MyQ Ricoh SmartSDK Embedded Terminal 10.1 RTM

- Minimum requested support date: **01 February, 2023**

MyQ Ricoh SmartSDK Embedded Terminal 10.1 RTM

03 June, 2025

Unlike previous versions, the validity of this version doesn't expire.

Improvements

- Ricoh specific parameter "Discard pending jobs on logout" is disabled as default value.

MyQ Ricoh SmartSDK Embedded Terminal 10.1 RC10

23 April, 2025 (version valid until 22 June 2025)

Improvements

- NEW FEATURE Support of Thai, Malay and Vietnamese language.
- Scanning process improved.
- Codebooks now display Name and Description when applicable.

Bug Fixes

- The user cannot log out when the scan delivery failed.
- Panel Fax in Offline mode is delivered but not accounted.
- Scans from Panel Scan are not delivered after change to the Daily Saving Time (DST).
- Automatic assignment of project does not work when using Easy Print action.

MyQ Ricoh SmartSDK Embedded Terminal 10.1 RC9

27 February, 2025 (version valid until 27 April 2025)

Bug Fixes

- Custom logo does not load after first initial setup.
- After Daylight saving time change the My Jobs list shows incorrect time.
- Services won't start automatically after manual restart of services.
- Theme and custom logo don't automatically change, if port differs.

MyQ Ricoh SmartSDK Embedded Terminal 10.1 RC8

9 January, 2025 (version valid until 10 March 2025)

Improvements

- Added support for logout from the native panel.

Bug Fixes

- When using panel operations (Panel copy) multiple jobs are created with the same name.
- When the duplex parameter for Easy Copy is empty, the terminal crashes.

MyQ Ricoh SmartSDK Embedded Terminal 10.1 RC7

12 November, 2024 (version valid until 11 January 2025)

Bug Fixes

- When a user with advanced accounting enabled tries to log out, the device with embedded terminal becomes unresponsive.
- ID Card Copy fails in the case "Letter" papers are used in the device.

MyQ Ricoh SmartSDK Embedded Terminal 10.1 RC6

20 September, 2024 (version valid until 17 November, 2024)

Improvements

- **NEW FEATURE** Keep printing after logging out is implemented.
- Support multiple package versions
- Due to security reasons, all jobs will be discarded from the device when the user logs out. This feature is enabled by default and it is possible to disable it in Ricoh by editing the specific parameters in **Configuration** profiles.
- In case the login was unsuccessful 5 times during the last 60 seconds, the embedded terminal is locked for 5 minutes. The error message "Logging failed. Too many attempts, try again in a couple of minutes." is displayed. The embedded terminal is unlocked automatically after 5 minutes.
- Messages for resolving the stuck panel operations were improved.
- Continuous scan is forced for Easy Scan when doing duplex scan from the glass.
- It is possible to select the Job accounting mode and based on that how the terminal accounts finished jobs.
- The use of an Embedded terminal over IPv6 is supported. (Print Server 10.2+ is required)

Bug Fixes

- A valid server certificate is rejected by the terminal.
- More copies of Easy Copy are not collated.
- Print job policies are not applied to Panel actions.
- The user is logged out of the session on terminal, when some configuration is changed because of terminal reconfiguration.
- Jobs are not finished correctly on Pro machines.
- The folder for Easy Scan to folder is not created automatically when the destination does not previously exist and the scan fails.
- An empty message is displayed instead of the reason why the job is not possible to print.

MyQ Ricoh SmartSDK Embedded Terminal 10.1 RC5

29 July, 2024 (version valid until 27 September, 2024)

There are no changes between RC4 and this version, it was released to prolong validity until the 27th of September, 2024.

MyQ Ricoh SmartSDK Embedded Terminal 10.1 RC4

7 June, 2024 (version valid until 6 August, 2024)

There are no changes between RC3 and this version, it was released to prolong validity until the 6th of August, 2024.

MyQ Ricoh SmartSDK Embedded Terminal 10.1 RC3

15 March, 2024 (version valid until 14 June, 2024)

Improvements

- Accounting improved.

Bug Fixes

- Theme is lost after server restart.
- Projects aren't applied for Application and Application List Terminal Actions.

MyQ Ricoh SmartSDK Embedded Terminal 10.1 RC2

1 March, 2024 (version valid until 30 April, 2024)

Improvements

- Classic panel applications can be configured and opened with the Application terminal action.
  `LIMITATION` Classic applications must be supported by the device.
  `LIMITATION` Projects are not applied to classic operations.
- It is possible to set an installation timeout in case the installation gets stuck. The default timeout value is set to 60 minutes.
- Printing directly to the printer via port 9100 (outside of MyQ) is possible with the Reject Unauthorized Jobs option disabled.

Bug Fixes

- User session doesn't end correctly if the user deletes the print job in the device's job status.
- Unknown event type is logged in the server log as an error for Staple events.
- Terminal may not reconnect after disconnecting from the server.
- User session isn't started correctly if the administrator account of the printer is named "MyQ".
- Different types of Easy Print storages are displayed as a folder structure instead of a list.
- Back arrow to return from ID card registration is displayed in the logo.
- In some rare cases, a pull print job may not be released due to an authentication failure.
- Remote installation failing on MP C3004 / C3004ex.

MyQ Ricoh SmartSDK Embedded Terminal 10.1 RC

5 January, 2024 (version valid until 03 March, 2024)

Improvements

- `NEW FEATURE` Easy Print: Browse your cloud storage and print files directly from the device screen.
- `NEW FEATURE` Job Preview: Preview your jobs directly on the device screen.
- `NEW FEATURE` Folder browsing for Easy Scan: Browse your cloud storage and select a folder directly from the device screen.
- It is possible to edit server hostname/IP address and server port in Admin menu.
- Improved user interface with new icons and rounded action buttons in the style of MyQ Server 10.1.