.2 RTM (Patch 1)

21 July, 2025

Improvements

- **NEW FEATURE** Allow admin to Refresh Configuration from server to apply changes faster.
- **NEW FEATURE** Provisioned printers are now deleted when Desktop Client is uninstalled.
- **NEW FEATURE** Added "About" section which contains information about the current version of Desktop Client, configuration profile in use, Print Server address, and connection status.
- Supporting OAuth authentication using the default system browser. This allows for a more seamless login experience by leveraging existing sessions from your Microsoft account and other services, reducing the need for repeated credential entry.
- Improved application stability and optimized server performance during recovery.
- Open SSL updated to 3.3.0.

Bug Fixes

- 'My Jobs' window showing 2 times when user logs out and sends a job before logging back in.
- LPM allows quota to go over the limit.
- Fallback Printing to Device Spooling causes double accounting.
- Resolved issue where MyQ Desktop Client service failed to start when hostname case was changed.
- Information in the splash screen is outdated.

MyQ Desktop Client for macOS 10.2 RTM

27 November, 2024

Improvements

- (v1) Deploy MyQ Desktop Client (10.2) with Intune

Bug Fixes

- LPM reports that jobs are cancelled when server is offline.
- Custom application logo needs Print Server service restart to reflect on Desktop Client.
- Fixed glitch in the system tray icon when multiple displays are connected.

MyQ Desktop Client for macOS 10.2 RC1

01 November, 2024

Improvements

- **NEW FEATURE** Printer provisioning can automatically install print drivers and configure printers for printing to MyQ. Users will be provisioned with the correct drivers and queues they have access to. Administrators can use the Desktop Client to capture print drivers and printing defaults to utilize them for Printer provisioning.
- UDP communication was replaced with WebSockets and HTTP, improving the communication capabilities of the client
- Updated Desktop Client service to use API v3
- The new authentication page supports login with MyQ credentials (username + PIN, username + password) as well as Sign in with Microsoft (if enabled on the server).
- Added support for client spooling to Epson devices over IPP(S). Requires MyQ Print Server 10.2.
- All jobs sent by the Desktop Client to the MyQ server are authenticated from the start, this improves security and also enables roaming users to finish their pending jobs (e.g. assign account or project) from any computer they sign in.
- Mako updated to version 7.3.1
- Information about the MyQ server can be embedded in the Desktop Client's installer filename; this improves managed deployments such as with MDM tools and allows administrators to send users links to download the client which will automatically connect to the corresponding server once installed.
- After upgrading to macOS Sonoma, the client can automatically read the local CUPS configuration and make necessary adjustments to function properly.
- Open SSL updated to 3.3.0.
- Added support for IPv6 environments.
- MyQ Desktop Client user interface has been largely redesigned and modernized.
- Allow users to generate a new PIN via the client when this option is enabled on the server.
- Local printers that have target address 127.0.0.1/localhost will be ignored in Local Print Monitoring to avoid double accounting when all ports are set to be monitored.

Changes

- MyQ Desktop Client now registers only one REST API application on the server (instead of separate applications for Agent and Service)
- List of users removed as an authentication method
- The unsecure connection option was removed, Desktop Client can operate in two modes – "Strict" for secure-only connection and "Normal" which warns the user when the MyQ server certificate is not trusted. Make sure to deploy the correct CA certificates on clients running the Desktop Client.
- Client Spooling can now operate without IPPS enabled on the server side.

Bugs

- LPM is not working if the language is not set to English.
- Parsing of some PDF files fails because of an unknown font.
- Resolved an issue in the LPM job parser on MacOS where Black & White (B&W) settings from the print dialog were not correctly reflected.
- The Desktop Client might not recover properly if the signed-in user was anonymized or deleted.
- When the client's login method is changed from Integrated Windows Authentication to using MyQ credentials, the user is not logged out to use the new login method.
- The "Capture driver" option might not be translated to the language the client is switched to according to the system it runs on.
- LPM allows printing in Color even if the Policy is set to Force Mono.