

MyQ X Chromebook Client v1

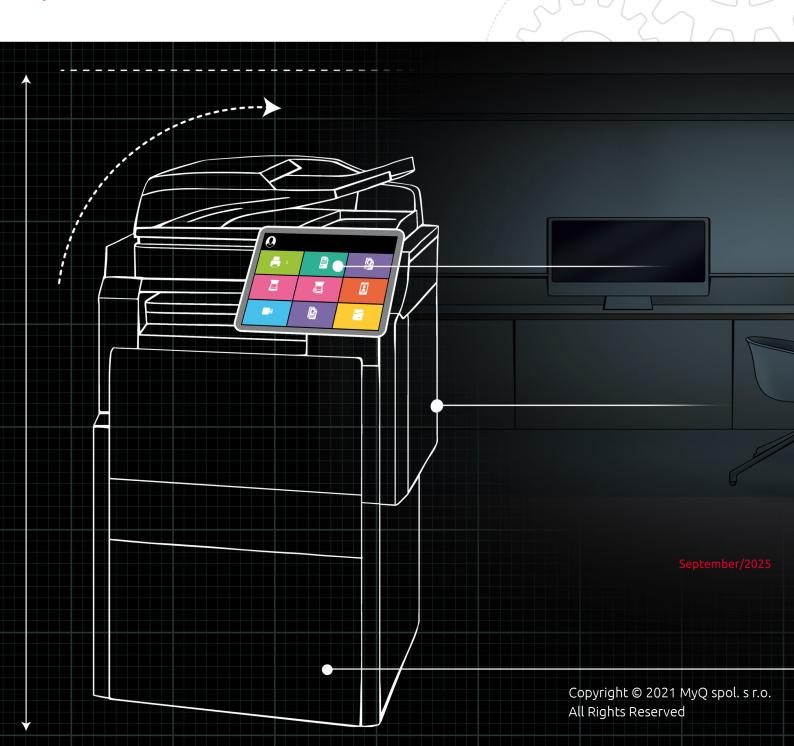
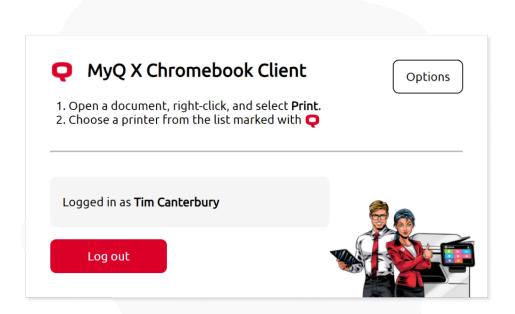


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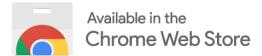
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The MyQ X Chromebook Client is a free extension available from the Chrome Web Store, designed to make printing from MyQ X simple for users with Chrome OS and using the Google Chrome browser.

It allows users to access MyQ X queues and printers through the Chrome native print screen, and accounts any printing performed correctly in MyQ X.



1 Get the Client



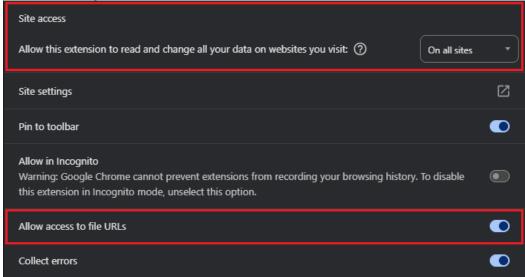
Get the MyQ X Chromebook Client



This guide is also available in PDF.

2 Requirements

- To function, the MyQ X Chromebook Client must be connected to a MyQ Print Server 10.2 Patch 4+.
- The user must already be registered and have login details for this Print Server.
- To function as expected, the extension must have permission to Allow access to file URLs and access On all sites in the extension settings. These settings are enabled by default.





The Chromebook device from which you are attempting to connect must trust the certificate of the MyQ Print Server. If a connection error is displayed, we recommend making sure the computer has installed all necessary certificates in the chain such as the CA to trust the connection with MyQ.



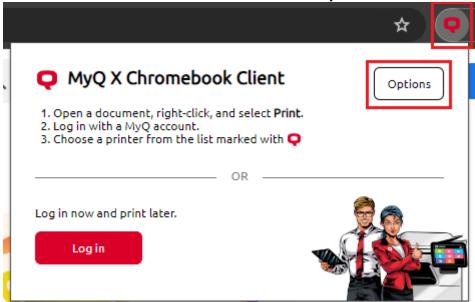
The MyQ X Chromebook Client is designed for use in Chrome OS when using the Google Chrome browser. While it may function in Windows and macOS, and in other browsers, it may not appear or behave as described in this guide.

Users with Windows or macOS operating systems should consider using MyQ Desktop Client for Windows or MyQ Desktop Client for macOS.

3 Setup

In order to use MyQ X Chromebook Client you must already be running a functioning instance of Print Server 10.2 Patch 4+, which is accessible from the end-user's computer.

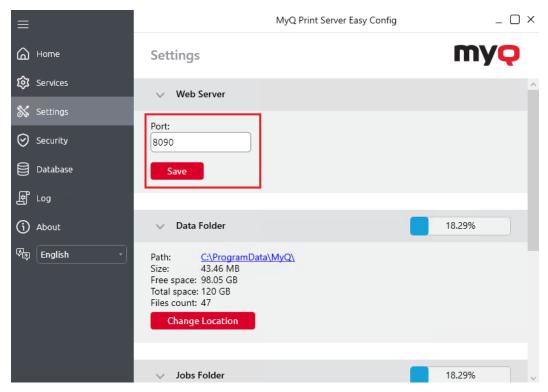
- 1. Download the MyQ X Chromebook Client from the Chrome Web Store.
- 2. Using the context menu of your chrome browser navigate to **Extensions**, **Manage Extensions**. Click **Details** on MyQ X Chromebook Client and enable **Pin to toolbar**.
- 3. Select the extension from the toolbar and click **Options**.



4. A dialogue opens where you must enter the Print server URL and Web Server Port of the server you wish to use, this information should be taken from the MyQ Web User Interface, Settings, Network, This server hostname. By default, the Web Server Port is 8090, although this can be changed in Easy Config. If you do not have access to this address, ask your administrator.

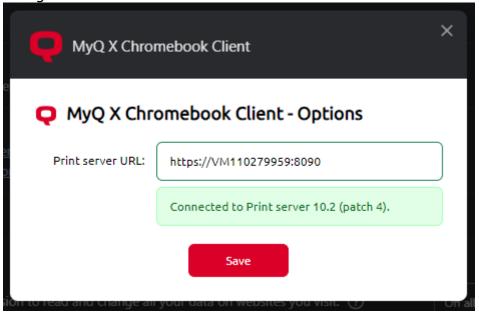


1 Server Hostname in the Web UI



2 Port in Easy Config

5. Enter https://server-hostname:port into the MyQ X Chromebook Client dialogue box and click save.



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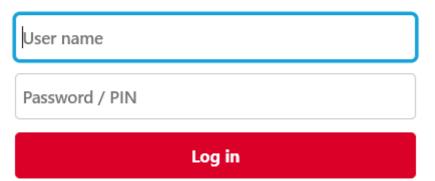
Your MyQ X Chromebook Client is now connected to the relevant Print Server; however, it is still necessary to log in with your MyQ credentials, this can be done in two ways:

3.1 Authenticate by clicking Log in

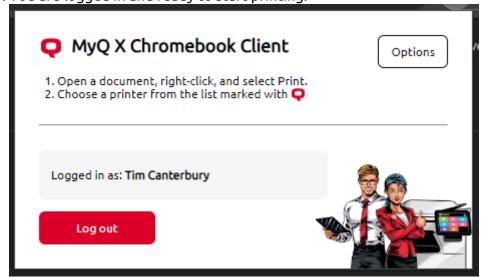
- 1. Select the MyQ X Chromebook Client from your toolbar and click Log in.
- 2. Log in with your MyQ credentials.



Log in using your MyQ credentials



3. You are logged in and ready to start printing.

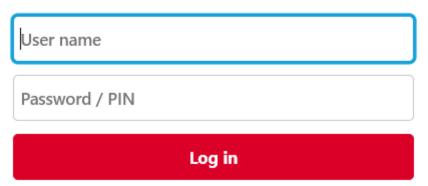


3.2 Log in by printing something

- 1. Start printing something from Google Chrome, either by right-clicking and selecting **Print**, or pressing **CTRL+P**.
- 2. Log in with your MyQ credentials.



Log in using your MyQ credentials



3. You are now logged in and ready to start printing.

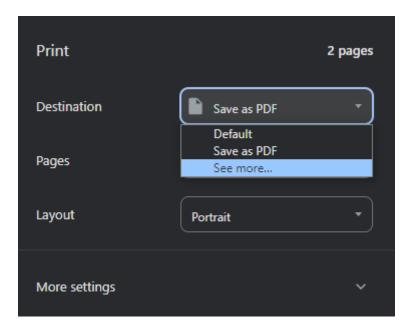


If you begin using this method to log in, but close the log in pop-up before completing authentication, this pop-up will be disabled for some time (to prevent spamming users with pop-ups if they are using another printing method). If the login pop-up was closed, **Authenticate by Clicking Log in** as detailed above.

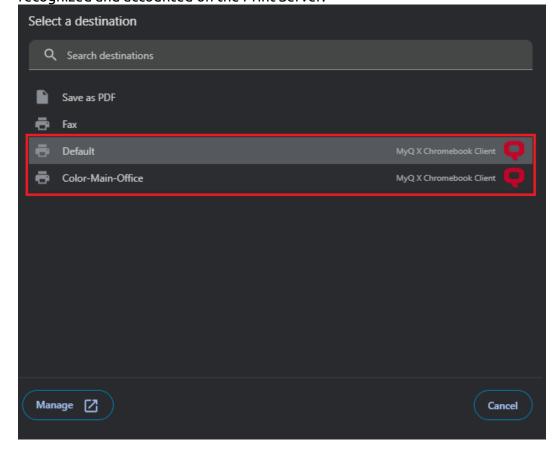
3.3 Test your MyQ X Chromebook Extension is Connected and Working

The simplest way to ensure that your Chromebook extension is correctly configured and connected to a print server is checking the available queues when you print from Google Chrome. Provided a user has rights to use at least one queue, it should be visible and marked in the printing dialogue.

- 1. Start printing something from Google Chrome, either by right-clicking and selecting **Print**, or pressing **CTRL**+**P**.
- 2. Under **Destination** select **See more...**



3. A list opens with the available queues you can use to print, queues that are marked with MyQ X Chromebook Client are MyQ queues, their presence means that your connection is working, and using them to print will be recognized and accounted on the Print Server.

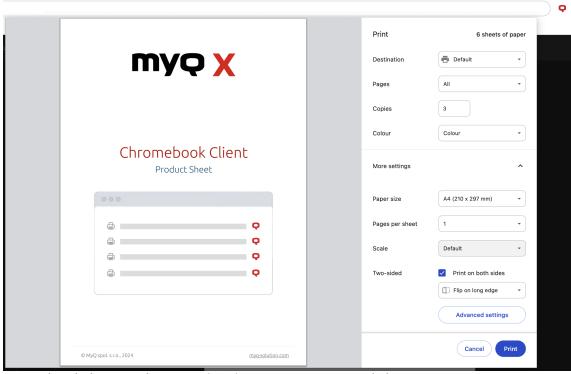


When the Chromebook Client has been correctly connected to the Print Server, it is also listed in the Web Interface in **Settings**, **Rest API Apps**. This menu is generally only accessible for administrators.



4 Printing with MyQ X Chromebook Client

Once the MyQ Chromebook Client extension has been added to Google Chrome, connected to a Print Server, and a user has signed in, printing is extremely simple. The Client allows you to use the native Google Chrome printing screen (accessed by right-clicking and selecting **Print** or pressing **CTRL+P**).



From this dialogue select **Destination**, **See more...**, and choose a MyQ queue to print your file. You can then alter the remaining printing settings:

- **Pages**: select if you want to print all pages or only a selection.
- **Copies**: select the number of copies to print.
- Color: select color print or B&W.
- Paper size: specify the paper size.
- Pages per sheet: select the number of pages per sheet.
- **Scale**: use the default scale or set adjustments.
- **Two-sided**: choose to print on both sides, flipped on the short or long edge.
- Advanced settings: contains Toner saving, Punching, and Stapling options.



Certain printing settings may be available in the Chrome printing interface but disabled on the queue you have selected. In these cases, the queue settings will override selections that have been made in Chrome.

Select **Print**, the job is sent to MyQ, accounted, and printed according to the process for the queue you have selected.